

Norway-Stjørdal: Clinical information system
OJ S 77/2019 18/04/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Helse Midt-Norge RHF

National registration number: 983 658 776

Postal address: Postboks 464

Town: Stjørdal

NUTS code: NO06 Trøndelag

Postal code: 7500

Country: Norway

Contact person: Torbjørg Vanvik

E-mail: torbjorg.vanvik@helse-midt.no

Telephone: +47 74839900

Internet address(es):

Main address: <https://helse-midt.no/Sider/Helseplattformen.aspx>

Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/1528>

I.1. Name and addresses

Official name: St. Olavs Hospital HF

National registration number: 883974832

Town: Trondheim

NUTS code: NO061 Sør-Trøndelag

Country: Norway

E-mail: post@stolav.no

Internet address(es):

Main address: <https://stolav.no>

I.1. Name and addresses

Official name: Helse Møre og Romsdal HF

National registration number: 997005562

Town: Ålesund

NUTS code: NO053 Møre og Romsdal

Country: Norway

E-mail: postmottak@helse-mr.no

Internet address(es):

Main address: <https://helse-mr.no/>

I.1. Name and addresses

Official name: Helse Nord-Trøndelag HF

National registration number: 983974791

Town: Levanger

NUTS code: NO062 Nord-Trøndelag

Country: Norway

E-mail: postmottak@hnt.no

Internet address(es):

Main address: <https://hnt.no/>

I.1. Name and addresses

Official name: Sykehusapotekene i Midt-Norge HF

National registration number: 983974805

Town: Trondheim

NUTS code: NO06 Trøndelag

Country: Norway

E-mail: postmottak@sykehusapoteket.no

Internet address(es):

Main address: <https://sykehusapoteket.no/>

I.1. Name and addresses

Official name: Trondheim kommune

Town: Trondheim

NUTS code: NO061 Sør-Trøndelag

Country: Norway

E-mail: tk.postmottak@trondheim.kommune.no

Internet address(es):

Main address: <https://trondheim.kommune.no>

I.1. Name and addresses

Official name: All other municipalities in the health region Midt-Norge

Town: Midt-Norge

NUTS code: NO Norge

Country: Norway

E-mail: programkontor.helseplattformen@helse-midt.no

Internet address(es):

Main address: <https://helse-midt.no/vart-oppdrag/prosjekter/ehelse/helseplattformen/>

I.1. Name and addresses

Official name: Bindal Kommune

National registration number: 964 983 380

Town: Terråk

NUTS code: NO071 Nordland

Country: Norway

E-mail: postmottak@bindal.kommune.no

Internet address(es):

Main address: <https://bindal.kommune.no/>

I.1. Name and addresses

Official name: Helseplattformen AS

National registration number: 922 307 814

Town: Trondheim

NUTS code: NO06 Trøndelag

Country: Norway

E-mail: programkontor.helseplattformen@helse-midt.no

Internet address(es):

Main address: <https://helse-midt.no/vart-oppdrag/prosjekter/ehelse/helseplattformen/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of an EHR Solution with Adjacent Systems and Services

Reference number: 2016/238

II.1.2. Main CPV code

48814400 Clinical information system

II.1.3. Type of contract

Services

II.1.4. Short description

The Central Norway Regional Health Authority RHF and its Health Trusts ("HMN"), and the City of Trondheim ("TCT"), together with other municipalities in the Central Norway Health Region (Møre og Romsdal and Trøndelag), have entered into a contract regarding the delivery of a new electronic health record solution with adjacent systems and services for the specialist and primary healthcare services (hereafter the "EHR solution"), including general practitioners in Central Norway.

A new common EHR solution will replace HMN's and the municipalities' existing solutions and provide significantly improved functionality, including electronic interaction between entities to support clinical pathways across organisational borders and interfaces, facilitation of active involvement of citizens in their own health (patient empowerment), and the collection of health data for organisational-, development- and research objectives.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 2 000 000 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48180000 Medical software package, 48219300 Administration software package, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48310000 Document creation software package, 48320000 Drawing and imaging software package, 48328000 Image-processing software package, 48329000 Imaging and archiving system, 48422000 Software package suites, 48517000 IT software package, 48610000 Database systems, 48814000 Medical information systems, 48814200 Patient-administration system, 48814500 Casemix system, 48900000

Miscellaneous software package and computer systems, 50324100 System maintenance services, 72000000 IT services: consulting, software development, Internet and support, 72212100 Industry specific software development services, 72212180 Medical software development services, 72212517 IT software development services, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72227000 Software integration consultancy services, 72253200 Systems support services, 72261000 Software support services, 72266000 Software consultancy services, 72267100 Maintenance of information technology software, 72600000 Computer support and consultancy services, 80590000 Tutorial services, 85110000 Hospital and related services, 85112000 Hospital support services, 85120000 Medical practice and related services, 85121100 General-practitioner services

II.2.3. Place of performance

NUTS code: NO062 Nord-Trøndelag

NUTS code: NO061 Sør-Trøndelag

NUTS code: NO053 Møre og Romsdal

NUTS code: NO Norge

Main site or place of performance: Central Norway Health region.

II.2.4. Description of the procurement

The procurement concerns a new electronic health record solution with adjacent systems and services for the specialist and primary healthcare services (hereafter the “EHR solution”), including general practitioners in Central Norway.

A new common EHR solution will replace HMN's and the municipalities' existing solutions and provide significantly improved functionality, including electronic interacting between entities to support clinical pathways across organisational border and interfaces, facilitation of active involvement of citizens in their own health (patient empowerment), and the collection of health data for organisational-, development- and research objectives.

The term of the purchase contract will be 10 years after go-live for the last Health Trust in the region. The procurement includes support of maintenance services that will be governed by a continuous maintenance and support contract. The procurement also includes training of users, consultancy services related to e.g. installation(s) and integration interfaces, customization (adjustment and adaptations to systems and functions), configuration and data migration, and other software, materiel or services as are needed to support the implementation of the EHR solution.

The maximum value of the procurement is stated in the notice of the competition. With regards to the signed contract, the following is agreed:

— contract value excl. options: approx. 1 550 000 000 NOK,

— contract value incl. functional option: approx. 1 575 000 000 NOK.

Estimated contract value incl. functional option, service option and additional services: approx. 2 000 000 000 NOK.

II.2.5. Award criteria

Quality criterion - Name: Ytelse / Weighting: 50

Quality criterion - Name: Risiko / Weighting: 20

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

The EHR solution is procured as options for TCT and the other municipalities. The contract provides other actors having agreements with HMN, TCT and/or other municipalities (hereunder the general practitioners) with options to procure the EHR solution. Parts of the requested scope (both functions and services) are also acquired as options.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 168-303293](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2016/238

Title:

EHR Solution with Adjacent Systems and Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/03/2019

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Epic Systems Corporation

Town: Wisconsin

NUTS code: 00 Other or Not Specified

Country: United States

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 000 000 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Sør-Trøndelag district court

Town: Trondheim

Country: Norway

VI.4.2. Body responsible for mediation procedures

Official name: The appeals board for public procurements (KOFA)

Town: Bergen

Country: Norway

VI.5. Date of dispatch of this notice

15/04/2019