

**United Kingdom-Leeds: Health and social work services**  
**OJ S 79/2018 24/04/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Leeds South and East Clinical Commissioning Group

Town: Leeds

NUTS code: UKE42 Leeds

Country: United Kingdom

E-mail: [chris\\_gough@nhs.net](mailto:chris_gough@nhs.net)

**Internet address(es):**

Main address: <https://nhssbs.eu-supply.com>

**I.1. Name and addresses**

Official name: NHS Leeds North Clinical Commissioning Group

Town: Leeds

NUTS code: UKE42 Leeds

Country: United Kingdom

E-mail: [chris\\_gough@nhs.net](mailto:chris_gough@nhs.net)

**Internet address(es):**

Main address: <https://nhssbs.eu-supply.com>

**I.1. Name and addresses**

Official name: NHS Leeds West Clinical Commissioning Group

Town: Leeds

NUTS code: UKE42 Leeds

Country: United Kingdom

E-mail: [chris\\_gough@nhs.net](mailto:chris_gough@nhs.net)

**Internet address(es):**

Main address: <https://nhssbs.eu-supply.com>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Framework for the Provision of Domiciliary Care Services will be split into 2 Lots as follows:

- Lot 1: Domiciliary Care for Continuing Healthcare Patients; and
- Lot 2: Complex Continuing Healthcare Packages at Home Service.

The Services will support adults (aged 18 and over) assessed as eligible for Continuing Healthcare (CHC) and registered with a Leeds GP, or resident within the boundaries of the 3 Leeds Clinical Commissioning Groups.

Please note that as of 1.4.2018, the 3 Leeds Clinical Commissioning Groups have merged and are now collectively NHS Leeds Clinical Commissioning Group.

**II.1.6. Information about lots**

This contract is divided into lots: yes

**II.1.7. Total value of the procurement**

Value excluding VAT: 82 500 000,00 GBP

**II.2. Description**

**II.2.1. Title**

The provision of Domiciliary Care for Continuing Healthcare Patients  
Lot No: 1

**II.2.2. Additional CPV code(s)**

85000000 Health and social work services

**II.2.3. Place of performance**

NUTS code: UKE42 Leeds

**II.2.4. Description of the procurement**

The Services will support adults (aged 18 and over) assessed as eligible for Continuing Healthcare (CHC) and registered with a Leeds GP, or resident within the boundaries of the 3 Leeds Clinical Commissioning Groups.

The aims and objectives of the Services for both Lot 1 and Lot 2 are to:

- ensure the Service User's needs, as identified by the Commissioner within the Care Plan, are met,
- ensure that care is delivered as identified within the Provider's Care Plan, through a range of interventions tailored to meet individual needs,
- enhance the quality of life of the service user,
- support Service Users to live as healthy and independently as possible irrespective of their condition,
- ensure Service Users and carers experience person centred outcome focused care in which the service user (and/or their designated representative) are involved and satisfied with the plan of care,

- provide appropriate levels of skilled and competent care staff trained in a range of care interventions to meet the wide range of physical, mental, emotional, cognitive and cultural care needs of the Service User,
  - in collaboration with health care professionals and/or other organisations, develop a Care Plan that meets the Service User's health and social care needs and evaluated at least monthly or more frequently as required to meet patient needs,
  - ensure risks are identified and managed appropriately, in order to protect the safety of the Service User and care workers,
  - contribute to a multi-disciplinary approach, ensuring effective communication with all Health and Social Care professionals involved in the care of the Service User,
  - provide person centred information and support for Service Users, families and carers,
  - ensure ongoing communication with all partner agencies or other services involved in the patient's care,
  - facilitate rapid / early discharge from hospital and prevent inappropriate hospital admissions.
- This opportunity is also being advertised on Contracts Finder.

#### **II.2.5. Award criteria**

Quality criterion - Name: Overall service provision / Weighting: 37 %

Quality criterion - Name: Clinical governance / Weighting: 37 %

Quality criterion - Name: Contract management / Weighting: 8.5 %

Quality criterion - Name: Workforce / Weighting: 17.5 %

Cost criterion - Name: Finance — price per hour, scored on a "Quality point per 17 GBP of expenditure" basis / Weighting: 0 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

The provision of Domiciliary Care for Continuing Healthcare Patients  
Lot No: 2

#### **II.2.2. Additional CPV code(s)**

85000000 Health and social work services

#### **II.2.3. Place of performance**

NUTS code: UKE42 Leeds

#### **II.2.4. Description of the procurement**

The Services will support adults (aged 18 and over) assessed as eligible for Continuing Healthcare (CHC) and registered with a Leeds GP, or resident within the boundaries of the 3 Leeds Clinical Commissioning Groups.

The aims and objectives of the Services for both Lot 1 and Lot 2 are to:

- ensure the Service User's needs, as identified by the Commissioner within the Care Plan, are met,

- ensure that care is delivered as identified within the Provider’s Care Plan, through a range of interventions tailored to meet individual needs,
  - enhance the quality of life of the service user,
  - support Service Users to live as healthy and independently as possible irrespective of their condition,
  - ensure Service Users and carers experience person centred outcome focused care in which the service user (and/or their designated representative) are involved and satisfied with the plan of care,
  - provide appropriate levels of skilled and competent care staff trained in a range of care interventions to meet the wide range of physical, mental, emotional, cognitive and cultural care needs of the Service User,
  - in collaboration with health care professionals and/or other organisations, develop a Care Plan that meets the Service User’s health and social care needs and evaluated at least monthly or more frequently as required to meet patient needs,
  - ensure risks are identified and managed appropriately, in order to protect the safety of the Service User and care workers,
  - contribute to a multi-disciplinary approach, ensuring effective communication with all Health and Social Care professionals involved in the care of the Service User,
  - provide person centred information and support for Service Users, families and carers,
  - ensure ongoing communication with all partner agencies or other services involved in the patient’s care,
  - facilitate rapid / early discharge from hospital and prevent inappropriate hospital admissions.
- This opportunity is also being advertised on Contracts Finder.

