

Ireland-Dublin: Office-support services
OJ S 62/2023 28/03/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: University College Dublin (UCD)

National registration number: IE6517386K

Postal address: Procurement Office, UCD Agriculture & Food Science Building

Town: Dublin 4

NUTS code: IE06 Eastern and Midland

Postal code: Belfield

Country: Ireland

Contact person: Eileen Delaney

E-mail: eileen.delaney@ucd.ie

Telephone: +353 17167616

Internet address(es):

Main address: <http://www.ucd.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1222>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Customer and Support Services to University College Dublin

Reference number: UCDOPP5313

II.1.2. Main CPV code

79500000 Office-support services

II.1.3. Type of contract

Services

II.1.4. Short description

This competition is to fulfill current Customer and Support Services requirements in UCD Estates Services and UCD Library, as well as any future requirements throughout the University identified during the term of any Services Contract awarded.

Full details of the requirements are available in Appendix 1: Requirements and Specifications in this RFT.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 3 300 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79612000 Placement services of office-support personnel, 79993100 Facilities management services

II.2.3. Place of performance

NUTS code: IE06 Eastern and Midland

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

This competition is to fulfill current Customer and Support Services requirements in UCD Estates Services and UCD Library, as well as any future requirements throughout the University identified during the term of any Services Contract awarded.

Full details of the requirements are available in Appendix 1: Requirements and Specifications in this RFT.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Cost criterion - Name: Cost / Weighting: 40%

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Please note Clarification and Tender Submission Dates. All correspondence regarding tenders must be through the message box on www.etenders.gov.ie.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 240-691526](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Customer and Support Services to University College Dublin

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/03/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: ISS Facility Services

National registration number: IE9/F/47490F

Postal address: 4-6 Riverwalk, Citywest Business Campus

Town: Dublin

NUTS code: IE06 Eastern and Midland

Postal code: Dublin 24

Country: Ireland

E-mail: nichola.sheehan@uk.issworld.com

Telephone: +44 7795263967

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 3 300 000,00 EUR

Total value of the contract/lot: 3 300 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Central Office of the High Court

Town: Dublin

Country: Ireland

Internet address: www.courts.ie

VI.5. Date of dispatch of this notice

23/03/2023