

180040-2026 - Competition

Netherlands – Software package and information systems – Beschikbaarheidssysteem

OJ S 52/2026 16/03/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Veiligheidsregio Hollands Midden

Email: aanbesteden@vrhm.nl

Legal type of the buyer: Regional authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Beschikbaarheidssysteem

Description: De Opdracht betreft het beschikbaar stellen van Beschikbaarheidssoftware door middel van een SaaS-oplossing en levering van pagers die aantoonbaar geschikt zijn om samen te werken met de Beschikbaarheidssoftware. Met de winnende Inschrijver wordt een Dienstverleningsovereenkomst gesloten voor de Beschikbaarheidssoftware en een Raamovereenkomst voor de levering van pagers. Beschikbaarheidssoftware voor +/- 1250 gebruikers en levering van +/- 1250 pagers

Procedure identifier: 4bed09be-7911-40ee-846b-fb6d9da8fad7

Internal identifier: M2510 0585

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 32000000 Radio, television, communication, telecommunication and related equipment, 35000000 Security, fire-fighting, police and defence equipment

2.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Additional information: Leiden

2.1.2. Place of performance

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Additional information: Leiden

2.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

Additional information: Leiden

2.1.2. Place of performance

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Additional information: Leiden

2.1.2. Place of performance

Country subdivision (NUTS): Oost-Zuid-Holland (NL365)

Country: Netherlands

Additional information: Leiden

2.1.2. Place of performance

Country subdivision (NUTS): Groot-Rijnmond (NL366)

Country: Netherlands

Additional information: Leiden

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Beschikbaarheidssysteem

Description: De Opdracht betreft het beschikbaar stellen van Beschikbaarheidssoftware door middel van een SaaS-oplossing en levering van pagers die aantoonbaar geschikt zijn om samen te werken met de Beschikbaarheidssoftware. Met de winnende Inschrijver wordt een Dienstverleningsovereenkomst gesloten voor de Beschikbaarheidssoftware en een Raamovereenkomst voor de levering van pagers. Beschikbaarheidssoftware voor +/- 1250 gebruikers en levering van +/- 1250 pagers

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 32000000 Radio, television, communication, telecommunication and related equipment, 35000000 Security, fire-fighting, police and defence equipment

Options:

Description of the options: Afname van extra pagers als uitbreiding of vervanging.

Doorontwikkeling en uitbreiding van de Beschikbaarheidssoftware.

5.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Additional information: Leiden

5.1.2. Place of performance

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Additional information: Leiden

5.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

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5.1.2. Place of performance

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Additional information: Leiden

5.1.2. Place of performance

Country subdivision (NUTS): Oost-Zuid-Holland (NL365)

Country: Netherlands

Additional information: Leiden

5.1.2. Place of performance

Country subdivision (NUTS): Groot-Rijnmond (NL366)

Country: Netherlands

Additional information: Leiden

5.1.3. Estimated duration

Start date: 01/07/2026

Duration end date: 30/06/2030

5.1.4. Renewal

Maximum renewals: 6

Other information about renewals: De Dienstverleningsovereenkomst en de Raamovereenkomst kunnen maximaal 6 keer met 12 maanden worden verlengd.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Name: Inschrijfprijs

Description: Inschrijfprijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: Gebruiksvriendelijkheid
Description: Gebruiksvriendelijkheid
Category of award weight criterion: Weight (points, exact)
Award criterion number: 35

Criterion:

Type: Quality

Name: Functioneel Beheer

Description: Functioneel Beheer

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: Implementatieplan

Description: Implementatieplan

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.11. Procurement documents

Deadline for requesting additional information: 21/04/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/415785>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/415785>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 14/05/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 14/05/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Veiligheidsregio Hollands Midden - Peter Kessels

Review organisation: Veiligheidsregio Hollands Midden - Klachtenmeldpunt VRHM
Organisation providing additional information about the procurement procedure:
Veiligheidsregio Hollands Midden
Organisation providing more information on the review procedures: Veiligheidsregio Hollands Midden - Rechtbank Den Haag
Organisation receiving requests to participate: Veiligheidsregio Hollands Midden

8. Organisations

8.1. ORG-0001

Official name: Veiligheidsregio Hollands Midden
Registration number: 56711517
Postal address: Rooseveltstraat 4A
Town: LEIDEN
Postcode: 2321BM
Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)
Country: Netherlands
Contact point: Niels Karremans
Email: aanbesteden@vrhm.nl
Telephone: +31 882465000
Internet address: <http://www.vrhm.nl>

Other contact points:

Official name: Klachtenmeldpunt VRHM
Town: Leiden
Postcode: 2321 BM
Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)
Country: Netherlands
Contact point: Peter Kessels
Email: peter.kessels@brandweer.vrhm.nl
Telephone: +31 882465000
Internet address: <http://www.vrhm.nl>

Other contact points:

Official name: Peter Kessels
Postal address: Rooseveltstraat 4a
Town: Leiden
Postcode: 2321
Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)
Country: Netherlands
Contact point: Peter Kessels
Email: klachten@brandweer.vrhm.nl
Telephone: +31 882465000
Fax: +31 882465000
Internet address: <http://www.vrhm.nl>

Other contact points:

Official name: Rechtbank Den Haag
Postal address: Prins Clausplein 60
Town: Den Haag
Postcode: 2595 AJ
Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)
Country: Netherlands

Contact point: -

Email: voorlichting.rb.den.haag@rechtspraak.nl

Telephone: +31 703813131

Fax: +31 703813131

Internet address: <http://www.rechtspraak.nl/Organisatie/Rechtbanken/Den-Haag/Contact/Pages/default.aspx>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

Notice information

Notice identifier/version: 48777783-a662-46da-9699-46c42597025b - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 13/03/2026 09:20:36 (UTC+01:00) Central European Time, Western European Summer Time

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