

United Kingdom-Rotherham: Health and social work services

OJ S 95/2015 19/05/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Yorkshire and Humber Commissioning Support

Postal address: Moorhead Way

Town: Rotherham

Postal code: S66 1YY

Country: United Kingdom

For the attention of: Haq Danny

E-mail: danny.haq@nhs.net

Telephone: +44 7584032441

Internet address(es):

General address of the contracting authority: <http://yhcs.org.uk/>

Electronic access to information: www.nhssourcing.co.uk

Electronic submission of tenders and requests to participate: www.nhssourcing.co.uk

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Provision of Community Care Equipment Services and Integrated Wheelchair Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: NHS Trusts, Residential Care Homes, Childrens Care Homes, Schools, Intermediate Care facilities, Prison, Home, Work place and any other location required by the service user within the Hull boundaries.

NUTS code UKE11 Kingston upon Hull, City of

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 12 970 000 GBP

II.1.5. Short description of the contract or purchase(s)

Yorkshire and Humber Commissioning Support, on behalf of NHS Hull Clinical Commissioning Group and Kingston upon Hull City Council, is seeking to commission community care equipment service and integrated wheelchair services through a restricted procurement process. The Community Care Equipment Service element is jointly commissioned by NHS Hull Clinical Commissioning Group and Kingston upon Hull City Council, and the Wheelchair Service solely commissioned by NHS Hull Clinical Commissioning Group. The preferred bidder will be required to demonstrate how they will deliver services in an environment of transforming health and social care provision as outlined in the NHS Five Year Forward View, the Care Act 2014, and Hull 2020 Programme.

The services aim to enhance and maintain the quality of life and independence of children, young people and adults with care and support needs, including those with temporary /permanent and/or life-limiting conditions. It will support the commissioners in the successful delivery of reablement and rehabilitation pathways as an alternative to secondary care, avoiding unnecessary hospital admissions and delayed discharges. The services will provide high quality, cost effective services to children and young people and adults in their place of residence, school, work and other appropriate environments as determined by the service user's identified needs.

The service is required to incorporate the following principles within the service delivery model:

- Right access — the service delivery model needs to be mobile and flexible to meet the varying service user needs.
- Right timing — timely access to assessment, supply, maintenance and repair of care equipment, wheelchairs (and associated equipment).
- Right assessment (wheelchairs) — specialist wheelchair assessment and review for children, young people and adults with a long term or short term condition/illness.
- Right provision of care equipment and wheelchairs — facilitating service user choice within defined eligibility criteria.

The provider will be required to deliver an outcome-based service to include:

- High levels of service-user satisfaction (including parents/carers).
- Logistics — storage, supply, and deliveries (timely, supply and collection).
- Provision of clinical specialist wheelchair assessment (and associated equipment).
- Effective and efficient supply of care equipment to service users, to support them and their parents/carers.
- Repair and maintenance of wheelchairs and care equipment, including reconditioning and modification, where appropriate.
- Robust business management systems and processes including stock control, waiting list management.

NHS Hull Clinical Commissioning Group and Kingston upon Hull City Council recognises the diversity of providers in the market and the range of skills, resources, experience and expertise that they offer. It is anticipated that successful bids will be those based on innovative solutions and use of technology, to ensure 'service user-centred' solutions for the provision of this service.

Estimated value of a 5 year contract excluding VAT is 12 970 000 GBP (8 430 000 GBP)

Community Care Equipment Service and 4 540 000 GBP Integrated Wheelchair Services). The duration of the agreement will be for a minimum of 60 months, with the option to extend for up to a further 24 months.

II.1.6. CPV code(s)

85000000 Health and social work services, 50324200 Preventive maintenance services, 33193220 Parts and accessories for wheelchairs, 33193221 Wheelchair cushions, 33190000 Miscellaneous medical devices and products, 98000000 Other community, social and personal services, 33193222 Wheelchair frames, 33193200 Parts and accessories for invalid carriages and wheelchairs, 51416000 Installation services of physical therapy equipment, 50421100 Repair and maintenance services of wheelchairs, 33700000 Personal care products, 31000000 Electrical machinery, apparatus, equipment and consumables; lighting, 33193223 Wheelchair seats, 85323000 Community health services, 33192600 Lifting equipment for health care sector, 33100000 Medical equipments, 33193224 Wheelchair wheels, 51410000 Installation services of medical equipment, 33193225 Wheelchair tyres, 33192100 Beds for medical use, 33196000 Medical aids, 50000000 Repair and maintenance services, 33196200 Devices for the disabled, 33196100 Devices for the elderly, 50421000 Repair and maintenance services of medical equipment, 33193120 Wheelchairs, 33193121 Motorised wheelchairs, 33193100 Invalid carriages and wheelchairs, 51000000 Installation services (except software), 33000000 Medical equipments, pharmaceuticals and personal care products , 33193000 Invalid carriages, wheelchairs and associated devices

