

186063-2026 - Competition

Latvia – Software development services – Neatliekamās medicīniskās palīdzības dispečerizācijas risinājuma EMY (3.versija) pilnveidošana un uzturēšana

OJ S 54/2026 18/03/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Neatliekamās medicīniskās palīdzības dienests

Email: ilze.simase@nmpd.gov.lv

Legal type of the buyer: Central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Neatliekamās medicīniskās palīdzības dispečerizācijas risinājuma EMY (3.versija) pilnveidošana un uzturēšana

Description: Neatliekamās medicīniskās palīdzības dispečerizācijas risinājuma EMY (3.versija) pilnveidošana un uzturēšana

Procedure identifier: c02891b0-2f2c-43f4-86fc-7e8686f5a05f

Internal identifier: NMPD2025/58ERAF

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72262000 Software development services

Additional classification (cpv): 72267000 Software maintenance and repair services

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Neatliekamās medicīniskās palīdzības dispečerizācijas risinājuma EMY (3.versija) pilnveidošana un uzturēšana

Description: Neatliekamās medicīniskās palīdzības dispečerizācijas risinājuma EMY (3.versija) pilnveidošana un uzturēšana

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72262000 Software development services
Additional classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (LVZZZ)
Country: Latvia

5.1.3. Estimated duration

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 3
Other information about renewals: Saskaņā ar Nolikumu

5.1.5. Value

Estimated value excluding VAT: 4 349 193,71 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Information about previous notices:

Identifier of the previous notice: 5c838ef6-48f1-4767-82fc-29a607afbf26-01

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Name: Piedāvātā cena par cilvēkstundu C1

Description: Saskaņā ar Nolikumu

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price

Name: Piedāvātā cena par sistēmas uzturēšanu mēnesī C2

Description: Saskaņā ar Nolikumu

Category of award weight criterion: Weight (points, exact)

Award criterion number: 35

Criterion:

Type: Price

Name: Piedāvātā cena par darbietilpības elementu C3

Description: Saskaņā ar Nolikumu

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: Tīmekļa tehnoloģiju modulis, kas tiek integrēts esošajā Emy risinājumā modernizācijas procesa ietvaros K1

Description: Saskaņā ar Nolikumu

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Pretendenta piesaistīto speciālistu iepriekš gūtā pieredze (papildus Nolikuma 9.2.2. apakšpunktā noteiktajam), kas veicina efektīvāku iepirkuma rezultātā noslēgtā līguma izpildi P1

Description: Saskaņā ar Nolikumu

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: <https://www.eis.gov.lv/EKEIS/Supplier/Procurement/164595>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://www.eis.gov.lv/EKEIS/Supplier/Procurement/164595>

Languages in which tenders or requests to participate may be submitted: Latvian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 03/04/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 03/04/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Elektronisko iepirkumu sistēma

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Saskaņā ar iepirkuma tehnisko specifikāciju un iepirkuma līguma projektu

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: Saskaņā ar iepirkuma līguma projektu

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Iepirkumu uzraudzības birojs

Information about review deadlines: Iesniegums iesniedzams Iepirkumu uzraudzības birojam, līdz 27/03/2026

Organisation providing additional information about the procurement procedure: Neatliekamās medicīniskās palīdzības dienests

8. Organisations

8.1. ORG-0001

Official name: Neatliekamās medicīniskās palīdzības dienests

Registration number: 90009029104

Postal address: Laktas iela 8

Town: Rīga

Postcode: LV-1013

Country subdivision (NUTS): Rīga (LV006)

Country: Latvia

Contact point: Ilze Šimase

Email: ilze.simase@nmpd.gov.lv

Telephone: +37167337031

Internet address: <https://www.nmpd.gov.lv>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Iepirkumu uzraudzības birojs

Registration number: 90001263305

Postal address: Smilšu iela 1

Town: Rīga

Postcode: LV-1919

Country subdivision (NUTS): Rīga (LV006)

Country: Latvia

Contact point: Juridiskais departaments

Email: pasts@iub.gov.lv

Telephone: +37122416641

Internet address: <https://www.iub.gov.lv>

Information exchange endpoint (URL): <https://www.eis.gov.lv/EKEIS/Supplier/Organizer/472>

Roles of this organisation:

Review organisation

10. Change

Version of the previous notice to be changed

:

0dc40b2c-c6dd-4b98-a716-965ccb6d0f39-01

Main reason for change

:

Information updated

Description

:

Grozījumi iepirkuma procedūras dokumentācijā iekļautajās prasībās un līguma redakcijā.

10.1. Change

Section identifier: LOT-0000

The procurement documents were changed on: 17/03/2026

Notice information

Notice identifier/version: 66deb37d-062d-432a-8734-1e03c64e8cef - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 17/03/2026 14:55:07 (UTC+00:00) Western European Time, GMT

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