

Spain-Bilbao: Computer support and consultancy services
OJ S 57/2023 21/03/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: BILBAOTIK, S.A. (BILBAOTIK)

National registration number: A48119432

Postal address: Paseo Campo Volantín, 1-bis

Town: BILBAO

NUTS code: ES213 Bizkaia

Postal code: 48007

Country: Spain

E-mail: concursos@bilbaotik.bilbao.eus

Telephone: +44 944205141

Fax: +44 944240628

Internet address(es):

Main address: www.bilbao.eus/perfilcontratante/cimubisa.html

I.4. Type of the contracting authority

Other type: Sociedad mercantil pública

I.5. Main activity

Other activity: Servicios de Informática

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

La provisión del servicio denominado Punto de Ayuda Digital destinado a reducir la brecha digital en el municipio de Bilbao

Reference number: 202301004GB

II.1.2. Main CPV code

72600000 Computer support and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

La provisión del servicio denominado Punto de Ayuda Digital destinado a reducir la brecha digital en el municipio de Bilbao mediante el apoyo y la formación en uso de TICs (tecnologías de la información y comunicación) aplicadas a las gestiones de la vida diaria.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 247 933,88 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES213 Bizkaia

II.2.4. Description of the procurement

La provisión del servicio denominado Punto de Ayuda Digital destinado a reducir la brecha digital en el municipio de Bilbao mediante el apoyo y la formación en uso de TICs (tecnologías de la información y comunicación) aplicadas a las gestiones de la vida diaria.

II.2.5. Award criteria

Quality criterion - Name: IDONEIDAD DE ENFOQUE METODOLÓGICO, FUNCIONAL Y TÉCNICO DE LA PROPUESTA / Weighting: 25

Quality criterion - Name: PERSPECTIVA DE PERSONA USUARIA / Weighting: 5

Quality criterion - Name: EXPERIENCIA /FORMACIÓN DEL EQUIPO HUMANO A ADSCRIBIR AL CONTRATO / Weighting: 19

Price - Weighting: 51

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 248-716094](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

La provisión del servicio denominado Punto de Ayuda Digital destinado a reducir la brecha digital en el municipio de Bilbao

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

14/03/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SUSPERGINTZA, Asociación de Intervencion Social

Town: BILBAO

NUTS code: ES213 Bizkaia

Country: Spain

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 892 561,97 EUR

Total value of the contract/lot: 247 933,88 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Órgano Administrativo de Recursos Contractuales

Postal address: Calle Donostia-San Sebastián

Town: Vitoria-Gasteiz

Postal code: 01010

Country: Spain

VI.4.2. Body responsible for mediation procedures

Official name: Órgano Administrativo de Recursos Contractuales

Town: Vitoria-Gasteiz

Country: Spain

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Recurso especial en materia de contratación según LCSP

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Órgano Administrativo de Recursos Contractuales

Town: Vitoria-Gasteiz

Country: Spain

VI.5. Date of dispatch of this notice

16/03/2023