

Ireland-Cork: IT services: consulting, software development, Internet and support  
OJ S 100/2015 27/05/2015  
Contract notice – utilities  
Services

Directive 2004/17/EC

## Section I: Contracting entity

---

### I.1. Name and addresses

Official name: Bord Gais Eireann/Ervia

National registration number: N/A

Postal address: PO Box 900, Webworks, Eglinton Street, Co. Cork

Town: Cork

Country: Ireland

For the attention of: Ann Fitzgerald

E-mail: [ann.fitzgerald@ervia.ie](mailto:ann.fitzgerald@ervia.ie)

Telephone: +353 214239218

#### Internet address(es):

General address of the contracting entity: <http://www.bordgais.ie>

Address of the buyer profile: <http://irl.eu-supply.com/ctm/Supplier/CompanyInformation/Index/376>

Electronic access to information: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=88285&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=88285&B=ETENDERS_SIMPLE)

#### Additional information can be obtained from:

the abovementioned address

**Specifications and additional documents (including documents for a dynamic purchasing system) can be obtained from:** the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Main activity

Production, transport and distribution of gas and heat  
Water

### I.3. Contract award on behalf of other contracting entities

The contracting entity is purchasing on behalf of other contracting entities: no

## Section II: Object of the contract

---

### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting entity

Provision of a National Leakage Management System for Irish Water.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Ireland.

NUTS code IE Éire / Ireland

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

#### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

Provision of a National Leakage Management System for Irish Water; Covering the design, build, implementation, testing, data migration, configuration, responsibility for interfacing to corporate databases, documentation, training, licensing, maintenance and support.

The core requirement is to supply and implement a leakage calculation and reporting system that will allow Irish Water to determine leakage levels across the country and prioritise areas for leakage reduction. The system should allow the automatic generation of reports for use by Irish Water, Local Authorities and the Regulator.

#### **II.1.6. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 48000000 Software package and information systems, 65100000 Water distribution and related services, 65111000 Drinking-water distribution

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.1.8. Information about lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

The core requirement is to supply and implement a leakage calculation and reporting system that will allow Irish Water to determine leakage levels across the country and prioritise areas for leakage reduction. The system should allow the automatic generation of reports for use by Irish Water, Local Authorities and the Regulator. This core requirement is the enabler for additional functionality. The contract will cover the design, build, implementation, testing, data migration, configuration, responsibility for interfacing to corporate databases, training, licensing, maintenance and support of the system and any associated ancillary services.

1.0 The core requirements of the system will include but are not limited to;

- Establish a National Leakage Management System;
- Access and Display monitored Data from Loggers, Telemetry and Customer Meters;
- LMS should use the operational hierarchy based upon Irish Water Asset Data systems, including the Asset Register and GIS;
- The LMS should calculate Leakage at DMA and WSZ levels and the calculation shall be based upon the latest download of flow data;
- The LMS should report on DMA/WSZ operability;
- The LMS should collate data held in other corporate databases to allow the leakage calculation to be undertaken accurately with the most up to date data;
- LMS should output reports to meet Regulatory Formats.

The LMS should be able to handle the current 4 500 DMA's, 60,000 km of network, 10,000 network meters and up to 1 million customer meters.

2.0 Additional functionality available to the core requirements will include but not be limited to:

- Water resource and distribution input reporting;
- Prioritisation of active leakage control by DMA;

- Pressure management;
- Hydraulic model manager;
- Event and alarm reporting;
- Asset Management, visualisation of network issues by area.

3.0 Support & Maintenance of the LMS for a period of up to 5 years with an option to extend this annually up to a further 5 years under a Service Level Agreement (SLA) covering:

- Licensing;
- Availability and response time;
- Software updates.

We reserve the right to request that the vendor provides this services through a third party who has an overall enterprise applications support and maintenance contract with Ervia.

#### **II.2.2. Information about options**

Options: yes

Description of options: Implementation 1 year, support and Maintenance of the LMS for a period of up to 5 years with an option to extend this annually up to a further 5 years under a Service Level Agreement (SLA).

#### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

## **Section III: Legal, economic, financial and technical information**

---

### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Requests to participate may be submitted by single entities or by groups of service providers. A group will not be required to convert into a specific legal form in order to submit a request to participate, but may if Bord Gáis Éireann/Ervia considers it necessary to ensure that the contract is carried out to its satisfaction, be required to do so prior to award of the contract. Bord Gáis Éireann/ Ervia also reserves the right to contract with each member of the group on the basis of joint and several liability, or with one member of the group as a main contractor with a number of sub-contractors or on any other basis as Bord Gáis Éireann/Ervia considers appropriate.

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: If any of the conditions set out in Regulation 53(1) of The European Communities (Award of Public Authorities Contract) Regulations apply to the applicant, the applicant will be excluded from the competition.

### **III.2.2. Economic and financial ability**

List and brief description of conditions: A full description of candidates' required economics and financial capacity will be set out in the Pre-Qualification Questionnaire.

### **III.2.3. Technical and professional ability**

List and brief description of conditions: A full description of candidates' required technical capacity will be set out in the Pre-Qualification Questionnaire.

### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

---

### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures): no

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of the criteria stated in the specifications or in the invitation to tender or to negotiate

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting entity**

15/040

#### **IV.3.2. Previous publication concerning this procedure**

no

#### **IV.3.3. Conditions for obtaining specifications and additional documents**

(except for a DPS)

Payable documents: no

#### **IV.3.4. Time limit for receipt of tenders or requests to participate**

22.6.2015 - 17:00

#### **IV.3.5. Languages in which tenders or requests to participate may be submitted**

English.

Other: Irish.

#### **IV.3.6. Minimum time frame during which the tenderer must maintain the tender**

#### **IV.3.7. Conditions for opening of tenders**

### **Section VI: Complementary information**

---

#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **VI.3. Additional information**

A pre-qualification questionnaire will be issued to all candidates who respond to this notice. Expressions of interest should be addressed in writing and sent via email for the attention of The Shared Services Procurement Manager to [ann.fitzgerald@ervia.ie](mailto:ann.fitzgerald@ervia.ie) The Questionnaire will cover the financial, economic and technical capacity of candidates. The questionnaire must be completed and returned to the address in I.1. above not later than 17:00 Monday 22.6.2015. The responses will be used to assist in drawing up a tender list. This process may also include interviews with candidates. The contracting entity will not be responsible for any costs, charges or expenses incurred by candidates or tenderers relating to this contract award procedure.

To receive more information about this tender, including any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register to this tender by email to [ann.fitzgerald@ervia.ie](mailto:ann.fitzgerald@ervia.ie)

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

##### **VI.4.2. Review procedure**

##### **VI.4.3. Service from which information about the review procedure may be obtained**

#### **VI.5. Date of dispatch of this notice**

22.5.2015