

**United Kingdom-Hemel Hempstead: Gas appliance maintenance services**  
**OJ S 98/2016 24/05/2016**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Hightown Housing Association Ltd  
Postal address: Hightown House, Maylands Avenue  
Town: Hemel Hempstead  
NUTS code: UKH2 Bedfordshire and Hertfordshire  
Postal code: HP2 4XH  
Country: United Kingdom  
Contact person: Procurement Department  
E-mail: [procurement@hightownha.org.uk](mailto:procurement@hightownha.org.uk)  
Telephone: +44 1442292342  
Fax: +44 1442215978  
**Internet address(es):**  
Main address: [www.hightownha.org.uk](http://www.hightownha.org.uk)  
Address of the buyer profile: [www.hightownha.org.uk](http://www.hightownha.org.uk)

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Annual maintenance contract for Hightown's properties which have gas central heating and appliance servicing and LGSR.

**II.1.2. Main CPV code**

50531200 Gas appliance maintenance services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Annual maintenance contract for Hightown's properties which have gas central heating and appliance servicing and LGSR.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 425 000,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

50531200 Gas appliance maintenance services

### **II.2.3. Place of performance**

NUTS code: UKH2 Bedfordshire and Hertfordshire

Main site or place of performance: Bedfordshire and Hertfordshire.

### **II.2.4. Description of the procurement**

Annual maintenance contract for Hightown's properties which have gas central heating and appliance servicing and LGSR.

### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery / Weighting: 20

Quality criterion - Name: Experience of the contract manager / Weighting: 5

Quality criterion - Name: Reporting performance / Weighting: 5

Quality criterion - Name: Identify staff and vehicles / Weighting: 2

Quality criterion - Name: Phone line / Weighting: 2

Quality criterion - Name: Service repairs / Weighting: 4

Quality criterion - Name: Booking appointments/non access / Weighting: 5

Quality criterion - Name: Tenant lofts / Weighting: 2

Quality criterion - Name: Condemned boilers / Weighting: 2

Quality criterion - Name: No of engineers / Weighting: 2

Quality criterion - Name: Recognised certification / Weighting: 2

Quality criterion - Name: Case studies / Weighting: 5

Quality criterion - Name: References / Weighting: 4

Quality criterion - Name: Procedure of servicing renewable equipment / Weighting: 5

Cost criterion - Name: Price / Weighting: 35

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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### **Title:**

Annual maintenance contract for gas central heating and appliance servicing

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

26/02/2016

### **V.2.2. Information about tenders**

Number of tenders received: 15

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Sunrealm Heating Co Ltd

Postal address: 27-29, Camford Way

Town: Luton

NUTS code: UKH2 Bedfordshire and Hertfordshire

Postal code: LU3 3AN

Country: United Kingdom

E-mail: [john@sunrealm.co.uk](mailto:john@sunrealm.co.uk)

Telephone: +44 1582571925

Internet address: [www.sunrealm.co.uk](http://www.sunrealm.co.uk)

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 425 000,00 GBP

Total value of the contract/lot: 425 000,00 GBP

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=197379618>

GO Reference: GO-2016519-PRO-8231451.

### **VI.4. Procedures for review**

#### **VI.4.1.**

**Review body**

Official name: Hightown Housing Association

Postal address: Hightown House, Maylands Avenue

Town: Hemel Hempstead

Postal code: HP2 4XH

Country: United Kingdom

Telephone: +44 1442292300

Internet address: [www.hightownha.org.uk](http://www.hightownha.org.uk)

**VI.5. Date of dispatch of this notice**

19/05/2016