

United Kingdom-Preston: Scanning services
OJ S 71/2021 13/04/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Morecambe Bay CCG
Town: Preston
NUTS code: UKD North West (England)
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <https://www.morecambebayccg.nhs.uk>

I.1. Name and addresses

Official name: NHS Greater Preston Clinical Commissioning Group
Town: Leyland
NUTS code: UKD North West (England)
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <https://www.healthierlsc.co.uk>

I.1. Name and addresses

Official name: NHS Chorley and South Ribble Clinical Commissioning Group
Town: Leyland
NUTS code: UKD North West (England)
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <https://www.healthierlsc.co.uk>

I.1. Name and addresses

Official name: NHS Blackburn with Darwen Clinical Commissioning Group
Town: Blackburn
NUTS code: UKD North West (England)
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <https://www.healthierlsc.co.uk>

I.1. Name and addresses

Official name: NHS East Lancashire Clinical Commissioning Group
Town: Nelson
NUTS code: UKD North West (England)
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <https://www.healthierlsc.co.uk>

I.1. Name and addresses

Official name: NHS Blackpool Clinical Commissioning Group
Town: Blackpool
NUTS code: UKD North West (England)
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <https://www.healthierlsc.co.uk>

I.1. Name and addresses

Official name: NHS Fylde and Wyre Clinical Commissioning Group
Town: Wakefield
NUTS code: UKD North West (England)
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <https://www.healthierlsc.co.uk>

I.1. Name and addresses

Official name: NHS West Lancashire Clinical Commissioning Group
Town: Ormskirk
NUTS code: UKD North West (England)
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <https://www.healthierlsc.co.uk>

I.2. Information about joint procurement

The contract involves joint procurement
The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Digitisation of Lloyd George Medical Records for GP Practices across NHS Lancashire and South Cumbria ICS

II.1.2. Main CPV code

79999100 Scanning services

II.1.3. Type of contract

Services

II.1.4. Short description

Lancashire and South Cumbria Integrated Care System have been part of the national NHSX teams Acceleration Programme in which they have secured funding to enable Morecambe Bay Clinical Commissioning Group to fully digitise their Lloyd George medical records. This is in accordance with the General Medical Services Contract Reform 2019 to digitise all Lloyd George records in a phased approach across the Integrated Care System footprint by 2023. This procurement for Morecambe Bay Clinical Commissioning Group is part of a larger digitisation programme and the first of 5 phases covering the 5 integrated care providers for Lancashire and South Cumbria. There will be potential to roll out to the rest of Lancashire and South Cumbria.

Morecambe Bay has funding to fully digitise their Lloyd George medical records to a cloud solution which will not only create efficiencies within General Practice but free up much needed space within the practice.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 5 638 431,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

79996100 Records management, 72512000 Document management services, 60000000 Transport services (excl. Waste transport), 92512100 Archive destruction services, 72317000 Data storage services, 63121100 Storage services

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: UKD North West England UKD1 Cumbria UKD4 Lancashire

II.2.4. Description of the procurement

This procurement for Morecambe Bay Clinical Commissioning Group is part of a larger digitisation programme and the first of 5 phases covering the 5 integrated care providers for Lancashire and South Cumbria. There will be potential to roll out to the rest of Lancashire and South Cumbria. This includes a further 200 practices across 4 Trusts and 7 Clinical Commissioning Groups totalling circa 1.3 million records.

Morecambe Bay Clinical Commissioning Group covers 33 GP Practices with a typical practice size of circa 7 200 patients. Practices vary in size from around 1 000 patients to a larger

practice of over 63 000 patients. Morecambe Bay has a dispersed population of 350,000 spread over 310 km² and the list size stands at 394 073 Lloyd George Envelopes containing essential historical medical records for every patient.

Each Lloyd George envelope has a broad range of detailed personal information stored inside and maintaining the security and accuracy of these legacy records are vital. Many paper records are over 60 years old and in a state of decay and becoming unreadable, this is both clinically unsafe and legally non-compliant. Practices are required to retain good patient records and, where these are historic paper records, maintain them within the Lloyd George envelope. These files can be very paper-heavy and take up huge amounts of storage space on a practice site or in secondary storage areas, sometimes at significant costs to practices. Lancashire and South Cumbria Integrated Care System are leading the procurement on behalf of Clinical Commissioning Groups and Integrated Care Partnerships in Lancashire and South Cumbria.

