

Spain-Campanillas: Call centre
OJ S 70/2022 08/04/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Empresa Pública de Emergencias Sanitarias

National registration number: Q2900463G

Postal address: calle Severo Ochoa, 28

Town: Campanillas (Málaga)

NUTS code: ES61 Andalucía

Postal code: 29590

Country: Spain

Contact person: Empresa Pública de Emergencias Sanitarias

E-mail: recepcion.epes@juntadeandalucia.es

Telephone: +34 951042200

Fax: +34 951042201

Internet address(es):

Main address: <http://www.epes.es>

Address of the buyer profile: <http://juntadeandalucia.es/temas/contratacion-publica/perfiles-licitaciones.html>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Servicio de Operación y Supervisión Técnica en los Servicios Provinciales 061

Reference number: E/21002050/000

II.1.2. Main CPV code

79512000 Call centre

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de operación y supervisión técnica de los Servicios Provinciales 061 de EPES comprendiendo las siguientes actividades, cuyo contenido se desarrolla en el pliego de prescripciones técnicas:

- Operación
- Supervisión Técnica
- Actividades Complementarias de Soporte

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 9 200 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES61 Andalucía

Main site or place of performance: Comunidad Autónoma de Andalucía

II.2.4. Description of the procurement

Servicio de operación y supervisión técnica de los Servicios Provinciales 061 de EPES comprendiendo las siguientes actividades, cuyo contenido se desarrolla en el pliego de prescripciones técnicas:

- Operación
- Supervisión Técnica
- Actividades Complementarias de Soporte

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 179-466165](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9.

Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: E/21002050/000

Title:

Servicio de Operación y Supervisión Técnica en los Servicios Provinciales 061

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/03/2022

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: ILUNION EMERGENCIAS, S.A.

Town: Málaga

NUTS code: ES61 Andalucía

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 20 487 619,68 EUR

Total value of the contract/lot: 9 200 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo de Recursos Contractuales de la Junta de Andalucía

Postal address: Calle Barcelona nº 4-6

Town: Sevilla

Postal code: 41001

Country: Spain

E-mail: tribunaladministrativo.contratos@juntadeandalucia.es

Telephone: +34 671530856

Fax: +34 955515041

Internet address: http://www.ceh.junta-andalucia.es./contratacion/tribunal_adm/tribunal.htm

VI.5. Date of dispatch of this notice

05/04/2022