

170537-2026 - Competition

Spain – IT services: consulting, software development, Internet and support – Servicios de soporte técnico a usuarios y soporte técnico al mantenimiento y administración de los sistemas informáticos del PME, O.A. del 1 septiembre 2026 al 31 agosto de 2028

OJ S 49/2026 11/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Parque Móvil del Estado

Email: contratacion.pme@pme.hacienda.gob.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicios de soporte técnico a usuarios y soporte técnico al mantenimiento y administración de los sistemas informáticos del PME, O.A. del 1 septiembre 2026 al 31 agosto de 2028

Description: Mantenimiento de sistemas y CAU

Procedure identifier: ed9d883d-a17e-4607-baa2-b402b3312c62

Internal identifier: 2026PR400004

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 937 500,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations in the fields of labour law: Cumplimiento de la legislación laboral española

5. Lot

5.1. Lot: LOT-0000

Title: Servicios de soporte técnico a usuarios y soporte técnico al mantenimiento y administración de los sistemas informáticos del PME, O.A. del 1 septiembre 2026 al 31 agosto de 2028

Description: Mantenimiento de sistemas y CAU

Internal identifier: 2026PR400004

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Start date: 01/09/2026

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Posibilidad de 3 prórrogas anuales de un año de duración cada una

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

Criterion: Environmental management measures

Description of selection criterion: Maquinaria, material y equipo técnico para la ejecución del contrato

5.1.10. Award criteria

Criterion:

Type: Price

Description: Proposición económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 51

Criterion:

Type: Quality

Description: Alcance de la oferta.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 19
Criterion:
Type: Quality
Description: Valoración del equipo de trabajo.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=JVEDvbsC2P5Vq4S9zvaQpQ%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=JVEDvbsC2P5Vq4S9zvaQpQ%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 13/04/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 12/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Parque Móvil del Estado

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Sometimiento a la normativa nacional y de la Unión Europea en materia de protección de datos.

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Parque Móvil del Estado - Parque Móvil del Estado

Information about review deadlines: hasta 2026-04-13+02:00

Organisation providing more information on the review procedures: Parque Móvil del Estado - Parque Móvil del Estado

8. Organisations

8.1. ORG-0001

Official name: Parque Móvil del Estado
Registration number: 10000380051641
Registration number: Q2826008A
Town: Madrid
Postcode: 28003
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Contact point: Parque Móvil del Estado
Email: contratacion.pme@pme.hacienda.gob.es
Telephone: +34 681188100
Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=Dw6ZiCLyou4%3D>

Other contact points:

Official name: Parque Móvil del Estado
Town: Madrid
Postcode: 28003
Country subdivision (NUTS): Madrid (ES300)
Country: Spain

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Official name: Parque Móvil del Estado
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Telephone: +34 681188100

Roles of this organisation:

Buyer
Review organisation
Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 16c3f35e-4df7-41c5-a0d4-25f53bee4b52 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 10/03/2026 13:48:48 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: Spanish
Notice publication number: 170537-2026
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