

175075-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Competition for a system for visit registration.

OJ S 51/2026 13/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Stavanger kommune

Email: sonja.frankal@stavanger.kommune.no

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Competition for a system for visit registration.

Description: Stavanger municipality shall procure a system for visitor registration, with an option for administering contract booking in the same system. The system shall be used to register and administer visits to the municipality's different locations, refer visitors to different waiting zones and notify employees when visitors arrive.

Procedure identifier: 6a42e47c-98c2-483c-abc6-155a9039e627

Internal identifier: 2026/16646

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The system shall be able to be adapted to different buildings and functions, such as the town hall in the city centre and the health building at Ullandhaug, and shall be able to refer visitors to different waiting zones depending on who they will meet. We would like the system to also be used for administering and contract meetings between inhabitants and the municipality's employees/specialist departments. This is an option.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - i is a public contracting authority and is therefore obliged to implement the competition in accordance with the Procurement Act and the accompanying procurement regulation parts I and part III. We advise you to familiarise yourself with the

dishes and obligations that the tenderer has. This procurement follows the procedure open tender contest.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Competition for a system for visit registration.

Description: Stavanger municipality shall procure a system for visitor registration, with an option for administering contract booking in the same system. The system shall be used to register and administer visits to the municipality's different locations, refer visitors to different waiting zones and notify employees when visitors arrive.

Internal identifier: 2026/16646

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

5.1.3. Estimated duration

Start date: 31/05/2026

Duration end date: 31/05/2036

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 13/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/276847880.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/276847880.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 20/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 20/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Sør-Rogaland tingrettNo

Information about review deadlines: The waiting period is ten days.

Organisation providing more information on the review procedures: Sør-Rogaland tingrettNo

8. Organisations

8.1. ORG-0001

Official name: Stavanger kommune

Registration number: 964965226

Postal address: Postboks 8001

Town: STAVANGER

Postcode: 4068

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

Contact point: Sonja Frankal

Email: sonja.frankal@stavanger.kommune.no

Telephone: +47 51507090

Internet address: <https://www.stavanger.kommune.no/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Sør-Rogaland tingrettNo

Registration number: 926723448

Town: Stavanger

Postcode: 4012

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

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