

Ireland-Dublin: Software programming and consultancy services
OJ S 98/2016 24/05/2016
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Office of the Ombudsman
National registration number: N/A
Postal address: 18 Lower Leeson Street
Town: Dublin
Postal code: 2
Country: Ireland
For the attention of: Liam Duffy
E-mail: liam.duffy@ombudsman.gov.ie
Telephone: +353 16395730

Internet address(es):

Address of the buyer profile: <http://irl.eu-supply.com/ctm/Supplier/CompanyInformation/Index/464>

Electronic access to information: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=94066&B=ETENDERS_SIMPLE

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Document Management Solution.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: 18 Lower Leeson Street.

NUTS code IE021 Dublin

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

4.1.1) The Office is seeking to provide a document management solution which facilitates the capture, sharing and management of the office documents in support of its business functions.

The system provided must be capable of integrating with existing and business ICT systems (e.g. Case Management System, Active Directory, email, Intranet).

II.1.5. CPV code(s)

72200000 Software programming and consultancy services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 400 000 EUR

Including VAT. VAT rate (%) 23

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Ultimate cost. Weighting 25
2. Technical solution and fit. Weighting 15
3. Method statement. Weighting 35
4. Quality of proposed support and maintenance. Weighting 5
5. Quality of proposed licensing model. Weighting 1
6. Track record on similar projects with a particular reference to the public sector. Weighting 1

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2015/S 218-398153](#) of 11.11.2015

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: Document Management Solution

V.1. Date of conclusion of the contract

12.2.2016

V.2. Information about tenders

Number of tenders received: 9

V.3. Name and address of the contractor

Official name: Equiniti ICS Ltd
National registration number: NI036763
Postal address: 205, Airport Road West, Co. Antrim
Town: Belfast
Country: United Kingdom
E-mail: laura.templeton@equiniti-ics.com
Telephone: +44 2890795719
Internet address: <http://www.equiniti-ics.com>

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:
Value: 415 000 EUR
excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information**VI.3. Procedures for review****VI.3.1. Review body****VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

20.5.2016