

United Kingdom-London: Health and social work services
OJ S 79/2018 24/04/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Tower Hamlets Clinical Commissioning Group
Postal address: 2nd Floor Alderney Building, Mile End Hospital, Bancroft Road
Town: London
NUTS code: UKI London
Postal code: E1 4DG
Country: United Kingdom
E-mail: nelcsu.welcpod-procurement@nhs.net
Telephone: +44 2036881543
Internet address(es):
Main address: <http://www.towerhamletsccg.nhs.uk/>
Address of the buyer profile: <http://www.towerhamletsccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Newham Clinical Commissioning Group
Postal address: 4th Floor, Unex Tower, 5 Station Street
Town: London
NUTS code: UKI4 Inner London - East
Postal code: E15 1DA
Country: United Kingdom
E-mail: nelcsu.welcpod-procurement@nhs.net
Internet address(es):
Main address: <http://www.newhamccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Waltham Forest Clinical Commissioning Group
National registration number: Kirkdale House
Postal address: 7 Kirkdale Road
Town: London
NUTS code: UKI4 Inner London - East
Postal code: E11 1HP
Country: United Kingdom
E-mail: nelcsu.welcpod-procurement@nhs.net
Internet address(es):
Main address: <http://www.walthamforestccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Barking and Dagenham Clinical commissioning Group
Postal address: Maritime House, 1, Linton Road, Barking
Town: Barking

NUTS code: UKI5 Outer London - East and North East

Postal code: IG11 8HG

Country: United Kingdom

E-mail: nelcsu.welcpod-procurement@nhs.net

Internet address(es):

Main address: <http://www.barkingdagenhamccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS City and Hackney Clinical Commissioning Group

Postal address: St Leonards, Nuttall Street

Town: London

NUTS code: UKI4 Inner London - East

Postal code: N1 5LZ

Country: United Kingdom

E-mail: nelcsu.welcpod-procurement@nhs.net

Internet address(es):

Main address: <http://www.cityandhackneyccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Havering Clinical Commissioning Group

Postal address: 2-4 Eastern Road

Town: Romford

NUTS code: UKI5 Outer London - East and North East

Postal code: RM1 3PJ

Country: United Kingdom

E-mail: nelcsu.welcpod-procurement@nhs.net

Internet address(es):

Main address: <http://www.haveringccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Redbridge Clinical Commissioning Group

Postal address: Becketts House, 2-14 Ilford Hill

Town: Ilford

NUTS code: UKI5 Outer London - East and North East

Postal code: IG1 2QX

Country: United Kingdom

E-mail: nelcsu.welcpod-procurement@nhs.net

Internet address(es):

Main address: <http://www.redbridgeccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

East London Health Care Partnership Integrated Urgent Care (ELHCP IUC), 111 and Clinical Assessment Service (CAS)
Reference number: PRJ354

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

Tower Hamlets CCG is awarding a contract for Integrated Urgent Care (ELHCP IUC), 111 and Clinical Assessment Service (CAS), creating a multi-skilled CAS with a range of clinicians supporting telephone, triage, assessment and treatment for both patients and Health Care Professionals (HCPs). The enhanced CAS will include a range of multi-skilled clinicians across the 24/7 period including: 24/7 general practitioner(s), paramedics, pharmacist, advanced nurse practitioner, community specialists.

The anticipated value range over the 5 year contract period is 45 200 000 GBP up to a maximum of 48 300 000 GBP, with a 2-year option to extend. Bids above the maximum will be given 0 marks.

The overall total contract price will be split across the 5 years, made up of core payments and quality KPI incentives 2,5% of the total bid price includes incentive financial quality KPI incentives outlined in Annex A.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 48 298 917,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

The ELHCP procurement strategy is to let one contract, through a lead provider arrangement, to provide an Integrated Urgent Care Telephone Clinical Assessment Service and promote NHS111 as the "smart call to make" creating a 24-hour personalised priority contact point. The services are covered by the Light Touch Regime are set out at Schedule 3 (Social and Other Specific Services) of PCR 2015. If the value of the Contract is over 589 148 GBP the Contracting Authority must advertise it in the OJEU, although there is flexibility as to the design of the remainder of the Procurement Process.

II.2.5. Award criteria

Quality criterion - Name: Service delivery / Weighting: 15

Quality criterion - Name: Demand and workforce / Weighting: 15

Quality criterion - Name: Clinical governance / Weighting: 9

Quality criterion - Name: Mobilisation / Weighting: 5

Quality criterion - Name: Stakeholder / Weighting: 4

Quality criterion - Name: Information technology and information governance / Weighting: 7

Quality criterion - Name: OSCE / Weighting: 15

Cost criterion - Name: Finance and commercial / Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 081-155947](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/02/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: London Ambulance Service

Postal address: 8-20 Pocock Street

Town: London

NUTS code: UKI5 Outer London - East and North East
Postal code: SE1 0BW
Country: United Kingdom
Internet address: <https://www.londonambulance.nhs.uk/>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 48 298 917,00 GBP
Total value of the contract/lot: 47 620 578,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

To view this Notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=312951423>

GO Reference: GO-2018423-PRO-12287470

VI.4. Procedures for review

VI.4.1. Review body

Official name: NEL Commissioning Support Unit
Postal address: Clifton House, 75-77 Worship Street
Town: London
Postal code: EC2A 2DU
Country: United Kingdom
E-mail: nelcsu.welcpod-procurement@nhs.net
Telephone: +44 2038662498

VI.4.2. Body responsible for mediation procedures

Official name: NEL Commissioning Support Unit
Postal address: Clifton House, 75-77 Worship Street
Town: London
Postal code: EC2A 2DU
Country: United Kingdom
E-mail: nelcsu.welcpod-procurement@nhs.net
Telephone: +44 2038662498

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NEL Commissioning Support Unit
Postal address: First Floor Clifton House, 75-77 Worship Street
Town: London
Postal code: EC2A 2DU
Country: United Kingdom
E-mail: nelcsu.welcpod-procurement@nhs.net
Telephone: +44 2038662498
Internet address: www.nelcsu.nhs.uk

VI.5. Date of dispatch of this notice

23/04/2018