

**Norway-Stavanger: Sale of travel tickets and package tours services**

OJ S 79/2018 24/04/2018

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Stavanger Konserthus IKS

National registration number: 989 887 823

Postal address: Sandvigå 1

Town: Stavanger

NUTS code: NO043 Rogaland

Postal code: 4007

Country: Norway

Contact person: May Britt Hagerup

E-mail: [mb@stavanger-konserthus.no](mailto:mb@stavanger-konserthus.no)

Telephone: +47 93219240

**Internet address(es):**Main address: <https://www.stavanger-konserthus.no/>Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/81316>**I.4. Type of the contracting authority**

Regional or local agency/office

**I.5. Main activity**

Recreation, culture and religion

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

A new ticketing system

Reference number: 1

**II.1.2. Main CPV code**

63512000 Sale of travel tickets and package tours services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The contract includes the implementation and operation of a system for electronic ticket sales and handling tickets, the delivery of the equipment for printing, scanning etc. of tickets in the

Concert hall and the Dome hall (Kuppelhallen), as well as training the Contracting Authority's personnel. The system shall include functions for collecting, analysing and strategical application of customer's data.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 400 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48481000 Sales or marketing software package, 22459000 Tickets

#### **II.2.3. Place of performance**

NUTS code: NO043 Rogaland

Main site or place of performance: Stavanger.

#### **II.2.4. Description of the procurement**

The contract includes the implementation and operation of a system for electronic ticket sales and handling tickets, the delivery of the equipment for printing, scanning etc. of tickets in the Concert hall and the Dome hall (Kuppelhallen), as well as training the Contracting Authority's personnel. The system shall include functions for collecting, analysing and strategical application of customer's data.

#### **II.2.5. Award criteria**

Quality criterion - Name: Requirement specification / Weighting: 50 %

Quality criterion - Name: Implementation / Weighting: 15 %

Price - Weighting: 35 %

#### **II.2.11. Information about options**

Options: yes

Description of options:

The Contracting Authority has an option to extend the agreement on verbatim terms for up to 1 + 1 year.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 247-522268](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

A new ticketing system

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

09/04/2018

#### **V.2.2. Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Tix ApS

Town: Reykjavik

NUTS code: IS001 Höfuðborgarsvæði

Country: Iceland

The contractor is an SME: yes

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 2 736 000,00 NOK

#### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Stavanger Konserthus IKS

Town: Stavanger

Country: Norway

#### **VI.5. Date of dispatch of this notice**

21/04/2018