

Norway-Oslo: Data network management services

OJ S 66/2022 04/04/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: TRYGDERETTEN

National registration number: 974 761 084

Postal address: Sandakerveien 130

Town: Oslo

NUTS code: NO Norge

Postal code: 0484

Country: Norway

Contact person: Bent Syver Halden

E-mail: bsh@trygderetten.no

Telephone: +47 23159568

Internet address(es):

Main address: www.trygderetten.no

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/409721>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=327624&B=KGVLIGHT

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=327624&B=KGVLIGHT

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of IT operations and support services

Reference number: 22/49

II.1.2. Main CPV code

72315200 Data network management services

II.1.3. Type of contract

Services

II.1.4. Short description

The contracting authority would like to enter into a contract with one tenderer for the operation, monitoring, hosting, and support of the contracting authority's IT needs. The procurement is for the hire, operation and monitoring of infrastructure and network, application and database operation, as well as an option for 1st and 2nd line support. See the tender documentation and associated documents.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72261000 Software support services, 72315000 Data network management and support services, 72315100 Data network support services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72611000 Technical computer support services

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Oslo

II.2.4. Description of the procurement

The contracting authority would like to enter into a contract with one tenderer for the operation, monitoring, hosting, and support of the contracting authority's IT needs. The procurement is for the hire, operation and monitoring of infrastructure and network, application and database operation, as well as an option for 1st and 2nd line support. The tenderer will not have the operational responsibility for third party equipment such as telephony (switches, telephone exchange, and apparatuses). Trygderetten currently uses the case and archive system ESA 8.4. ESA stands for Evry Saks og Arkivsystem and is currently maintained by Sikri AS. Sikri has given notification that ESA will reach its 'end of life' during this contract period for operational services. This means that Trygderetten will have to look for alternatives during the contract period, which could influence the scope of the operations supplier's service. DFØ c/o Statens innkjøpssenter is considering to enter into two joint government contracts for equipment and services related to the data processing centre, servers, and infrastructure; one of the procurement of hardware, and one for service procurements (data processing centre services). Trygderetten can be bound to use such joint contracts in the contract period. Trygderetten currently leases 3 multifunctional machines (cf. Annex 3), which are run in the operating environment of the current operations supplier, but where Digiflow has the service and maintenance of the machines. This contract for the multifunctional machines will expire in August/September 2022. Trygderetten has started work on collecting new tenders for such machines. Statens innkjøpssenter is also considering to establish a joint government contract for multifunctional machines and printers that Trygderetten could be bound to use. Trygderetten uses the Linux operative system in one application (database) - SIFT (Search in Free Text), which are databases that are maintained by Retriever and where Trygderetten's employees can search historical decisions in relation to our legal practice. A large number of

these will also be made available on Lovdata, so that over time this application/database will probably disappear.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract will be automatically renewed for 1 (one) year at a time unless 6 (six) months notice is given by the Contracting Authority, or the tenderer gives 12 (twelve) months notice before the renewal date.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contract will be automatically renewed for 1 (one) year at a time unless 6 (six) months notice is given by the Contracting Authority, or the tenderer gives 12 (twelve) months notice before the renewal date.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Tenderers must be registered in a company register, professional register or a trade register in the country where the tenderer is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have sufficient economic and financial capacity to fulfil the contract.

Minimum level(s) of standards possibly required:

Credit rating showing the financial development in the last three years, based on the last known accounting figures. The rating must be carried out by a credit rating agency with a licence to provide such service.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Tenderers must have experience from comparable assignments with stable infrastructure and systems, which have been satisfactorily completed.

Tenderers must have a well developed quality assurance system.

Minimum level(s) of standards possibly required:

A description of the tenderer's up to 3 most relevant assignments in the last 3 years that show the tenderer's experience and achieved results. Use the template in annex 2. The description must not exceed 2 A4 pages for each assignment. It is the tenderer's responsibility to confirm relevance through the description.

The contracting authority will carry out reference checks.

Description of the tenderer's quality assurance system.

If a tenderer is certified in accordance with ISO 9001 or equivalent 3rd party quality assurance certification, it is sufficient to provide a copy of a valid certificate.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 02/05/2022 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30/06/2022

IV.2.7. Conditions for opening of tenders

Date: 02/05/2022 Local time: 10:01

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Postal address: C. J. Hambros plass 4

Town: Oslo
Postal code: 0164
Country: Norway

VI.5. Date of dispatch of this notice
30/03/2022