

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 56/2023 20/03/2023

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: HEAnet CLG

National registration number: N/A

Postal address: 5 Exchange Place

Town: Dublin

NUTS code: IE0 Ireland

Postal code: Dublin

Country: Ireland

Contact person: HEAnet Tenders Team

E-mail: tenders@heanet.ie

Telephone: +353 16609040

Internet address(es):Main address: <http://www.heanet.ie>Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1118>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Telephony Products and Associated Services

Reference number: HEAnet Telephony 2022

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 20 000 000,00 EUR

II.2. Description

II.2.1. Title

Platforms based on Avaya and Unify solutions or equivalent and support for legacy Nortel phones

Lot No: 1

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%

Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%

Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%

Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%

Quality criterion - Name: Functional/Technical Fit / Weighting: 20%

Quality criterion - Name: Green Award Criteria / Weighting: 5%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on Avaya, Mitel and Genesys solutions or equivalent

Lot No: 2

II.2.2.

Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%

Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%

Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%

Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%

Quality criterion - Name: Functional/Technical Fit / Weighting: 20%

Quality criterion - Name: Green Award Criteria / Weighting: 5%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**II.2. Description****II.2.1. Title**

Platforms based on Avaya and eir Collaborate solutions or equivalent

Lot No: 3

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%
Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%
Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%
Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%
Quality criterion - Name: Functional/Technical Fit / Weighting: 20%
Quality criterion - Name: Green Award Criteria / Weighting: 5%
Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on AudioCodes solution or equivalent with capability for private cloud connect services

Lot No: 4

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%

Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%

Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%

Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%

Quality criterion - Name: Functional/Technical Fit / Weighting: 20%

Quality criterion - Name: Green Award Criteria / Weighting: 5%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on Unify and 3CX solutions or equivalent and support for legacy Unify Openscape and cloud phone systems
Lot No: 5

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland
NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%
Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%
Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%
Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%
Quality criterion - Name: Functional/Technical Fit / Weighting: 20%
Quality criterion - Name: Green Award Criteria / Weighting: 5%
Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes
Description of options:
The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on Avaya and Nortel solutions or equivalent and support for legacy Polycom, Yealink and Grandstream
Lot No: 6

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%

Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%

Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%

Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%

Quality criterion - Name: Functional/Technical Fit / Weighting: 20%

Quality criterion - Name: Green Award Criteria / Weighting: 5%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on NEC and Mitel solutions or equivalent

Lot No: 7

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%
Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%
Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%
Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%
Quality criterion - Name: Functional/Technical Fit / Weighting: 20%
Quality criterion - Name: Green Award Criteria / Weighting: 5%
Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on Cisco solution or equivalent
Lot No: 8

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%
Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%
Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%
Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%
Quality criterion - Name: Functional/Technical Fit / Weighting: 20%
Quality criterion - Name: Green Award Criteria / Weighting: 5%
Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on Unify Openscape and Unify Office solutions or equivalent with legacy support for Unify phones
Lot No: 9

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland
NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%
Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%
Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%
Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%
Quality criterion - Name: Functional/Technical Fit / Weighting: 20%
Quality criterion - Name: Green Award Criteria / Weighting: 5%
Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes
Description of options:
The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on AudioCodes solution or equivalent and support for legacy Mitel phones
Lot No: 10

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%

Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%

Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%

Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%

Quality criterion - Name: Functional/Technical Fit / Weighting: 20%

Quality criterion - Name: Green Award Criteria / Weighting: 5%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Platforms based on AudioCodes solution or equivalent and support for legacy Poly, Avocor, Yealink

Lot No: 11

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%

Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%
Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%
Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%
Quality criterion - Name: Functional/Technical Fit / Weighting: 20%
Quality criterion - Name: Green Award Criteria / Weighting: 5%
Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Other platforms for telephony solutions and associated services and support for legacy phones
Lot No: 12

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

The services comprise of the provision of telephony products and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications with integration to Microsoft Teams. It is intended to set up a multi-supplier, multi lot framework.

II.2.5. Award criteria

Quality criterion - Name: Infrastructure / Weighting: 15%

Quality criterion - Name: Integration, Professional and Training services / Weighting: 10%

Quality criterion - Name: Onboarding services and Exit Strategy / Weighting: 10%

Quality criterion - Name: Support, Maintenance and Upgrade / Weighting: 10%

Quality criterion - Name: Functional/Technical Fit / Weighting: 20%

Quality criterion - Name: Green Award Criteria / Weighting: 5%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

The term of the framework agreement is for 3 years which can be extended by a further 12-months, one year, at the discretion of HEAnet.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 093-255866](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

Platforms based on Avaya and Unify solutions or equivalent and support for legacy Nortel phones

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/02/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC

