

181639-2026 - Competition

Estonia – System and support services – IKT infrastruktuuri haldus- ja administreerimisteenuse hankimine

OJ S 52/2026 16/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Eesti Rahvusraamatukogu

Email: info@rara.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: IKT infrastruktuuri haldus- ja administreerimisteenuse hankimine

Description: Hanke objektiks on IKT infrastruktuuri haldus- ning administreerimisteenuse tellimine, samuti rakenduste käideldavuse tagamine Eesti Rahvusraamatukogu halduses olevale tarkvarale. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 33a5f0cd-5d7c-447d-a7d2-fa46a0e4c944

Internal identifier: 307252-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72260000 Software-related services

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Tallinn

2.1.4. General information

Additional information: 1. Hangitav administreerimisteenus moodustab ühe terviku, mistõttu ei ole selle osadeks jaotamine (haldus- ja administreerimisteenuse eraldi tellimine) hanke eesmärki silmas pidades mõistlik. 2. Hankija jätab enesele õiguse lükata tagasi kõik pakkumused juhul, kui: 2.1. kõikide pakkumuste maksumused ületavad hankelepingu eeldatava maksumuse; 2.2. kõikide vastavaks tunnistatud pakkumuste maksumused ületavad hankelepingu eeldatava maksumuse; 2.3. hankemenetluse käigus muutuvad hanke väljakuulutamise eeldused, mis muudavad hanke realiseerimise võimatuks (hankija eelarveliste vahendite kärpimine, vms); 2.4. hankelepingu sõlmimine on muutunud võimatuks või ebaotstarbekaks hankijast sõltumatutel põhjustel.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: IKT infrastruktuuri haldus- ja administreerimisteenuse hankimine

Description: Hanke objektiks on IKT infrastruktuuri haldus- ning administreerimisteenuse tellimine, samuti rakenduste käideldavuse tagamine Eesti Rahvusraamatukogu halduses olevale tarkvarale. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 307252-0000

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 72260000 Software-related services

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Tallinn

5.1.3. Estimated duration

Start date: 04/05/2026

Duration: 24 Months

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: 1. Hangitav administreerimisteenus moodustab ühe terviku, mistõttu ei ole selle osadeks jaotamine (haldus- ja administreerimisteenuse eraldi tellimine) hanke eesmärgi silmas pidades mõistlik. 2. Hankija jätab enesele õiguse lükata tagasi kõik pakkumused juhul, kui: 2.1. kõikide pakkumuste maksumused ületavad hankelepingu eeldatava maksumuse; 2.2. kõikide vastavaks tunnistatud pakkumuste maksumused ületavad hankelepingu eeldatava maksumuse; 2.3. hankemenetluse käigus muutuvad hanke väljakuulutamise eeldused, mis muudavad hanke realiseerimise võimatuks (hankija eelarveliste vahendite kärpimine, vms); 2.4. hankelepingu sõlmimine on muutunud võimatuks või ebaotstarbekaks hankijast sõltumatutel põhjustel.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10024864/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10024864/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 14/04/2026 12:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 14/04/2026 13:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Place: Tallinn

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Eesti Rahvusraamatukogu

Organisation receiving requests to participate: Eesti Rahvusraamatukogu

8. Organisations

8.1. ORG-0001

Official name: Eesti Rahvusraamatukogu

Registration number: 74000139

Postal address: Endla tn 3 // Tõnismägi 2

Town: Tallinn

Postcode: 15189

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Contact point: AGO ODER

Email: info@rara.ee

Telephone: +372 56807511

Internet address: <http://www.rara.ee>

Buyer profile: <http://www.rara.ee>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: vako@fin.ee

Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register

Registration number: TED64

Postal address: Lökke tn 4

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: register@riigihanked.riik.ee

Telephone: +3726113693

Roles of this organisation:

TED eSender

Notice information

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