

**UK-Liverpool: benefit services**  
**OJ S 111/2012 13/06/2012**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Liverpool Mutual Homes

Postal address: Commutation Plaza, 1 Commutation Row

Town: Liverpool

Postal code: L3 8QF

Country: United Kingdom

Contact person: Procurement

For the attention of: Michael Bootman

E-mail: [tenders@liverpoolmh.co.uk](mailto:tenders@liverpoolmh.co.uk)

Telephone: +44 1512352330

Fax: +44 1512352330

**Internet address(es):**

General address of the contracting authority: [www.liverpoolmutualhomes.org](http://www.liverpoolmutualhomes.org)

Address of the buyer profile: [http://www.mytenders.org/search/Search\\_AuthProfile.aspx?ID=AA15541](http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA15541)

**I.2. Type of the contracting authority**

Other: Registered Social Landlord

**I.3. Main activity**

Housing and community amenities

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

---

**II.1. Description**

**II.1.1. Title**

Provision of Welfare Benefits Advice Service.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 21: Legal services

Main site or place of performance: Merseyside.

NUTS code UKD5 Merseyside

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The scope of this contract is for the provision of Welfare Advice Benefits services.

LMH are looking to appoint a supplier who will work with them to deliver a targeted, effective

and responsive service to their customers whilst maximising the potential for cost efficiency gains and value added service.

The contractor must provide a comprehensive welfare rights service to LMH customers including vulnerable client groups.

The contractor must provide a comprehensive debt advice service to all LMH customers.

#### **II.1.5. CPV code(s)**

75310000 Benefit services, 85311100 Welfare services for the elderly, 85312400 Welfare services not delivered through residential institutions, 85311200 Welfare services for the handicapped, 85311300 Welfare services for children and young people

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.2. Total value of the contract/lot**

##### **II.2.1. Total value of the contract/lot**

### **Section IV: Procedure**

---

#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Open

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Quality. Weighting 70
2. Price. Weighting 30

##### **IV.2.2. Information about electronic auction**

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

HMCS0711

##### **IV.3.2. Previous publication concerning this procedure**

###### **Contract notice**

Notice number in the OJ S: [2011/S 242-392827](#) of 16.12.2011

### **Section V: Award of contract**

---

Lot title: Provision of welfare benefits advice service.

#### **V.1. Date of conclusion of the contract**

14.5.2012

#### **V.2. Information about tenders**

Number of tenders received: 2

#### **V.3. Name and address of the contractor**

Official name: Raise Benefits Advice Team

Postal address: 286 Scotland Road

Town: Liverpool  
Postal code: L5 5AE  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

**Section VI: Complementary information**

---

**VI.1. Information about European Union funds**

**VI.2. Additional information**  
(MT Ref:89675).

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**  
11.6.2012