

**Norway-Kristiansund: IT services: consulting, software development, Internet and support**

OJ S 102/2015 29/05/2015

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Kristiansund kommune (Kristiansund municipality)

National registration number: 991891919

Postal address: Postboks 178

Town: Kristiansund

Postal code: 6501

Country: Norway

For the attention of: Kristin M. Eriksen

E-mail: [innkjop@kristiansund.kommune.no](mailto:innkjop@kristiansund.kommune.no)

Telephone: +47 71574000

Fax: +47 71574011

**Internet address(es):**Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3652>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/132207>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Aure municipality

Official name: Averøy municipality

Official name: Eide municipality

Official name: Fræna municipality

Official name: Gjemnes municipality

Official name: Halså municipality

Official name: Nettet municipality

Official name: Rindal municipality

Official name: Smøla municipality

Official name: Sunndal municipality

Official name: Surnadal municipality

Official name: Tingvoll municipality

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Operating and monitoring agreement ICT Orkide.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: Kristiansund, Norway.

NUTS code NO Norge

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### II.1.4. Information about framework agreement

Framework agreement with a single operator

##### Duration of the framework agreement

Duration in years: 4

##### Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 30 000 000 NOK

#### II.1.5. Short description of the contract or purchase(s)

The assignment comprises:

- Operation and monitoring of ICT Orkide's central ICT system (approx. 150 servers and infrastructure)
- Option for operation and monitoring of equipment located in the 13 member municipalities' premises.
- A framework agreement concerning the delivery of equipment (computer rooms, servers, infrastructure).

#### II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages

#### II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

#### II.1.8. Lots

This contract is divided into lots: no

#### II.1.9. Information about variants

Variants will be accepted: no

### II.2. Scope of the procurement

#### II.2.1. Total quantity or scope

The operator shall operate the Joint point's systems and services. ICT Orkide has a joint operation system that is located in Kristiansund municipality's computer room (in the Town hall). The computer room contains a joint server, infrastructure, back-up systems and other equipment and services that constitute the member municipalities' joint ICT system. Some of the municipalities request tenders on operation and monitoring of the servers located

in their own municipality's premises. The contracting authority therefore requires option for operation services to each municipality, based on requirements.  
The agreement also includes a framework agreement on deliveries of equipment and consultancy services to the joint point in ICT Orkide, and to each individual municipality. A thorough description of the delivery is given in the requirement specification in Appendix 1, to the contract.

## **II.2.2. Information about options**

Options: yes

Description of options: Option for each municipality to enter into an agreement on operation and monitoring of the servers located in each municipality's premises (deliveries of operation services to municipalities are specified in the requirement specification, Section 2C).

## **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

## **II.3. Duration of the contract or time limit for completion**

Start 1.10.2015. Completion 30.9.2017

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Tax certificate

VAT certificate

— Foreign tenderers must provide certificates from equivalent authorities to the Norwegian authorities.

HSE self-declaration

— Norwegian companies: Company Registration Certificate.

— Foreign companies: Proof that the company is registered in a trade index or business register as prescribed by the law of the country in which the tenderer is established.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: Credit evaluation/rating, not older than 6 months, and which is based on the last known accounting figures. The rating shall be carried out by an officially certified credit rating institution.

The contracting authority can collect the above information via <http://ravninfo.no> credit information company. It is therefore unnecessary to submit these details.

Minimum level(s) of standards possibly required: The tenderer must have good economic and financial strength in relation to its operations in general, and in relation to the nature of this procurement. Minimum total credit rating score A (worthy of credit) or higher, is required.

### **III.2.3. Technical and professional ability**

List and brief description of conditions:

Description of the tenderer's most relevant contracts during the last 5 years. The list must include a statement of the assignment's value, date and recipient (name, telephone number and e-mail address).

A statement of the company's quality assurance system, and how this will be used in relation to this assignment. If the tenderers are certified in relation to the quality assurance system, any certificates from official quality control institutes shall also be enclosed.

Tenderers that intend to employ sub-providers must enclose a binding statement, and a brief description of the sub-provider, the part/parts of the assignment the sub-provider shall provide, and that verifies that necessary resources are available to the tenderer during the entire contract period.

Minimum level(s) of standards possibly required:

The tenderer shall have experience from similar contracts during the last 5 years.

Equivalent assignments are defined as operational liability for a larger organisation (minimum 500 PCs) that use equivalent technical systems (SAN, Blade).

The tenderer shall have experience with operation of secure zones related to health care, during the previous 5 years. C.f. 'Standard on information security for the health and care services' (the Standard), including the requirements to information security based on the statutory framework.

It is required that the tenderer has an efficient quality assurance system for the services included in the contract.

If the tenderer plans to hand over a not unsubstantial part of the contract to sub-providers, information thereof shall be given. The contracting authority have same requirements to sub suppliers as to the main service provider. If requested, the tenderer must present tax certificates, HSE self-declaration and Company Registration Certificate.

### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

##### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

**IV.1.2. Information about the limits on the number of candidates to be invited**

**IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of Criteria below

1. Price. Weighting 40
2. Solution and functionality. Weighting 30
3. Competence, manpower and capacity. Weighting 30

**IV.2.2. Information about electronic auction**

An electronic auction will be used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

2015/26765

**IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

4.8.2015 - 14:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other: Norwegian.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 003 (from the date stated for receipt of tender)

**IV.3.8. Conditions for opening of tenders**

Persons authorised to be present at the opening of tenders: no

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

26.5.2015