#### **II.2.5. Award criteria**

Quality criterion - Name: Overall service provision / Weighting: 37 %

Quality criterion - Name: Clinical governance / Weighting: 37 %

Quality criterion - Name: Contract management / Weighting: 8.5 %

Quality criterion - Name: Workforce / Weighting: 17.5 %

Cost criterion - Name: Prices to be determined via further competition / Weighting: 0 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Restricted procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 177-362556](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Lot No:** 1

**Title:**

The provision of Domiciliary Care for Continuing Healthcare Patients

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

01/04/2018

#### **V.2.2. Information about tenders**

Number of tenders received: 31

The contract has been awarded to a group of economic operators: yes

#### **V.2.3. Name and address of the contractor**

Official name: Villa Care Ltd

National registration number: 7742373

Town: Leeds

NUTS code: UKE42 Leeds

Country: United Kingdom

The contractor is an SME: yes

#### **V.2.3. Name and address of the contractor**

Official name: Kalcrest Care (Northern) Limited

National registration number: 8762603

Town: Bradford

NUTS code: UKE41 Bradford

Country: United Kingdom

The contractor is an SME: yes

#### **V.2.3. Name and address of the contractor**

Official name: Premier Care Limited

National registration number: 05213770

Town: Manchester

NUTS code: UKD33 Manchester

Country: United Kingdom

The contractor is an SME: yes

#### **V.2.3.**

**Name and address of the contractor**

Official name: Carewatch Leeds and Wakefield  
National registration number: 04864452  
Town: Leeds  
NUTS code: UKE42 Leeds  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: My Homecare (Yorkshire) Ltd  
National registration number: 09961061  
Town: Leeds  
NUTS code: UKE42 Leeds  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Rift Solutions Limited (Trading as Caremark Leeds)  
National registration number: 04409450  
Town: Leicester  
NUTS code: UKF21 Leicester  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Complete Care Agency Ltd  
National registration number: 7110279  
Town: Leeds  
NUTS code: UKE42 Leeds  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Gable Healthcare Services  
National registration number: 07449618  
Town: Walton  
NUTS code: UKI6 Outer London - South  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: ILS24 Health Care Ltd  
National registration number: 08590815  
Town: Leeds  
NUTS code: UKE42 Leeds  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Prestige Nursing Ltd  
National registration number: 1006953  
Town: Wallington

NUTS code: UKI6 Outer London - South

Country: United Kingdom

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Routes Healthcare (North) Limited

National registration number: 6862372

Town: Macclesfield

NUTS code: UKD62 Cheshire East

Country: United Kingdom

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Voyage Specialist Healthcare Limited

National registration number: 05534994

Town: Lichfield

NUTS code: UKG24 Staffordshire CC

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 60 000 000,00 GBP

Total value of the contract/lot: 60 000 000,00 GBP

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No: 2**

**Lot No: 2**

**Title:**

The Provision of a Complex Continuing Healthcare Packages at Home Service

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

01/04/2018

**V.2.2. Information about tenders**

Number of tenders received: 21

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Rift Solutions Limited (Trading as Caremark Leeds)

National registration number: 04409450

Town: Leicester

NUTS code: UKF21 Leicester

Country: United Kingdom

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Prestige Nursing Ltd  
National registration number: 1006953  
Town: Wallington  
NUTS code: UKI6 Outer London - South  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: ILS24 Health Care Ltd  
National registration number: 08590815  
Town: Leeds  
NUTS code: UKE42 Leeds  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Complete Care Agency Ltd  
National registration number: 7110279  
Town: Leeds  
NUTS code: UKE42 Leeds  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Routes Healthcare (North) Limited  
National registration number: 6862372  
Town: Macclesfield  
NUTS code: UKD62 Cheshire East  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Voyage Specialist Healthcare Limited  
National registration number: 05534994  
Town: Lichfield  
NUTS code: UKG24 Staffordshire CC  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Gable Healthcare Services  
National registration number: 07449618  
Town: Walton  
NUTS code: UKI6 Outer London - South  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Apollo Home Healthcare Limited  
National registration number: 8899431  
Town: Wolverhampton

NUTS code: UKG39 Wolverhampton

Country: United Kingdom

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Independent Community Care Management Limited (ICCM Ltd)

National registration number: 04862206

Town: Wembley

NUTS code: UKI7 Outer London - West and North West

Country: United Kingdom

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Pulse Healthcare Limited trading as Pulse Community Healthcare

National registration number: 03156103

Town: London

NUTS code: UKI31 Camden and City of London

Country: United Kingdom

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 22 500 000,00 GBP

Total value of the contract/lot: 22 500 000,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the Services is being run as a bespoke, 2-stage application process akin to the Restricted Procedure. Bidders wishing to express an interest should register their interest on the EU Supply website <https://nhssbs.eu-supply.com> and look for tender reference n° 29083. For support registering on EU Supply and downloading the ITA Documentation please contact the e-Tendering help desk on 0800 840 2050 or [support@eu-supply.com](mailto:support@eu-supply.com)

The Contracting Authority reserves the absolute right and using its own discretion to re-open either or both Lots of the Framework from time to time in order to enable new entrants to the market to apply and for service users to benefit from the best services the market can provide.

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: High Court

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

23/04/2018