United Kingdom-Midhurst: Computer-related services
OJ S 72/2020 10/04/2020
Contract award notice
Services

Legal Basis:
Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: South Downs National Park Authority
Postal address: South Downs Centre, North Street
Town: Midhurst
NUTS code: UKJ South East (England)
Postal code: GU29 9DH
Country: United Kingdom
Contact person: Alan Brough
E-mail: tenders@southdowns.gov.uk
Internet address(es):
Main address: www.southdowns.gov.uk

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Environment

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Desk Side Support Service 2020-2023
Reference number: SD - 00000119

II.1.2. Main CPV code

72500000 Computer-related services

II.1.3. Type of contract

Services

II.1.4. Short description

To provide an on-site desk side engineer who can provide 1st and 2nd line support to approximately 185 users across a number of different technologies at five different offices located in the South Downs National Park during standard business hours. The technical environment to be supported includes, but is not limited to, Windows; MS Office; MS Exchange; MS Project; MS Visio; thin client terminals; Windows laptops; Apple Macs; Apple and Android tablets; smartphones; VoIP and video conferencing. SDNPA's business

applications are predominantly accessed via, or run on, servers remotely located at another supplier's data centre and SDNPA users access the environment using remote desktop technology.

II.1.6. Information about lots
This contract is divided into lots: no

II.1.7. Total value of the procurement
Value excluding VAT: 200 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)
72500000 Computer-related services, 72600000 Computer support and consultancy services

II.2.3. Place of performance
NUTS code: UKJ South East (England)
Main site or place of performance: Midhurst.

II.2.4. Description of the procurement
To provide an on-site desk side engineer who can provide 1st and 2nd line support to approximately 185 users across a number of different technologies at five different offices located in the South Downs National Park during standard business hours. The technical environment to be supported includes, but is not limited to, Windows; MS Office; MS Exchange; MS Project; MS Visio; thin client terminals; Windows laptops; Apple Macs; Apple and Android tablets; smartphones; VoIP and video conferencing. SDNPA's business applications are predominantly accessed via, or run on, servers remotely located at another supplier's data centre and SDNPA users access the environment using remote desktop technology.

II.2.5. Award criteria
Quality criterion - Name: Ability to meet functional specification, approach to contract and project resourcing / Weighting: 60
Price - Weighting: 40

II.2.11. Information about options
Options: no

II.2.13. Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure
Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)
The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: 2019/S 201-488874

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: SD00000119

Title:
Desk Side Support Services 2020-2023

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

31/01/2020

V.2.2. Information about tenders

Number of tenders received: 11
Number of tenders received from SMEs: 10
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 11
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Amicus ITS Limited
National registration number: 03879859
Postal address: Units 1-3 Trinity Court, Brunel Road, Totton, Hampshire SO40 3WX
Town: Totton
NUTS code: UKJ3 Hampshire and Isle of Wight
Postal code: SO40 3WX
Country: United Kingdom
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 200 000,00 GBP
Total value of the contract/lot: 196 950,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: South Downs National Park Authority
Postal address: South Downs Centre, North Street
Town: Midhurst
Postal code: GU29 9DH
Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

VI.5. Date of dispatch of this notice

08/04/2020