

United Kingdom-Newcastle upon Tyne: Health and social work services
OJ S 72/2020 10/04/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Council of the City of Newcastle upon Tyne

Postal address: Room 102 Civic Centre Barass Bridge

Town: Newcastle upon Tyne

NUTS code: UKC22 Tyneside

Postal code: NE18QH

Country: United Kingdom

Contact person: Michael Satchell

E-mail: michael.satchell@newcastle.gov.uk

Telephone: +44 1912114349

Fax: +44 1912114832

Internet address(es):

Main address: <http://www.nepoportal.org>

Address of the buyer profile: <http://www.nepoportal.org>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Direct Payment Support Service for Newcastle City Council

Reference number: C-006931

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

The Direct Payments support service provides advice and assistance to adults, children and carers who use, or are considering using Direct Payments (DP) and Personal Health Budgets (PHB) to meet eligible assessed needs. The new contract is a collaborative approach between Newcastle City Council and NHS Newcastle, Gateshead CCG, we are combining DP/PHB's to form a single point of service delivery.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 642 417,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKC22 Tyneside

Main site or place of performance: Newcastle upon Tyne.

II.2.4. Description of the procurement

The purpose of this contract is to assist the local authority and partner organisations to meet duties under legislation. The Council has a duty to provide care and support for those who are eligible for Direct Payments within the Care Act 2014. Direct Payments are a sum of money identified to meet an individual's assessed need. The service will be delivered to residents of Newcastle upon Tyne and will be commissioned to meet individual outcomes, it is essential that the service delivery can be flexed to meet demand and help people live a good life. The Direct Payment Support Service provides advice and assistance to adults, children and carers using Direct Payments to meet their eligible care needs. It is essential that Direct Payment recipients have access to high quality independent information, advice and practical assistance to choose and manage their Direct Payment budget.

II.2.5. Award criteria

Quality criterion - Name: Service quality / Weighting: 80

Price - Weighting: 20

II.2.11. Information about options

Options: yes

Description of options:

The contract term will be 3-years (36 month) with a 12-month option to extend. Contract commencement 1 April 2020.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 200-486543](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Direct Payment Support Service for Newcastle City Council

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/02/2020

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: People Plus Group Ltd

Postal address: 6th Floor, Edmund House, 12-22 Newhall Street

Town: Birmingham

NUTS code: UKC22 Tyneside

Postal code: B3 3AS

Country: United Kingdom

E-mail: Paul.Reynolds@peopleplus.co.uk

Telephone: +49 03301232815

Internet address: www.peopleplus.co.uk

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 700 000,00 GBP

Total value of the contract/lot: 642 417,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Please see Public Procurement Regulations 2016

Town: United Kingdom
Country: United Kingdom
Internet address: <http://www.newcastle.gov.uk>

VI.4.2. Body responsible for mediation procedures

Official name: Legal Services, Newcastle Council
Postal address: Newcastle Civic Centre
Town: Newcastle upon Tyne
Postal code: NE1 8QH
Country: United Kingdom
E-mail: legal.services@newcastle.gov.uk
Telephone: +49 1912787878
Internet address: www.newcastle.gov.uk

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Legal Services, Newcastle Council
Postal address: Newcastle Civic Centre
Town: Newcastle upon Tyne
Postal code: NE1 8QH
Country: United Kingdom
E-mail: legal.services@newcastle.gov.uk
Telephone: +49 1912787878
Internet address: www.newcastle.gov.uk

VI.5. Date of dispatch of this notice

09/04/2020