

**United Kingdom-Hereford: Closed-circuit television apparatus**  
**OJ S 101/2014 27/05/2014**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: The County of Herefordshire District Council

Postal address: 'Brockington', 35 Hafod Road

Town: Hereford

Postal code: HR1 1SH

Country: United Kingdom

For the attention of: Carrie Deeley

Telephone: +44 1432260000

**Internet address(es):**

General address of the contracting authority: <http://www.herefordshire.gov.uk>

Address of the buyer profile: [http://www.mytenders.org/search/Search\\_AuthProfile.aspx?ID=AA0142](http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA0142)

**I.2. Type of the contracting authority**

Regional or local authority

**I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

CCTV Monitoring service contract.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 27: Other services

Main site or place of performance: Hereford.

NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The first public CCTV cameras in Herefordshire were installed in the early and mid 1990's. In 2003 a dedicated 'state-of-the-art' CCTV Control room was designed and installed in council premises in Hereford City.

There are currently 40 cameras across the Herefordshire CCTV partnership operating in Hereford City (23), in Ledbury (5), in Leominster (6) and in Ross-on-Wye (6).

The primary purpose of the scheme is to provide community reassurance, and to assist in the prevention, reduction and detection of crime, disorder, and anti-social behaviour, albeit CCTV also supports other community safety ambitions.

Herefordshire Council requires a proactive monitoring service for approximately 70 hours per week at key agreed times.

Duties will include proactively monitoring public space CCTV cameras across the county, carrying out reviews of stored images relating to police investigations, providing footage to agreed guidelines and under the DPA 1998, liaise between retailers, licensees, Herefordshire Council officers and police officers.

#### **II.1.5. CPV code(s)**

32231000 Closed-circuit television apparatus, 32234000 Closed-circuit television cameras, 32235000 Closed-circuit surveillance system, 92222000 Closed circuit television services

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

##### **II.2. Total value of the contract/lot**

##### **II.2.1. Total value of the contract/lot**

Value: 248 790 GBP  
excluding VAT

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Open

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Quality. Weighting 60
2. Price. Weighting 40

##### **IV.2.2. Information about electronic auction**

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

##### **IV.3.2. Previous publication concerning this procedure**

no

### **Section V: Award of contract**

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Lot title: CCTV Monitoring service contract

#### **V.1. Date of conclusion of the contract**

27.3.2014

#### **V.2. Information about tenders**

Number of tenders received: 3

#### **V.3. Name and address of the contractor**

Official name: Enigma Security Solutions Ltd  
Postal address: 6th Floor, Vista Office Centre, 50 Salisbury Road  
Town: Middlesex  
Postal code: TW4 6JQ  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

Total value of the procurement:  
Value: 248 790 GBP

**V.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

**VI.2. Additional information**  
(MT Ref:134702)

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**  
22.5.2014