

172500-2026 - Competition

Norway – Software package and information systems – Stage 1: New customer system / integration platform - VESAR

OJ S 50/2026 12/03/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Vestfold Avfall og Ressurs AS

Email: post@vesar.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Stage 1: New customer system / integration platform - VESAR

Description: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants /users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Procedure identifier: a3174c47-f835-477f-a33d-3ae6176571ca

Internal identifier: 797

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48100000 Industry specific software package, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - Procurement with negotiations after a prior notice.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice, European Single Procurement Document (ESPD)

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal

verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Title: Stage 1: New customer system / integration platform - VESAR

Description: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants

/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

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5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

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Options:

Description of the options: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.2. Place of performance

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway

5.1.3. Estimated duration

Start date: 31/07/2026

Duration end date: 31/03/2031

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements The tenderer shall be a legally established company. Documentation: Company Registration Certificate. Foreign tenderers must submit an equivalent certificate from the register of business enterprises in the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Tenderers must have the financial capacity to fulfil the contract, including credit worthy, or in another way document satisfactory financial capacity. Documentation: - Presentation of the company's Annual Financial Statements (last Annual Report to the Brønnøysund Register Centre, including the auditor's report). - Credit rating carried out by a publicly certified credit rating institution, not older than three months, at least credit worthy. If the tenderer does not fulfil the above mentioned documentation requirements, other documentation that the contracting authority finds suitable for documenting the economic and financial capacity will be accepted, such as a parent company guarantee or other guarantee/security.

Criterion: References on specified deliveries

Description of selection criterion: Only for public goods deliveries: In the reference period, the tenderer has carried out the following important deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Requirement 1: The tenderer shall have sufficient implementation ability and capacity in relation to the services that shall be provided. Documentation: - Short CVs for each employee thought to have a short description of relevant competence/experience. - The tenderer shall confirm and justify that they can provide the necessary capacity in the contract period. - The tenderer shall give a brief description of: - how they handle any replacement of main personnel. - how backup manpower is organised to ensure continuity of the delivery. Requirement 2: The tenderer shall have relevant experience and competence from equivalent deliveries. Relevant experience and competence means the delivery of trade systems for infrastructure, e.g. the waste industry, including experience with delivery, implementation and adaptation of business systems that handle customer and service management, financial management, resource planning or logistics. Documentation: An account of relevant deliveries in the last 3 years. The account shall include a description of the delivery, contracting authority, value, date, name and contact data of a gender neutral preferred.

Criterion: Certificates by independent bodies about quality assurance standards

Description of selection criterion: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements? Minimum qualification requirements Tenderers shall have a satisfactory quality management system that is certified in accordance with ISO 9001, or have an equivalent extent, cf. NS-EN ISO 9001, which covers the deliveries included in the contract. Documentation: Documentation of valid certification, ISO or equivalent. If a tenderer is not certified, documentation shall be given that the tenderer has an equivalent quality management system. It is the tenderer's responsibility to document that another certification or quality management system is equivalent.

Criterion: Certificates by independent bodies about environmental management systems or standards

Description of selection criterion: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards? Minimum qualification requirements Tenderers shall have an environmental management system that is certified in accordance with ISO 14001, Miljøfyrtårn or equivalent, that covers the activities included in the agreement. Documentation:

Documentation of valid certification, ISO, Miljøfyrtårn (eco-lighthouse programme), or equivalent.

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: 1.0 Price, calculated from the following: 1.1 Tender sum stated in Annex 06

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Quality

Description: 2.0 Quality of the delivery, including execution and support/follow-up, assessed on the following: 2.1. The tenderer's organisation of the project and the key personnel's competence, as well as a plan for carrying out the assignment, including progress planning (20 %) 2.2. Quality of the delivery as assessed by the description of the tender, including completed requirement specifications, as well as on the tenderer's presentation of the content of the tender, in addition to the set-up and scope for support, follow-up and availability, including key personnel, after the delivery is commissioned (50 %)

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 30/03/2026 21:55:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/278300776.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/278300776.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of requests to participate: 13/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Information that can be supplemented after the submission deadline:

No documents can be submitted later.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vestfold tingrett

Information about review deadlines: There will be a waiting period of minimum 10 calendar days calculated from the date the notification of the award is sent electronically.

Organisation providing additional information about the procurement procedure: Damhaug Consulting AS

Organisation providing offline access to the procurement documents: Damhaug Consulting AS

Organisation providing more information on the review procedures: Damhaug Consulting AS

Organisation receiving requests to participate: Damhaug Consulting AS

Organisation processing tenders: Damhaug Consulting AS

8. Organisations

8.1. ORG-0001

Official name: Damhaug Consulting AS

Registration number: 820851382

Postal address: Torggata 52

Town: HAMAR

Postcode: 2317

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Contact point: Reidar Seim

Email: r.seim@d-consult.no

Telephone: 41478037

Internet address: <http://www.d-consult.no>

Roles of this organisation:

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Vestfold Avfall og Ressurs AS

Registration number: 979 281 536

Postal address: Tarandrødveien 95B

Town: Sem

Postcode: 3171

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway
Email: post@vesar.no
Telephone: 33354380
Internet address: <http://www.vesar.no/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Vestfold tingrett
Registration number: 926 723 618
Town: Tønsberg
Postcode: 3103
Country subdivision (NUTS): Vestfold (NO093)
Country: Norway
Email: vestfold.tingrett@domstol.no
Telephone: 33 20 67 00

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 584d3ee4-39ff-443a-8e99-5e3eb2ec3e96 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 10/03/2026 13:46:52 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 11/03/2026 06:28:04 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
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