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT (for 60 months plus 24 month renewal): (18 160 000 (11 800 000 Community Care Equipment Service and 6 360 000 Wheelchair Services) Currency: GBP.

II.2.2. Information about options

Options: yes

Description of options: The 60 month contract may be extended for up to a further 24 months at the discretion of the Commissioning Organisation(s).

II.2.3. Information about renewals

This contract is subject to renewal: yes

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1.

Deposits and guarantees required

Parent company or other guarantees, bonds, deposits, insurance or other forms of security may be required in certain circumstances. See the invitation to tender for further details.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Further details will be provided to those who are invited to tender.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Groupings of bidders may be required to form a particular legal form or to require one party to undertake primary legal liability or to require that each party undertakes joint and several liability.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Suppliers Instructions How to Express Interest in this Tender: 1. Register your company on the eSourcing portal (this is only required once) — Browse to the eSourcing Portal: <https://www.nhssourcing.co.uk> and click the link to register — Accept the terms and conditions and click 'continue' — Enter your correct business and user details — Note the username you chose and click 'Save' when complete — You will shortly receive an email with your unique password (please keep this secure) 2. Express an Interest in the tender — Login to the portal with the username/password — Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) — Click on the relevant PQQ/ ITT to access the content. — Click the 'Express Interest' button at the top of the page. — This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (This is a secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box 3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) — You can now use the 'Messages' function to communicate with the buyer and seek any clarification — Note the deadline for completion, then follow the onscreen instructions to complete the PQQ/ ITT — There may be a mixture of online & offline actions for you to perform (there is detailed online help available) You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance please consult the online help, or contact the eTendering help desk.

III.2.2. Economic and financial ability

List and brief description of conditions: As per requirements to complete sid4gov profile — see III.2.1 for more information on how to complete sid4gov profile.

Also see the requirements set out in the PQQ information.

III.2.3. Technical and professional ability

List and brief description of conditions:

As per requirements to complete sid4gov profile — see III.2.1 for more information on how to complete sid4gov profile.

Also as per the requirements set out in the PQQ information.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 5: and Maximum number 6

Objective criteria for choosing the limited number of candidates: Shortlisting will be in accordance with the methodology outlined in the PQQ documents.

In the event that more than 6 (six) potential Bidders are eligible for and pass the PQQ preliminary compliance review and the initial evaluation, only the 6 (six) highest scoring candidates in the PQQ detailed evaluation, that have scored a minimum of 50 % in each of the Workforce; Technical Capability; Quality, Procedures and Performance; IMT&G sections, will proceed to the ITT stage.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Prior information notice

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

15.6.2015 - 11:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Date: 15.6.2015

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The commissioning organisation(s) currently working with YHCS and who may purchase under any contract awarded through this process are as follows:

NHS Hull CCG, 2nd Floor, Wilberforce Court, Alfred Gelder Street, Hull HU1 1UY.
Kingston upon Hull City Council, Guildhall, Alfred Gelder Street, Hull, HU1 2AA.

Tenders and all supporting documents must be priced in Sterling and completed in English (or full English translation provided at no cost). Any contract entered into be considered a contract made in England according to English Law and which shall be subject to the exclusive jurisdiction of the English Courts. The commissioning organisation(s) and YHCS are not and shall not be liable for any costs by those expressing an interest or concern for this contract opportunity. The commissioning organisations(s) and the host member reserves the right at all times acting in its absolute discretion, not to award a contract, to make changes to the structure, format, procedures, CPV codes and timing of the procurement process and to cancel or vary the process in its entirety or any part of it. The most economically advantageous or any tender will not be automatically accepted.).

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Appeals to process will in the first instance be dealt with in accordance to NHS Hull Clinical Commissioning Group. See PQQ documents for details.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

13.5.2015