

167841-2026 - Competition

Norway – Supporting and auxiliary transport services; travel agencies services – Travel agency services

OJ S 49/2026 11/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: FORSVARSMATERIELL

Email: e-msmedsrud@mil.no

Legal type of the buyer: Defence contractor

Activity of the contracting authority: Defence

2. Procedure

2.1. Procedure

Title: Travel agency services

Description: The objective of the procurement is to enter into a framework agreement for travel agency services in order to ensure a versatile, cost efficient and adapted system for the Defence sector's different users. Tenderers shall provide all types of travel agency services with particular focus on the booking portal and a customer team for personal service. The contracting authority's organisation consists of different entities with different needs and the tenderer shall operate as a hub for the Contracting Authority's total travel activities, including official journeys, journeys for perm and commuter journeys as well as sailor journeys as needed. Travel activities are supporting the Norwegian Defence's operative ability and the sector's travel volume is expected to increase in line with the Contracting Authority's organic growth. The procurement's estimated value is NOK 140 million excluding VAT. The maximum value is up to NOK 210 million excluding VAT, including material options in Annex B point 2.3 for the contract period. The contracting authority has included a volume option that means that the total value of the framework agreement, including volume options, is set at NOK 350 million excluding VAT. A framework agreement shall be signed with one tenderer. The framework agreement period is 4 years. See part II (General Contract Provisions) and Annex B (Requirement Specifications) for further information on the procurement.

Procedure identifier: c5eaf14d-5797-41ac-b9ec-dcb315fc8464

Internal identifier: 2024042860

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: This procurement will be made in accordance with the Act from 17 June 2016 no. 73 on public procurements (the Public Procurement Act - LOA) and the regulations 12 August 2016 no. 974 on public procurements (procurement regulations - FOA). The procurement will be carried out in accordance with the 'open tender contest' procedure in accordance with PPR § 13-1 first section. This procedure gives all interested tenderers the opportunity to submit tender offers. Negotiations are not allowed in this competition. Tenders cannot, therefore, be changed after the tender deadline has expired.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63000000 Supporting and auxiliary transport services; travel agencies services

Additional classification (cpv): 63500000 Travel agency, tour operator and tourist assistance services, 63510000 Travel agency and similar services, 63512000 Sale of travel tickets and package tours services, 63513000 Tourist information services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 350 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The procurement will be carried out in accordance with the 'open tender contest' procedure in accordance with PPR § 13-1 first section.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Travel agency services

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Internal identifier: 2024042860

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5.1.2. Place of performance

Country: Norway
Anywhere in the given country

5.1.3. Estimated duration

Start date: 31/05/2026
Duration end date: 31/05/2030

5.1.5. Value

Estimated value excluding VAT: 350 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price
Name: Price

Description: The tenderer's total evaluation price as stated in Annex D Price Form.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40,00

Criterion:

Type: Quality
Name: Quality

Description: Functionality and user interface in the self-service system (underweight 40%).

Assignment comprehension (underweight 20%). Response to the requirement table (underweight 40%).

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60,00

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 09/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/278317333.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/278317333.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 17/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 92 Days

Information about public opening:

Opening date: 17/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: Appeals on award ought to be sent to the Contracting Authority by the expiry of the waiting period.

8. Organisations

8.1. ORG-0001

Official name: FORSVARSMATERIELL

Registration number: 916075855

Postal address: Grev Wedels plass 1

Town: OSLO

Postcode: 0151

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Mari Smedsrud

Email: e-msmedsrud@mil.no

Telephone: 45061484

Internet address: <https://FMA.NO>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 5ce66d1f-5737-427b-aff4-a974849fff6a - 01

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Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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