

182466-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Office Services Agreement

OJ S 53/2026 17/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Landbruksdirektoratet

Email: vladimir.milic@landbruksdirektoratet.no

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Office Services Agreement

Description: The contracting authority needs to enter into a framework agreement for office support services, including delivery, management and administration of licences and accompanying cloud services. The delivery shall include the necessary licence types for users and organisational entities, as well as the services required for ongoing administration, change management, consultancy and support related to the Microsoft 365 platform.

Procedure identifier: 1ff077d7-1922-4366-a081-2b059f441b9b

Internal identifier: 26/26838

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 42964000 Office automation equipment, 48920000 Office automation software package, 72222300 Information technology services, 72260000 Software-related services, 72300000 Data services, 79500000 Office-support services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 18 000 000,00 NOK

Maximum value of the framework agreement: 25 000 000,00 NOK

2.1.4. General information

Additional information: If there are discrepancies between the information given in the competition documents and information that is in KGV/Doffin/TED, information in the tender documentation that applies will be available.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Office Services Agreement

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Internal identifier: 26/26838

5.1.1. Purpose

Main nature of the contract: Services

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Additional classification (cpv): 42964000 Office automation equipment, 48920000 Office automation software package, 72222300 Information technology services, 72260000 Software-related services, 72300000 Data services, 79500000 Office-support services

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 18 000 000,00 NOK

Maximum value of the framework agreement: 25 000 000,00 NOK

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: If there are discrepancies between the information given in the competition documents and information that is in KGV/Doffin/TED, information in the tender documentation that applies will be available.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria**Criterion:**

Type: Price

Name: Price

Description: Price 75%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 75

Criterion:

Type: Quality

Name: Quality

Description: Quality 25%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 25

5.1.11. Procurement documents

Deadline for requesting additional information: 08/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=451986&TID=200412877&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=451986&TID=200412877&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 16/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 2 026 Years

Information about public opening:

Opening date: 16/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslotingrett

Information about review deadlines: Ten days waiting period

8. Organisations

8.1. ORG-0001

Official name: Landbruksdirektoratet

Registration number: 981544315

Postal address: Innspurten 11 D

Town: OSLO
Postcode: 0663
Country subdivision (NUTS): Innlandet (NO020)
Country: Norway
Contact point: Vladimir Milic
Email: vladimir.milic@landbruksdirektoratet.no
Telephone: +47 99255170
Internet address: <https://www.landbruksdirektoratet.no>
Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/338802>
Roles of this organisation:
Buyer

8.1. ORG-0002

Official name: Oslotingrett
Registration number: 926725939
Town: Oslo
Postcode: 0164
Country subdivision (NUTS): Innlandet (NO020)
Country: Norway
Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: eaf00d37-23ab-4a1e-ab8b-96e37a3a9ae4 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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