Participating Clinical Commissioning Groups and Integrated Care Partnerships include:

NHS Morecambe Bay CCG

NHS Greater Preston Clinical Commissioning Group

NHS Chorley and South Ribble Clinical Commissioning Group

NHS Blackburn with Darwen Clinical Commissioning Group

NHS East Lancashire Clinical Commissioning Group

NHS Blackpool Clinical Commissioning Group

NHS Fylde and Wyre Clinical Commissioning Group

NHS West Lancashire Clinical Commissioning Group

The contract for scanning and the initial cloud solution will reside with the CCG.

This programme of work will deliver the following Critical Success Factors:

Right time and quantity — delivery within the timescale, facilitated through excellent mobilisation and implementation, so as to avoid additional ad-hoc collections and processing
Right quality and place — All Lloyd George/A4 records across the Lancashire and South Cumbria footprint (Morecambe Bay for phase 1) are scanned, uploaded to e-cloud solution, retained and destroyed in line with national British standards and as per requirements outlined in the specification

Efficiency — Minimal disruption and burden to GP Practice staff and clinicians in delivering the contract.

II.2.5. Award criteria

Quality criterion - Name: Service overview / Weighting: 15

Quality criterion - Name: Impact to practices / Weighting: 15

Quality criterion - Name: Scanning Format / Weighting: 5

Quality criterion - Name: Managing change / Weighting: 3

Quality criterion - Name: Record transportation and receipt process / Weighting: 7

Quality criterion - Name: Service Delivery Approach / Weighting: 9

Quality criterion - Name: Project Risk Management / Weighting: 4

Quality criterion - Name: IT System capabilities and equipment / Weighting: 5

Quality criterion - Name: Integration / Weighting: 5

Quality criterion - Name: Staff / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 2

Price - Weighting: 25

II.2.11. Information about options

Options: yes

Description of options:

Option to extend up to 12 months.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

This procurement for Morecambe Bay CCG is part of a larger digitisation programme and the first of 5 phases covering the 5 integrated care providers for Lancashire and South Cumbria. The final agreed contract includes roll out to the rest of Lancashire and South Cumbria. This includes a further 200 practices across 4 Trusts and 7 Clinical Commissioning Groups totalling circa 1.3 million records.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 243-597593](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Digitisation of Lloyd George Medical Records for GP Practices across NHS Lancashire and South Cumbria ICS

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/11/2020

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Egton Medical Information Systems
Postal address: Fulford Grange, Micklefield Lane, Leeds
Town: Rawdon
NUTS code: UKE42 Leeds
Postal code: LS19 6BA
Country: United Kingdom
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 4 200 000,00 GBP
Total value of the contract/lot: 5 638 431,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 50 % Short description of the part of the contract to be subcontracted: Logistics, Scanning and Secure Destruction

Section VI: Complementary information

VI.3. Additional information

Interested providers will be able to view this notice via the 'current tenders' list on the e-procurement system In-Tend, available on the following link: <https://in-tendhost.co.uk/scwcsu/asp/Home>

In order to submit a bid, you will need to be registered on the e-procurement system and 'express an interest', and then complete a response as specified within the procurement documents.

On registration, please include at least two contacts to allow for access to the system in times of absence.

The services are deemed to be subject to the full regime of current EU procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015. The contracting authority intends to observe the provisions and 10 day standstill period described in the Public Contracts Regulations 2015. Unsuccessful Bidders and applicants will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/applicant was unsuccessful. Deadlines for lodging appeals should be in accordance with the Regulations.

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS Morecambe Bay CCG
Town: Preston
Country: United Kingdom
E-mail: mlcsu.customercaarelancashire@nhs.net

VI.4.2. Body responsible for mediation procedures

Official name: NHS Morecambe Bay CCG
Town: Preston
Country: United Kingdom

E-mail: mlcsu.customercarelancashire@nhs.net

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NHS Morecambe Bay CCG

Town: Preston

Country: United Kingdom

E-mail: mlcsu.customercarelancashire@nhs.net

VI.5. Date of dispatch of this notice

08/04/2021