

United Kingdom-Stafford: Social work and related services

OJ S 88/2017 06/05/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Staffordshire Procurement

Postal address: Staffordshire County Council, No. 2 Staffordshire Place

Town: Stafford

NUTS code: UKG24 Staffordshire CC

Postal code: ST16 2DH

Country: United Kingdom

Contact person: Clare Leigh

E-mail: clare.leigh@staffordshire.gov.uk

Telephone: +44 1785854056

Fax: +44 1785278286

Internet address(es):Main address: <http://www.staffordshire.gov.uk/business/procurement>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.proactisplaza.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.proactisplaza.com>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Personalised Support and Care Framework.

Reference number: SCHG00164

II.1.2. Main CPV code

85300000 Social work and related services

II.1.3. Type of contract

Services

II.1.4. Short description

Staffordshire County Council would like to invite Suppliers who are committed to providing high quality Personalised Support and Care services, that promote independence and lead to an improved quality of life that enables Service Users to be able to remain in their own home for as long as possible and to achieve and maintain their autonomy, independence, personal identity and assessed outcomes.

The Suppliers shall provide the services for the benefits of all adults who reside in the County of Staffordshire (excluding Stoke on Trent) and who are also aged eighteen (18) years or over and who have been assessed by the Council or their partners as eligible to receive support and care within their own home.

Care will be delivered within the Service User's own home or ordinary place of residence within the County of Staffordshire.

II.1.5. Estimated total value

Value excluding VAT: 353 448 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Generic Framework Provider of Personalised Support and Care

Lot No: 1

II.2.2. Additional CPV code(s)

85310000 Social work services, 85300000 Social work and related services, 85311000 Social work services with accommodation, 85312000 Social work services without accommodation, 85320000 Social services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG24 Staffordshire CC

Main site or place of performance: Staffordshire.

II.2.4. Description of the procurement

Staffordshire County Council would like to invite Suppliers who are committed to providing high quality Personalised Support and Care services, that promote independence and lead to an improved quality of life that enables Service Users to be able to remain in their own home for as long as possible and to achieve and maintain their autonomy, independence, personal identity and assessed outcomes.

The Suppliers shall provide the services for the benefits of all adults who reside in the County of Staffordshire (excluding Stoke on Trent) and who are also aged eighteen (18) years or over (except for those going through transition from Children's to Adults) and who have been assessed by the Council or their partners as eligible to receive support and care within their own home.

Care will be delivered within the Service User's own home or ordinary place of residence within the County of Staffordshire (excluding the City of Stoke-on-Trent). Service Users and Carers are to remain at the centre of decisions about their care, thus ensuring care is provided in a person centred way.

The Council will be appointing multiple suppliers to provide various call off contracts under a framework agreement for personalised support and care services across 12 (twelve) geographical Contract Zones within Staffordshire under the following Lots:

—
Lot 1: Generic Framework Provider of Personalised Support and Care;

—
Lot 2: Capacity Block Provider of Personalised Support and Care;

—
Lot 3: Pre-Purchased Rota Provider of Personalised Support and Care;

—
Lot 4: 'Future' Capacity Blocks of Personalised Support and Care;

—
Lot 5: Extra Care Scheme Provider of Personalised Support and Care
Within Health and Social care, Service Users can have a range of needs, which may broadly fit into one or more of the following service categories (but not restricted to):

—
Learning Disability.

—
Physical Disability and Sensory Impairment.

—
Older People.

—
Mental Health.

The Provider must have an understanding of the needs of the service categories; ensure that they are able to provide these services and to employ a workforce that is appropriately skilled, experienced and diverse in order to meet the assessed needs.

There are some enhanced requirements detailed within the service specification for services users when the service is provided within an Extra Care Housing Scheme.

We would like to invite suppliers interested in this tender opportunity to register and tender (using the above contract reference number) for this procurement process on our E tendering Pro-actis system <https://www.proactisplaza.com/>.

Once you have registered on Pro-actis you will be able to view and download all the tender documentation.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 25/07/2017 End: 24/07/2021

This contract is subject to renewal: yes

Description of renewals:

Re-tender at contract end date.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Capacity Block Provider of Personalised Support and Care
Lot No: 2

II.2.2. Additional CPV code(s)

85300000 Social work and related services, 85310000 Social work services, 85311000 Social work services with accommodation, 85312000 Social work services without accommodation, 85320000 Social services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG24 Staffordshire CC
Main site or place of performance: Staffordshire.

II.2.4. Description of the procurement

Staffordshire County Council would like to invite Suppliers who are committed to providing high quality Personalised Support and Care services, that promote independence and lead to an improved quality of life that enables Service Users to be able to remain in their own home for as long as possible and to achieve and maintain their autonomy, independence, personal identity and assessed outcomes.

The Suppliers shall provide the services for the benefits of all adults who reside in the County of Staffordshire (excluding Stoke on Trent) and who are also aged eighteen (18) years or over (except for those going through transition from Children's to Adults) and who have been assessed by the Council or their partners as eligible to receive support and care within their own home.

Care will be delivered within the Service User's own home or ordinary place of residence within the County of Staffordshire (excluding the City of Stoke-on-Trent). Service Users and Carers are to remain at the centre of decisions about their care, thus ensuring care is provided in a person centred way.

