

Norway-Oslo: Software package and information systems

OJ S 93/2015 15/05/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, Økonomiavdelingen, Anskaffelsesseksjonen

National registration number: 889640782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: Sølvi Kristiansen

E-mail: nav.anskaffelser.ikt@nav.no

Telephone: +47 21071000

Internet address(es):Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1002>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/131817>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Procurement of reporting and presentation tools.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The purpose of the procurement is to ensure NAV access to software for production of statistics, a broad spectrum of reporting needs, and a series of different control requirements used in various internal and external business processes in NAV. Extremely different user groups will utilise all or parts of the software.

The solution to be purchased is a standard solution and should be offered as a tool or a combination of several tools. In this regard it is significant that the user experiences each work process as seamless, and with one user interface. Furthermore, it is desirable that data, semantics, retrieval definitions and templates are reused as much as possible across the tool base.

— The solution shall give the Client support for their operative management of the daily production of services and performance.

— The solution will enable the Client to follow up management objectives and risk reporting related to the NAV offices' activities and managers goal follow-up.

— The solution shall give the Client the possibility to undertake fast and ad-hoc reporting against both internal and external user groups

— The solution shall give the Client the possibility to undertake extraction and combination of data from Data warehouse and the source systems for delivery to government agencies, municipalities and private sector.

— The solution shall give the Client support for, and the possibility to present relevant information and computer network on <https://www.nav.no> and other websites for external interests and political decision makers

In addition, NAV shall have services for establishing (installation and configuration), migration, training, service and support, and consulting.

The agreement shall be management friendly and affordable, and i.a.cover the follow areas:

— Tool to create a solution for the needs connected to operative control.

— Tool to create a solution for the needs connected to Scorecards/risk reporting/follow-up of management objectives.

— A reporting tool to use for Fast and Ad hoc reporting.

— Tool for extraction of data to other participants/further analysis.

— Tool to create a solution which covers the needs connected to presentation of data externally (<https://www.nav.no>, etc.)

— Installation, configuration, migration, implementing users/access control, training, service, maintenance/support, and consulting.

The solution can be offered as one or more tools with one or more modules.

II.1.6. CPV code(s)

48000000 Software package and information systems, 72000000 IT services: consulting, software development, Internet and support

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The agreement shall be management friendly and affordable, and i.a.cover the follow areas:

- Tool to create a solution for the needs connected to operative control.
- Tool to create a solution for the needs connected to Scorecards/risk reporting/follow-up of management objectives.
- A reporting tool to use for Fast and Ad hoc reporting.
- Tool for extraction of data to other participants/further analysis.
 - Tool to create a solution which covers the needs connected to presentation of data externally (<https://www.nav.no>, etc.)
- Installation, configuration, migration, implementing users/access control, training, service, maintenance/support, and consulting.

II.2.2. Information about options

Options: yes

Description of options: The purchasing agreement shall have a duration of 4 years from signing. The contracting authority (the customer) has the option to extend the contract for an additional 1 + 1 years.

The maintenance agreement shall have a duration of 2 years from signing. The contracting authority (the Customer) has the option to extend the agreement for an additional 1 + 1 + 1 +1 years.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Start 8.9.2015. Completion 8.9.2019

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Qualification requirement:

The tenderer is required to be a legally established company.

Documentation requirement:

- Norwegian tenderers: Company registration certificate from the Brønnøysund Register Centre.

— Foreign tenderers: Certificate for registration in the company register as prescribed in the legislation of the country in which the tenderer is established.

III.2.2. Economic and financial ability

List and brief description of conditions: Qualification requirement:

The tenderer is required to have good financial solidity.

The requirement is complied with presentation of a credit score of 'Good credit worthiness' or higher.

Documentation requirement:

The Contracting Authority will obtain credit ratings carried out by Experian. See www.experian.no

III.2.3. Technical and professional ability

List and brief description of conditions:

Qualification requirement:

Extremely good implementation ability is required in connection to the system/tool and migration of data.

Documentation requirement:

— Description of the tenderer's technical capacity and professional qualifications. A description is requested regarding the capacity of the relevant entities at the tenderer. With regard to qualifications, a short overview of the general relevant expertise at the service provider's disposal, is requested.

— An overview of the tenderer's average, general workforce and the number of employees in the administrative management during the last 3 years.

Qualification requirement:

Significant experience from similar deliveries is required.

Documentation requirement:

The tenderer's five most important deliveries over the last 3 years, including a description of the assignments, the values, time frames and recipients.

Qualification requirement:

Good and suitable methods for quality assurance are required.

Documentation requirement:

— A brief description of the tenderer's central processes that are considered to be relevant in ensuring the quality of the service.

— An account of the company's quality assurance system and any certificates issued by independent bodies.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

14/6758

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2014/S 219-388040](#) of 13.11.2014

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

22.6.2015 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

until: 2.10.2015

IV.3.8. Conditions for opening of tenders

Date: 22.6.2015 - 12:30

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

11.5.2015