

Netherlands-The Hague: Software supply services
OJ S 72/2021 14/04/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: UBR|HIS on behalf of the ministry of Foreign Affairs

National registration number: 50555596

Postal address: Wilhelmina van Pruisenweg 52

Town: The Hague

NUTS code: NL Nederland

Postal code: 2595 AN

Country: Netherlands

Contact person: Niels van der Haar

E-mail: Niels.Haar@rijksoverheid.nl

Telephone: +31 621162351

Internet address(es):

Main address: www.UBRijk.nl/his

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/398166>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

BZ EA Payment Factory

Reference number: 201850008.021.047

II.1.2. Main CPV code

72268000 Software supply services

II.1.3. Type of contract

Services

II.1.4. Short description

The purpose of the tendering process is to conclude an agreement with one (1) service provider for services regarding a payment factory, including SWIFT services.

The ministry of Foreign Affairs would like to automate the manual way of making payments by using a payment factory solution and SWIFT Service Bureau.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 967 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

48442000 Financial systems software package, 66115000 International payment transfer services, 72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: NL Nederland

II.2.4. Description of the procurement

The purpose of the tendering process is to conclude an Agreement with one (1) service provider for services regarding a payment factory, including SWIFT services.

The following falls within the scope of the contract:

- hosting of a SaaS solution;
- connection to the SWIFT network;
- implementation (including making the system ready for use, connection to ERP system, support with or set up and maintain connectivity with banks by secure transmission protocols like SWIFT or H2H;
- training of users;
- licenses for at least:
 - all cashless payment transactions (incoming and outgoing) between the ERP system (SAP) and SWIFT/H2H,
 - reporting of bank lines,
 - user administration,
 - testing (sandbox);
- ensuring proper functioning of the system, including software configuration, connecting new banks, keeping payment formats up-to-date and developing new payment formats (upon request);
- user support;
- consultancy services;
- support with retransition/phasing out.

II.2.5. Award criteria

Quality criterion - Name: 1. Bankpolling / Weighting: 5

Quality criterion - Name: 2. SWIFT Services / Weighting: 9,5

Quality criterion - Name: 3. Banks of the MoFA / Weighting: 13,5

Quality criterion - Name: 4. Support of the payment proces / Weighting: 13,5

Quality criterion - Name: 5. Support of the workflow / Weighting: 9,5

Quality criterion - Name: 6. Implementation of the software solution / Weighting: 7

Quality criterion - Name: 7. Service management / Weighting: 7

Quality criterion - Name: 8. Preferences / Weighting: 5

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 162-393688](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

BZ EA Payment Factory

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

31/03/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Zanders Treasury and Finance Solutions

National registration number: 30112147

Postal address: Brinklaan 134

Town: Bussum

NUTS code: NL Nederland
Postal code: 1404GV
Country: Netherlands
E-mail: pvr@zanders.eu
Telephone: +31 356928989
Fax: +31 356928999
Internet address: <http://www.zanders.eu>
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 967 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

With reference to Section V 'Award of Contract' of this announcement, we inform you that the contract has been awarded to Zanders Treasury and Finance Solutions, who tendered for this contract with Kyriba UK Ltd.

VI.4. Procedures for review

VI.4.1. Review body

Official name: District Court
Postal address: Prins Clauslaan 60
Town: The Hague
Postal code: 2595 AJ
Country: Netherlands
E-mail: voorlichting.rb.den.haag@rechtspraak.nl
Telephone: +31 883622200
Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
See section 7.3 — Formal Requirements for the Tender of the Descriptive document.

VI.5. Date of dispatch of this notice

09/04/2021