

**Ireland-Dublin: IT services: consulting, software development, Internet and support**  
**OJ S 71/2021 13/04/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Department of Employment Affairs and Social Protection

National registration number: N/A

Postal address: Gandon House, Amiens St

Town: Dublin 1

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: Christine Bolton

E-mail: [christine.bolton@welfare.ie](mailto:christine.bolton@welfare.ie)

Telephone: +353 17043219

**Internet address(es):**

Main address: <http://www.welfare.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/349>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Social protection

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

The Creation of a Multi-Supplier Framework Agreement for the Delivery of Projects and ICT Supports for the Department's Service Delivery Modernisation (SDM) Programmes

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The creation of a multi-supplier framework agreement for the delivery of projects and ICT supports for the Department's Service Delivery Modernisation (SDM) programmes.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 50 000 000,00 EUR

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 72200000 Software programming and consultancy services, 72211000 Programming services of systems and user software, 72212000 Programming services of application software, 72220000 Systems and technical consultancy services, 72227000 Software integration consultancy services, 72246000 Systems consultancy services, 72266000 Software consultancy services, 72600000 Computer support and consultancy services, 73220000 Development consultancy services

### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

### **II.2.4. Description of the procurement**

The creation of a multi-supplier framework agreement for the delivery of projects and ICT supports for the Department's Service Delivery Modernisation (SDM) programmes. The establishment of this framework is to allow the Department to deliver its ongoing transformation agenda by providing:

- a high quality, proactive, personalised service to DEASP customers;
- delivery of services in a more efficient, flexible and integrated way;
- support for new work management practices and procedures;
- support to maintain and extend its implementation platforms;
- delivery of digital services and eGovernment objectives.

### **II.2.5. Award criteria**

Quality criterion - Name: Technical merit of proposed personnel / Weighting: 40

Quality criterion - Name: Approach to service design and delivery / Weighting: 15

Quality criterion - Name: Contract and project management / Weighting: 5

Cost criterion - Name: Cost / Weighting: 40

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 185-446986](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

The Creation of a Multi-supplier Framework Agreement for the Delivery of Projects and ICT Supports for the Department's Service Delivery Modernisation (SDM) Programmes

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

22/03/2021

#### **V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Accenture Ltd

National registration number: EI6360745Q

Postal address: 1 Grand Canal Square

Town: Dublin

NUTS code: IE Éire / Ireland

Country: Ireland

E-mail: [robbie.odonoghue@accenture.com](mailto:robbie.odonoghue@accenture.com)

Telephone: +353 868572651

Internet address: <http://www.accenture.com>

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 50 000 000,00 EUR

#### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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**Contract No:** 2

**Title:**

The Creation of a Multi-supplier Framework Agreement for the Delivery of Projects and ICT Supports for the Department's Service Delivery Modernisation (SDM) Programmes

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

22/03/2021

### **V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: BearingPoint Ireland

National registration number: IE 9761673F

Postal address: Montague House, Adelaide Road

Town: Dublin 2

NUTS code: IE Éire / Ireland

Country: Ireland

E-mail: [andrew.montgomery@bearingpoint.com](mailto:andrew.montgomery@bearingpoint.com)

Telephone: +353 14181176

Fax: +353 14181500

Internet address: <http://www.bearingpoint.com>

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 50 000 000,00 EUR

### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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**Contract No:** 3

**Title:**

The Creation of a Multi-supplier Framework Agreement for the Delivery of Projects and ICT Supports for the Department's Service Delivery Modernisation (SDM) Programmes

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

22/03/2021

### **V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Deloitte Ireland LLP

National registration number: 03536140KH

Postal address: Deloitte and Touche, Earlsfort Terrace

Town: Dublin  
NUTS code: IE Éire / Ireland  
Country: Ireland  
E-mail: [tenders@deloitte.ie](mailto:tenders@deloitte.ie)  
Telephone: +353 14172200  
Internet address: <http://www.deloitte.com/ie>  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 50 000 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 4

**Title:**

The Creation of a Multi-supplier Framework Agreement for the Delivery of Projects and ICT Supports for the Department's Service Delivery Modernisation (SDM) Programmes

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

22/03/2021

**V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Ernst and Young  
National registration number: IE 4554695L  
Postal address: Harcourt Centre, Harcourt Street  
Town: Dublin  
NUTS code: IE Éire / Ireland  
Country: Ireland  
E-mail: [eytendersirl@ie.ey.com](mailto:eytendersirl@ie.ey.com)  
Telephone: +353 4794074  
Internet address: <http://www.ey.com>  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 50 000 000,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court

Postal address: Four Courts, Inns Quay

Town: Dublin 7

Country: Ireland

Telephone: +353 18886000

##### **VI.5. Date of dispatch of this notice**

08/04/2021