

United Kingdom-London: IT services: consulting, software development, Internet and support  
OJ S 89/2017 10/05/2017  
Contract award notice  
Services

Directive 2004/18/EC

Section I: Contracting authority

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**I.1. Name and addresses**

Official name: ARK  
Postal address: 65 Kingsway  
Town: London  
Postal code: WC2B  
Country: United Kingdom  
For the attention of: Jason Baldaro  
E-mail: [jason.baldaro@arkonline.org](mailto:jason.baldaro@arkonline.org)  
Telephone: +44 2074308882

**Internet address(es):**

General address of the contracting authority: [www.arkonline.org](http://www.arkonline.org)  
Address of the buyer profile: [www.arkonline.org](http://www.arkonline.org)  
Electronic access to information: <https://in-tendhost.co.uk/arkonline/asp/Home>  
Electronic submission of tenders and requests to participate: <https://in-tendhost.co.uk/arkonline/asp/Home>

**I.2. Type of the contracting authority**

Other: multi academy trust

**I.3. Main activity**

Education

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

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**II.1. Description**

**II.1.1. Title**

IT Support Services — Ark Schools.

**II.1.2. Type of contract and place of performance or delivery**

Services  
Service category No 22: Personnel placement and supply services  
NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The IT Management Team at Ark (Schools) wish to tender their IT Support Services for Ark Central (Head Office) and all schools within the Ark Multi-Academy Trust Network, with a view to signing an MOU for the contract on the 3.5.2017.

The successful company/ies should be prepared to mobilise themselves to provide the services ready for official service to commencement no later than 1.9.2017, ready for new academic year September 2017.

The service will be broken into 4 Lots as follows:

Lot 1 — IT Networking Services Contract — Awarded

Lot 2 — IT Server Infrastructure Service Contract — Awarded

Lot 3 — Service Desk Tool — Closed without award

Lot 4 — Managed IT Service Desk including tool — Awarded.

#### **II.1.5. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support - JA03 - JA07 - JA10 - JA11 - JA12 - JA13 - JA14 - JA19, 72100000 Hardware consultancy services - JA01 - JA02 - JA03 - JA04 - JA07 - JA11 - JA12 - JA13 - JA14 - JA17 - JA19, 72300000 Data services - JA03 - JA04 - JA07 - JA09 - JA11 - JA12 - JA14 - JA17, 72600000 Computer support and consultancy services - JA03 - JA07 - JA10 - JA11 - JA12 - JA13 - JA14 - JA23, 72700000 Computer network services - JA03 - JA04 - JA07 - JA10 - JA11 - JA12 - JA13 - JA14 - JA17 - JA19

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.2. Total value of the contract/lot**

##### **II.2.1. Total value of the contract/lot**

Value: 2 340 000 GBP  
excluding VAT

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Restricted

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Technical and Professional Ability. Weighting 22
2. Governance. Weighting 12
3. Value for Money. Weighting 21
4. Business vision of the future for services, including staff development. Weighting 8
5. Ability/Experience of delivering large project(s). Weighting 15
6. Service Management. Weighting 22

##### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

##### **IV.3.2. Previous publication concerning this procedure**

Contract notice

## Section V: Award of contract

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Contract No: ARKPROC0007.1 1

Lot No: 1

- Lot title: IT Networking Services

**V.1. Date of conclusion of the contract**

2.5.2017

**V.2. Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

**V.3. Name and address of the contractor**

Official name: GGR Communications

Postal address: De Salis House De Salis Drive Hampton Lovett Industrial Estate

Town: Droitwich

Postal code: WR90QE

Country: United Kingdom

E-mail: [adrian.watkins@ggr.net](mailto:adrian.watkins@ggr.net)

Telephone: +44 1905825900

Fax: +44 1905825901

Internet address: [www.ggr.net](http://www.ggr.net)

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 820 000 GBP

excluding VAT

Total value of the procurement:

Value: 820 000 GBP

excluding VAT

If annual or monthly value:

Number of years: 3

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: ARKPROC0007.1 2

Lot No: 2

- Lot title: IT Server Infrastructure Service Contract

**V.1. Date of conclusion of the contract**

2.5.2017

**V.2. Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

**V.3. Name and address of the contractor**

Official name: XMA

Postal address: 44 Wilford Industrial Estate

Town: Nottingham

Postal code: NG11 7EP  
Country: United Kingdom  
E-mail: [bidteam@xma.co.uk](mailto:bidteam@xma.co.uk)  
Telephone: +44 1158464000  
Internet address: [www.xma.co.uk](http://www.xma.co.uk)

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:  
Value: 1 675 000 GBP  
excluding VAT  
Total value of the procurement:  
Value: 1 240 000 GBP  
excluding VAT  
If annual or monthly value:  
Number of years: 5

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: ARKPROC0007.1 4

Lot No: 4

- Lot title: Managed IT Service Desk Including Tool

**V.1. Date of conclusion of the contract**

2.5.2017

**V.2. Information about tenders**

Number of tenders received: 4  
Number of tenders received by electronic means: 4

**V.3. Name and address of the contractor**

Official name: XMA  
Postal address: 44 Wilford Industrial Est  
Town: Nottingham  
Postal code: NG11 7EP  
Country: United Kingdom  
E-mail: [bidteam@xma.co.uk](mailto:bidteam@xma.co.uk)  
Telephone: +44 1158464000  
Internet address: [www.xma.co.uk](http://www.xma.co.uk)

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:  
Value: 324 000 GBP  
excluding VAT  
Total value of the procurement:  
Value: 280 000 GBP  
excluding VAT  
If annual or monthly value:  
Number of years: 3

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

## Section VI: Complementary information

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### VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### VI.2. Additional information

### VI.3. Procedures for review

#### VI.3.1. Review body

Official name: EFA

Country: United Kingdom

#### Body responsible for mediation procedures

Official name: EFA

Country: United Kingdom

#### VI.3.2. Review procedure

#### VI.3.3. Service from which information about the review procedure may be obtained

Official name: Ark

Country: United Kingdom

### VI.4. Date of dispatch of this notice

8.5.2017