

B-Brussels: TAXUD/2011/AO-13 — provision of services to cover the specification, development, maintenance and third level support of CCN/CSI and CCN2 (CCN2-DEV)

OJ S 112/2012 14/06/2012

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, Taxation and Customs Union DG

Postal address: rue Joseph II 79 (office J79 6/40)

Town: Brussels

Postal code: 1049

Country: Belgium

For the attention of: Jean-Louis Vergnolle

E-mail: taxud-tenders@ec.europa.eu

Telephone: +32 22963332

Fax: +32 22995444

Internet address(es):

General address of the contracting authority: http://ec.europa.eu/taxation_customs/index_en.htm

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity

Other: Taxation and Customs Union

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

TAXUD/2011/AO-13 — provision of services to cover the specification, development, maintenance and third level support of CCN/CSI and CCN2 (CCN2-DEV).

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: The services will be carried out at the contractor's premises, in one of the Member States, and at the Commission's premises.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in months: 60

In the case of framework agreements, provide justification for any duration exceeding 4 years:
Need for continuity of operations and support for IT services.

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 55 200 000 and 82 800 000 EUR

II.1.5. Short description of the contract or purchase(s)

Provision of services to cover the specification, development, maintenance and third level support of CCN/CSI and CCN2 (CCN2-DEV).

This call for tenders covers the procurement of IT services to:

- the set-up of the CCN2 platform,
- the takeover and maintenance of the legacy of CCN-related tools and applications,
- the migration of legacy CCN to the CCN2 platform and associated tools and applications,
- the development and maintenance of new CCN2-related tools, applications and services,
- provision of hardware and software linked to CCN2,
- the handover of all deliverables and services to DG TAXUD or to any specified third parties on its behalf.

The CCN Technical Centre (CCN/TC) has the duty of running the CCN/CSI network on a daily basis. It monitors all the CCN gateways on the network and is responsible, on the basis of the terms of a service level agreement with the European Commission, to maintain a high level of availability. The CCN/TC also runs the CCN helpdesk which is a central point of contact for all national administrations' CCN sites. The CCN/TC, in close coordination with DG TAXUD, is responsible for the evolution of CCN/CSI, i.e. the development of new CCN and CSI software, of new value added services, and developments in the architecture of the network (CCN2).

The CCN2-DEV contractor will take over every existing CCN/CSI-related development, evolutive or corrective maintenance duties of the CCN/TC except daily operation duties which are within the scope of the already published ITSM2 call for tenders (TAXUD/2010/AO-13, OJ S 189-308057).

Total estimated value: 69 000 000 EUR +/- 20 %.

II.1.6. CPV code(s)

72700000 Computer network services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

1 framework contract covering activities to be carried out over a maximum period of 5 years with an initial duration of 3 years with 2 possible renewals of 1 year each. The overall estimated budget is 69 000 000 EUR +/- 20 %.

Estimated value excluding VAT:

Range: between 55 200 000 and 82 800 000 EUR

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

The contractor may be requested to provide the Commission with a guarantee equal to the amount of any advance obtained.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As stated in the tendering specifications.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Tenders from consortia of firms or groups of service providers, contractors or suppliers must specify and quantify the role, qualifications and experience of each member of the consortium or group. In case of a joint offer, one of the companies has to be designated as the prime contractor but partners in a joint offer assume joint and several liabilities towards the European Commission for the performance of the contract as a whole.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As stated in the tendering specifications.

III.2.2. Economic and financial ability

List and brief description of conditions: As stated in the tendering specifications.

III.2.3. Technical and professional ability

List and brief description of conditions:
As stated in the tendering specifications.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

TAXUD/2011/AO-13.

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2011/S 251-408959](#) of 30.12.2011

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

16.11.2012 - 16:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 27.11.2012 - 10:00

Place:

rue Joseph II 79, 1049 Brussels, BELGIUM.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Subject to prior request, 1 representative of each tenderer.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project: Customs and Fiscalis 2013 programmes and their successor(s).

VI.3. Additional information

— Complementary services, as stated in the technical specifications, may be requested by the Commission, according to the conditions foreseen in Article 91 of the Financial Regulation and in Article 126.1 of the implementing rules, for a maximum value of 50 % of the framework contract's awarded amount.

— The documents will be available for downloading from the website of the Directorate-General for Taxation and Customs Union, within 1 week of the publication of this notice in the 'Official Journal of the European Union'. The Internet address for access to the documents is:

http://ec.europa.eu/taxation_customs/common/tenders_grants/tenders/index_en.htm

— A DVD-ROM containing supplementary baseline documentation will be sent on request. Such requests should be addressed via e-mail to the functional mailbox: taxud-tenders@ec.europa.eu (see Section I.1 'Name, addresses and contact point(s)').

These requests will have to be accompanied by a non-disclosure declaration duly filled in by the potential tenderer (see Annex IX of the tendering specifications).

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the Court of Justice of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

Body responsible for mediation procedures

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg CEDEX

Postal code: 67001

Country: France

Telephone: +33 388172313

Fax: +33 388179062

Internet address: <http://www.ombudsman.europa.eu>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The lodging of an appeal by a tenderer against the contract award decision must be done within 2 months from the date of sending of the letter informing the tenderers that the contracting authority has made a decision regarding the award of a contract.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: European Commission, Directorate-General for Taxation and Customs Union

Postal address: rue Joseph II 79 (office J79 6/40)

Town: Brussels

Postal code: 1049

Country: Belgium

E-mail: taxud-tenders@ec.europa.eu

Telephone: +32 22963332

Fax: +32 22995444

Internet address: http://ec.europa.eu/taxation_customs/index_en.htm

VI.5. Date of dispatch of this notice

4.6.2012