

United Kingdom-Weston-super-Mare: Research services
OJ S 100/2016 26/05/2016
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Knightstone Housing Association Limited
Postal address: Weston Gateway Business Park
Town: Weston-super-Mare
Postal code: BS24 7JP
Country: United Kingdom
For the attention of: Laura Rychlewski
E-mail: Laura.Rychlewski@knightstone.co.uk

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes
Official name: Please refer to section VI.3) of the contract notice

Section II: Object of the contract

II.1. Description

II.1.1. Title

Customer Research Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 10: Market research and public opinion polling services

NUTS code UKG West Midlands (England),UKI London,UKH East of England,UKJ South East (England),UKD North West (England),UKE Yorkshire and the Humber,UKK South West (England),UKC North East (England),UKF East Midlands (England),UKL Wales

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Framework Agreements for Customer Research Services

This procurement is being conducted by Knightstone Housing Association, which is the contracting authority. Knightstone Housing Association ('Knightstone') wish to select consultants to carry out customer research services.

The framework agreements to be put in place allows for the following organisations to call off under the agreement:

(i) Other members of Knightstone Housing Group;

- (ii) Any provider of social housing registered under section 111 of the Housing and Regeneration Act 2008. See the HCA list of registered providers <https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>
- (iii) Any Welsh social landlord registered under section 3 of the Housing Act 1996. See Welsh Government list of registered social landlords <http://gov.wales/topics/housing-and-regeneration/publications/registered-social-landlords-in-wales/?lang=en>
- (iv) A local housing authority within the meaning of section 1 of the Housing Act 1985; and any arms length management organisation ('ALMO') which is a wholly owned subsidiary of a local housing authority.

The services are being procured over 2 Lots, with different call-off mechanisms for each of the 2 Lots.

For Lot 1 call-offs will be via the cascade method as described in the invitation to tender. We expect the majority of Knightstone's requirements to be sourced through this framework agreement.

For Lot 2, call-offs will be by mini competition.

The same 3 consultants will be appointed to both lots.

The anticipated volume of purchases of services by Knightstone is 300 000 GBP over the period of the framework agreements, but this is an estimate and none of it is guaranteed. We anticipate that the majority of these services will be purchased through the framework agreement for Lot 1.

We have allowed for up to 2 500 000 GBP to be sourced through each Lot, but the actual volumes will depend on the level of take-up from Clients other than Knightstone.

This procurement is being conducted using the open procedure under Regulation 27 of the Public Contracts Regulations 2015 ('the Regulations'). This ITT is available to all economic operators who express an interest in this opportunity. Any interested economic operator may submit a tender in response to the contract notice. The right is reserved not to proceed or not to award enter into any Framework agreement for the whole or any part of the proposed procurement. Neither Knightstone nor any person on whose behalf of whom this procurement is undertaken is to be liable for any costs incurred by any person or organisation expressing an interest or tendering for this framework agreement.

The closing deadline for the receipt of Tenders is 9:00 on Friday, 19.2.2016.

Tenders must be submitted via the Knightstone supplier portal as per the instructions in the Invitation to Tender.

Important information: This tender is being conducted through the Knightstone Supplier Portal and all documentation is only available via this portal for which the URL is:

<https://in-tendhost.co.uk/knightstone>

Suppliers wishing to take part in this tender are invited to express an interest upon which you will be given access to the full tender documentation through the Supplier Portal.

Tender submissions must be made via this Supplier Portal. All documents should be uploaded via the Portal. Be sure to press the Red button Submit Return and you will then receive a receipt.

Please allow sufficient time to submit your return as late returns are Not permitted.

If you have any problems accessing the documents or any other questions, then please send a message using the correspondence function on the Supplier Portal.

II.1.5. CPV code(s)

73110000 Research services, 79315000 Social research services, 73210000 Research consultancy services, 73300000 Design and execution of research and development, 79310000 Market research services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Lot No: 1

- Lot title: Customer Research Services

V.1. Date of conclusion of the contract

29.4.2016

V.2. Information about tenders

Number of tenders received: 7

V.3. Name and address of the contractor

Official name: Voluntas MRS Ltd

Postal address: 2nd floor, 145 - 157 St Johns Street

Town: London

Postal code: EC1V 4PY

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Lot No: 2

- Lot title: Customer Research Services

V.1. Date of conclusion of the contract

29.4.2016

V.2. Information about tenders

Number of tenders received: 7

V.3. Name and address of the contractor

Official name: Voluntas MRS Ltd

Postal address: 2nd Floor, 145 - 157 St Johns Street

Town: London

Postal code: EC1V 4PY

Country: United Kingdom

V.4. Information on value of the contract/lot**V.5. Information about subcontracting****Section VI: Complementary information**

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information**VI.3. Procedures for review****VI.3.1. Review body****VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

23.5.2016