

United Kingdom-Birmingham: Computer network services

OJ S 73/2020 14/04/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: CORE Education Trust

Postal address: 55 St Paul's Square

Town: Birmingham

NUTS code: UKG31 Birmingham

Postal code: B3 1QS

Country: United Kingdom

E-mail: tenders@litmuspartnership.co.uk

Telephone: +44 1276673880

Internet address(es):Main address: <http://www.core-education.co.uk/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Computer-network-services./5AZ3QST992>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

CORE Education Trust — IT and Network Services

II.1.2. Main CPV code

72700000 Computer network services

II.1.3. Type of contract

Services

II.1.4. Short description

CORE Education Trust are bold and ambitious in their aspiration to lead pioneering educational sponsorship, inspired by an outward facing ethos and an emphasis on

personalisation. In adversity they seek innovation, in learning they discover truth and in leading they find humility.

The successful supplier will be required to provide IT and network services for CORE Education Trust at the following locations:

- Arena Academy
- Central Academy
- City Academy
- Jewellery Quarter Academy
- Rockwood Academy
- CORE Head Office.

II.1.5. Estimated total value

Value excluding VAT: 450 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UKG31 Birmingham

Main site or place of performance: Birmingham.

II.2.4. Description of the procurement

CORE Education Trust are bold and ambitious in their aspiration to lead pioneering educational sponsorship, inspired by an outward facing ethos and an emphasis on personalisation. In adversity they seek innovation, in learning they discover truth and in leading they find humility.

The successful supplier will be required to provide IT and network services for CORE Education Trust at the following locations:

- Arena Academy
- Central Academy
- City Academy
- Jewellery Quarter Academy
- Rockwood Academy
- CORE Head Office.

CORE Education Trust will require an IT support service contract that is both technically and strategically led, providing:

- support and management for all of the schools within CORE Education Trust and its Head Office;
- first, second and third-line support to end users and technical staff on the ground for anything ICT related;
- technical performance management for engineers on the ground and assistance in the recruitment of new engineers. This includes physical equipment onsite and also cloud services such as the Microsoft ecosystem for 365;
- guidance and training on IT Security and Data protection to users of all levels ensure that the Trust is compliant in relevant Data Security laws.

The Trust operates different technology at each School, meaning that you will need to provide strategical guidance on how best to invest into the current network and systems to ensure future proofing and value for money.

Each School operates a mixture of Windows and MAC devices ranging from laptops and desktops to devices such as iPads and notebooks. You will need to provide technical guidance

and support to manage and maintain all trust owned devices to ensure patch management and ownership is kept up to date.

Providing guidance and technical support to maintain the inter-site connections between sites, you will need to be able to manage and maintain the network infrastructure to ensure security and network flow throughout. This includes for example; network switches, routers, hub, network cabling and design, Wi-Fi, VOIP and CCTV, etc.

Each site operates their own internal domain as part of a Domain Forest, ensuring users can move between sites without the need for extra usernames and passwords. You will need to support the use of inter-domain connectivity and its effectiveness. This also includes inter-connectivity between sites using wireless bridges and/or MPLS.

You will need to support external software procured by the trust including but not exclusive to SIMS.net, cashless catering, Paxton Net2, Google Chrome books, Impero and parent pay. This will also cover its usage and integration into the school/trust network.

Finally, you will also need to manage and monitor key equipment onsite including All physical and virtual servers, Server Room Temperatures, internal Network traffic, server usage and speeds, link speeds between sites and their usage reporting any high usages to the relevant staff to ensure better performance for the trust.

Contract value circa GBP 90 000 per annum.

The contract being tendered is for three years in duration from November 2020 until November 2023, with the option to extend the contract term for a further term of up to 2 years and will be fixed price in nature, with the Supplier invoicing the Client for one-twelfth of the annual cost on a monthly basis.

The Trust may grow in the number of schools becoming part of the Trust during this contract period.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/11/2020 End: 31/10/2025

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5 Maximum number: 10

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 15/05/2020 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 12/06/2020

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

It will be the supplier's responsibility to obtain any necessary documents in order to submit a response by the closing date and time.

The contracting authority reserves the right not to award any or part of the contract which is the subject of this contract notice and reserves the right to terminate the procurement process at any time.

The contracting authority will not be liable for any costs incurred by those expressing an interest in tendering for this contract opportunity.

The contracting authority will consider variant bids, evaluating them (so far as the variant or the evaluation of the variant is in the opinion of the contracting authority practicable) on the same basis as a conforming bid, but shall not be obliged to accept any such bid in preference to a conforming bid even if the variant bid scores more highly. No variant will be considered unless the bidder simultaneously submits a conforming bid.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://litmustms.co.uk/tenders/UK-UK-Birmingham:-Computer-network-services./5AZ3QST992>

To respond to this opportunity, please click here:

<https://litmustms.co.uk/respond/5AZ3QST992>

GO Reference: GO-202049-PRO-16338088

VI.4. Procedures for review

VI.4.1. Review body

Official name: CORE Education Trust

Postal address: 55 St Paul's Square

Town: Birmingham

Postal code: B3 1QS

Country: United Kingdom

VI.5. Date of dispatch of this notice

09/04/2020