

Netherlands-Rijswijk: Interpretation services
OJ S 92/2017 13/05/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Immigratie- en Naturalisatiedienst

National registration number: 123456789

Postal address: Dr. H. Colijnlaan 306

Town: Rijswijk

NUTS code: NL Nederland

Postal code: 2283 ZA

Country: Netherlands

Contact person: Inkoop Uitvoeringscentrum Vreemdelingenketen (IUC-vk)

E-mail: inkoop@iucvk.nl

Internet address(es):

Main address: <https://ind.nl/>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Aanbesteding tolkdiensten VWS.

II.1.2. Main CPV code

79540000 Interpretation services

II.1.3. Type of contract

Services

II.1.4. Short description

Het leveren van ad-hoc telefonische tolkdiensten waarbij de huisartsen de gebruikers zijn. De huisartsenposten vallen buiten de doelgroep. Meer informatie hierover staat beschreven in het programma van eisen.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 4 500 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: NL Nederland

II.2.4. Description of the procurement

Het leveren van ad-hoc telefonische tolkdiensten waarbij de huisartsen de gebruikers zijn. De huisartsenposten vallen buiten de doelgroep. Meer informatie hierover staat beschreven in het programma van eisen.

II.2.5. Award criteria

Quality criterion - Name: Implementatie van de tolkvoorziening / Weighting: 225

Quality criterion - Name: Het rechtmatig nakomen van de tolkvoorziening / Weighting: 250

Quality criterion - Name: Kwaliteit en kwantiteit van de dienstverlening / Weighting: 350

Quality criterion - Name: Klachtenafhandeling / Weighting: 175

Price - Weighting: 1 500 000 EUR

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 249-459899](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

10/04/2017

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: ManpowerGroup Solutions BV (h.o.d.n. TVcN)

Town: Diemen

NUTS code: NL32 Noord-Holland

Country: Netherlands

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 500 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Den Haag

Town: Den Haag

Country: Netherlands

VI.5. Date of dispatch of this notice

11/05/2017