

Netherlands-Rotterdam: Computer-related management services
OJ S 102/2014 28/05/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Stichting Vervangingsfonds en BGZ Onderwijs

National registration number: 112210117

Postal address: Blaak 22

Town: Rotterdam

Postal code: 3011 TA

Country: Netherlands

For the attention of: Ieke Coppens

E-mail: ieke.coppens@vfpf.org

Telephone: +31 102177640

Internet address(es):

General address of the contracting authority: www.vervangingsfonds.nl

Electronic access to information: <https://www.tenderned.nl:443/tenderned-web/aankondiging/detail/samenvatting.xhtml?aankondigingId=36098>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Education

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Uitbesteding Beheer (CRM) applicaties.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Nederland.

NUTS code NL Nederland

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Het doel van deze aanbesteding is de volledige vervanging van het huidige beheercontract van de (CRM)-applicaties Parflex en BRUG. De huidige overeenkomst loopt dit jaar af.

Het nieuwe beheercontract dient te leiden tot synergievoordelen, in termen van verlaging van

de kosten voor beheer en projecten, het terugdringen van de beheerinspanningen en efficiency voordelen.

Om deze doelstellingen te realiseren besteedt het Participatiefonds het Beheer aan van:

- de CRM applicatie Parflex (incl. de MS-Outlook-CRM-snap-in);
- de applicatie BRUG (Beschikbare Relevante Uitkerings Gegevens), inclusief de Dynamics Integration Layer van Cayentis;
- de CRM add-on DocumentConnect en WordConnect;
- de interfaces gebouwd op basis van „Connector for Microsoft Dynamics” voor de koppelingen:
 - o tussen Parflex en Brug;
 - o tussen Parflex en het Werkgevers Portaal (CMS Hippo);
 - o toekomstige applicaties.

II.1.5. CPV code(s)

72510000 Computer-related management services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Kwaliteit Onder dit subgunningcriterium valt de beoordeling van de subsubgunningcriteria: beantwoording wensen uit het Programma van eisen en wensen, de SLA, het plan van aanpak voor transitie. Weighting 70

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

OPCRM2013

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2013/S 155-270707](#) of 10.8.2013

Section V: Award of contract

Contract No: 1

Lot title: Uitbesteding Beheer (CRM) applicaties

V.1. Date of conclusion of the contract

2.12.2013

V.2. Information about tenders

Number of tenders received: 2

V.3. Name and address of the contractor

Official name: Cayentis

Postal address: Pompmolenlaan 18

Town: Woerden

Postal code: 3447 GK

Country: Netherlands

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

23.5.2014