Postal address: D9 Nutgrove Office Park Rathfarnham

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D14 WR88
Country: Ireland
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 1

Title:

Platforms based on Avaya and Unify solutions or equivalent and support for legacy Nortel phones

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: PFH Technology Group Unlimited

Postal address: 1 Eastgate Avenue Eastgate Business Park Little Island

Town: Cork

NUTS code: IE0 Ireland

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 1

Lot No: 2

Title:

Platforms based on Avaya Mitel and Genesys solutions or equivalent

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC

Postal address: D9 Nutgrove Office Park Rathfarnham

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D14 WR88

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

Platforms based on Avaya Mitel and Genesys solutions or equivalent

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Damovo Ireland

Postal address: Block A Citylink Business Park Old Naas Rd Inchicore

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D12 N2X3

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 1

Lot No: 5

Title:

Platforms based on Unify and 3CX solutions or equivalent and support for legacy Unify Openscape and cloud phone systems

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC

Postal address: D9 Nutgrove Office Park Rathfarnham

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D14 WR88

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 5

Title:

Platforms based on Unify and 3CX solutions or equivalent and support for legacy Unify Openscape and cloud phone systems

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1.

Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Conversation Piece Ltd

Postal address: 14 St Nicholas Square BallymacThomas

Town: Cork City

NUTS code: IE0 Ireland

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 1

Lot No: 6

Title:

Platforms based on Avaya and Nortel solutions or equivalent and support for legacy Polycom YEALink and Grandstream

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC

Postal address: D9 Nutgrove Office Park Rathfarnham

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D14 WR88

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 6

Title:

Platforms based on Avaya and Nortel solutions or equivalent and support for legacy Polycom YEAlink and Grandstream

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Damovo Ireland

Postal address: Block A Citylink Business Park Old Naas Rd Inchicore

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D12 N2X3

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 1

Lot No: 7

Title:

Platforms based on NEC and Mitel solutions or equivalent

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2.

Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC

Postal address: D9 Nutgrove Office Park Rathfarnham

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D14 WR88

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 2

Lot No: 7

Title:

Platforms based on NEC and Mitel solutions or equivalent

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Welltel Ireland Ltd trading as DigitalWell Ireland

Postal address: St Johns Industrial Estate Turnpike Road Ballymount

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D22 NP49

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 1

Lot No: 8

Title:

Platforms based on Cisco solution or equivalent

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC

Postal address: D9 Nutgrove Office Park Rathfarnham

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D14 WR88

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 8

Title:

Platforms based on Cisco solution or equivalent

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Welltel Ireland Ltd trading as DigitalWell Ireland
Postal address: St Johns Industrial Estate Turnpike Road Ballymount
Town: Dublin
NUTS code: IE0 Ireland
Postal code: D22 NP49
Country: Ireland
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 1

Lot No: 9

Title:

Platforms based on Unify Openscape and Unify Office solutions or equivalent with legacy support for Unify phones

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC
Postal address: D9 Nutgrove Office Park Rathfarnham
Town: Dublin
NUTS code: IE0 Ireland
Postal code: D14 WR88
Country: Ireland
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 2

Lot No: 9

Title:

Platforms based on Unify Openscape and Unify Office solutions or equivalent with legacy support for Unify phones

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: PFH Technology Group Unlimited

Postal address: 1 Eastgate Avenue Eastgate Business Park Little Island

Town: Cork

NUTS code: IE0 Ireland

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 1

Lot No: 11

Title:

Platforms based on AudioCodes solution or equivalent and support for legacy Poly Avocor Yealink

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC

Postal address: D9 Nutgrove Office Park Rathfarnham
Town: Dublin
NUTS code: IE0 Ireland
Postal code: D14 WR88
Country: Ireland
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 11

Title:

Platforms based on AudioCodes solution or equivalent and support for legacy Poly Avocor Yealink

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Damovo Ireland

Postal address: Block A Citylink Business Park Old Naas Rd Inchicore

Town: Dublin 12

NUTS code: IE0 Ireland

Postal code: D12 N2X3

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 1

Lot No: 12

Title:

Other platforms for telephony solutions and associated services and support for legacy phones

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Telcom Group Est 1999 DAC

Postal address: D9 Nutgrove Office Park Rathfarnham

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D14 WR88

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 12

Title:

Other platforms for telephony solutions and associated services and support for legacy phones

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/03/2023

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Damovo Ireland

Postal address: Block A Citylink Business Park Old Naas Rd Inchicore

Town: Dublin 12

NUTS code: IE0 Ireland

Postal code: D12 N2X3

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Town: Dublin 8

Country: Ireland

VI.5. Date of dispatch of this notice

15/03/2023