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Lot 1: Generic Framework Provider of Personalised Support and Care;

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Lot 2: Capacity Block Provider of Personalised Support and Care;

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Lot 3: Pre-Purchased Rota Provider of Personalised Support and Care;

—

Lot 4: 'Future' Capacity Blocks of Personalised Support and Care;

—

Lot 5: Extra Care Scheme Provider of Personalised Support and Care

Within Health and Social care, Service Users can have a range of needs, which may broadly fit into one or more of the following service categories (but not restricted to):

—

Learning Disability.

—

Physical Disability and Sensory Impairment.

—

Older People.

—

Mental Health.

The Provider must have an understanding of the needs of the service categories; ensure that they are able to provide these services and to employ a workforce that is appropriately skilled, experienced and diverse in order to meet the assessed needs.

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II.2.5. Award criteria

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II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 25/07/2017 End: 24/07/2021

This contract is subject to renewal: yes

Description of renewals:

Re-tender at contract end date.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Pre-purchased Rota Provider of Personalised Support and Care

Lot No: 3

II.2.2. Additional CPV code(s)

85300000 Social work and related services, 85310000 Social work services, 85311000 Social work services with accommodation, 85312000 Social work services without accommodation, 85320000 Social services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG24 Staffordshire CC
Main site or place of performance: Staffordshire.

II.2.4. Description of the procurement

Staffordshire County Council would like to invite Suppliers who are committed to providing high quality Personalised Support and Care services, that promote independence and lead to an improved quality of life that enables Service Users to be able to remain in their own home for as long as possible and to achieve and maintain their autonomy, independence, personal identity and assessed outcomes.

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Lot 1: Generic Framework Provider of Personalised Support and Care;

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Lot 2: Capacity Block Provider of Personalised Support and Care;

—

Lot 3: Pre-Purchased Rota Provider of Personalised Support and Care;

—

Lot 4: 'Future' Capacity Blocks of Personalised Support and Care;

—

Lot 5: Extra Care Scheme Provider of Personalised Support and Care

Within Health and Social care, Service Users can have a range of needs, which may broadly fit into one or more of the following service categories (but not restricted to):

—

Learning Disability.

—

Physical Disability and Sensory Impairment.

—

Older People.

—

Mental Health.

The Provider must have an understanding of the needs of the service categories; ensure that they are able to provide these services and to employ a workforce that is appropriately skilled, experienced and diverse in order to meet the assessed needs.

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II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 25/07/2017 End: 24/07/2021

This contract is subject to renewal: yes

Description of renewals:

Re-tender at contract end date.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

'Future' Capacity Blocks of Personalised Support and Care

Lot No: 4

II.2.2. Additional CPV code(s)

85300000 Social work and related services, 85310000 Social work services, 85311000 Social work services with accommodation, 85312000 Social work services without accommodation, 85320000 Social services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG24 Staffordshire CC

Main site or place of performance: Staffordshire.

II.2.4. Description of the procurement

Staffordshire County Council would like to invite Suppliers who are committed to providing high quality Personalised Support and Care services, that promote independence and lead to an improved quality of life that enables Service Users to be able to remain in their own home for as long as possible and to achieve and maintain their autonomy, independence, personal identity and assessed outcomes.

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Lot 2: Capacity Block Provider of Personalised Support and Care;

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Lot 3: Pre-Purchased Rota Provider of Personalised Support and Care;

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Lot 4: 'Future' Capacity Blocks of Personalised Support and Care;

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Lot 5: Extra Care Scheme Provider of Personalised Support and Care
Within Health and Social care, Service Users can have a range of needs, which may broadly fit into one or more of the following service categories (but not restricted to):

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Learning Disability.

—
Physical Disability and Sensory Impairment.

—
Older People.

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Mental Health.

The Provider must have an understanding of the needs of the service categories; ensure that they are able to provide these services and to employ a workforce that is appropriately skilled, experienced and diverse in order to meet the assessed needs.

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II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 25/07/2017 End: 24/07/2021

This contract is subject to renewal: yes

Description of renewals:

Re-tender at contract end date.

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Extra Care Scheme Provider of Personalised Support and Care
Lot No: 5

II.2.2. Additional CPV code(s)

85300000 Social work and related services, 85310000 Social work services, 85311000 Social work services with accommodation, 85312000 Social work services without accommodation, 85320000 Social services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG24 Staffordshire CC
Main site or place of performance: Staffordshire.

II.2.4. Description of the procurement

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Lot 2: Capacity Block Provider of Personalised Support and Care;

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Lot 3: Pre-Purchased Rota Provider of Personalised Support and Care;

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Lot 4: 'Future' Capacity Blocks of Personalised Support and Care;

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Lot 5: Extra Care Scheme Provider of Personalised Support and Care
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Learning Disability.

—
Physical Disability and Sensory Impairment.

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Older People.

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Mental Health.

The Provider must have an understanding of the needs of the service categories; ensure that they are able to provide these services and to employ a workforce that is appropriately skilled, experienced and diverse in order to meet the assessed needs.

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II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 25/07/2017 End: 24/07/2021

This contract is subject to renewal: yes

Description of renewals:

Re-tender at contract end date.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 07/06/2017 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 07/06/2017 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:
2021.

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Staffordshire County Council

Postal address: Staffordshire Place

Town: Stafford

Postal code: ST16 2DH

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Staffordshire County Council

Postal address: Staffordshire Place

Town: Stafford

Postal code: ST16 2DH

Country: United Kingdom

VI.5. Date of dispatch of this notice

04/05/2017