

Denmark-Aalborg: Software supply services
OJ S 60/2023 24/03/2023
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Aalborg Universitet

National registration number: 29102384

Postal address: Fredrik Bajers Vej 7K

Town: Aalborg Øst

NUTS code: DK Danmark

Postal code: 9220

Country: Denmark

Contact person: Henrik Holtse

E-mail: hh@umento.dk

Telephone: +45 31386602

Internet address(es):

Main address: <https://www.ethics.dk/ethics/eo#/9f118a85-1ceb-42c5-add7-f3e6ef15b41f/homepage>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.ethics.dk/ethics/eo#/9f118a85-1ceb-42c5-add7-f3e6ef15b41f/publicMaterial>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.ethics.dk/ethics/eo#/9f118a85-1ceb-42c5-add7-f3e6ef15b41f/homepage>

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.ethics.dk/ethics/eo#/9f118a85-1ceb-42c5-add7-f3e6ef15b41f/homepage>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Udbud af kontrakt om IT Service Management system

Reference number: 50311

II.1.2. Main CPV code

72268000 Software supply services

II.1.3. Type of contract

Services

II.1.4. Short description

Dette udbud vedrører en kontrakt om et IT Service Management system (herefter forkortet "ITSM system"). Der vil blive indgået en kontrakt med én leverandør.

Den udbudte kontrakt har til formål at anskaffe og implementere en moderne, brugervenlig og driftssikker platform til IT-Service Management.

Der efterspørges et standardprogrammel, som dog er tilpasset de behov og forhold, der gør sig gældende for AAU.

II.1.5. Estimated total value

Value excluding VAT: 19 000 000,00 DKK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72250000 System and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72261000 Software support services, 72263000 Software implementation services, 72300000 Data services, 72330000 Content or data standardization and classification services, 72260000 Software-related services

II.2.3. Place of performance

NUTS code: DK Danmark

Main site or place of performance: Aalborg

II.2.4. Description of the procurement

Udbuddet gennemføres som udbud med forhandling i henhold til udbudsloven (Lov nr. 1564 af 15/12/2015 med senere ændringer).

Udbudsproceduren består således af en forudgående prækvalifikation og en efterfølgende tilbudsfase med forhandling.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 19 000 000,00 DKK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 72

This contract is subject to renewal: yes

Description of renewals:

AAU kan option på at forlænge kontrakten i 3 X 12 måneder. Forlængelse kan ske af 1, 2 eller 3 gange.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 3
Objective criteria for choosing the limited number of candidates:

Hvis der indkommer flere end tre egnede ansøgninger, vil der blive foretaget en udvælgelse på grundlag af referencer, hvorefter AAU vil foretage en vurdering af, hvilke ansøgere der har de bedste referencer.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

- Samlet årsomsætning
- Finansielle nøgletal

Minimum level(s) of standards possibly required:

- En samlet årlig omsætning i det seneste disponible regnskabsår på mindst kr. 10 mio.
- En positiv egenkapital i det seneste disponible regnskabsår.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Referencer vedrørende levering af den anførte type

Minimum level(s) of standards possibly required:

Ansøger skal minimum have tre acceptable referencer, og der kan angives maksimum fem referencer.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4.

Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/04/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 25/04/2023

IV.2.4. Languages in which tenders or requests to participate may be submitted

Danish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Der ydes ikke vederlag for afgivelse af tilbud eller deltagelse i forhandlinger.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud

Postal address: Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: klfu@naevneneshus.dk

Telephone: +45 72405600

Internet address: <https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Klage over ikke at være blevet udvalgt skal være indgivet til Klagenævnet for Udbud inden 20 kalenderdage fra dagen efter afsendelse af en underretning til de berørte ansøgere om, hvem der er blevet udvalgt.

Klage over udbud eller beslutninger skal være indgivet til Klagenævnet for Udbud inden 45 kalenderdage efter at ordregiveren har offentliggjort en bekendtgørelse i Den Europæiske Unions Tidende om, at ordregiveren har indgået en kontrakt. Fristen regnes fra dagen efter den dag, hvor bekendtgørelsen er blevet offentliggjort.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: www.kfst.dk

VI.5. Date of dispatch of this notice

21/03/2023