

**United Kingdom-Norwich: Health services**  
**OJ S 78/2019 19/04/2019**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS North Norfolk Clinical Commissioning Group

National registration number: na

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

Contact person: James Savill

E-mail: [james.savill@nhs.net](mailto:james.savill@nhs.net)

Telephone: +44 1603595895

**Internet address(es):**

Main address: <https://www.northnorfolkccg.nhs.uk>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

**I.1. Name and addresses**

Official name: NHS South Norfolk Clinical Commissioning Group

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

E-mail: [agem.norfolkprocurement@nhs.net](mailto:agem.norfolkprocurement@nhs.net)

**Internet address(es):**

Main address: <https://www.southnorfolkccg.nhs.uk>

**I.1. Name and addresses**

Official name: NHS Norwich Clinical Commissioning Group

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

E-mail: [agem.norfolkprocurement@nhs.net](mailto:agem.norfolkprocurement@nhs.net)

**Internet address(es):**

Main address: <https://www.norwichccg.nhs.uk/>

**I.2. Information about joint procurement**

The contract involves joint procurement

### **I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=27724&B=OGC](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=27724&B=OGC)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=27724&B=OGC](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=27724&B=OGC)

Tenders or requests to participate must be submitted to the abovementioned address

### **I.4. Type of the contracting authority**

Body governed by public law

### **I.5. Main activity**

Health

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Central Norfolk Community Wellbeing Hub

#### **II.1.2. Main CPV code**

85100000 Health services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of North Norfolk, Norwich and South Norfolk Clinical Commissioning Groups (CCGs) are seeking to engage with potential providers and the clinical community regarding a Community Wellbeing Hub. The service will start in January 2020.

#### **II.1.5. Estimated total value**

Value excluding VAT: 800 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

85100000 Health services

#### **II.2.3. Place of performance**

NUTS code: UKH15 Norwich and East Norfolk

Main site or place of performance: Churchman House, Norwich.

#### **II.2.4. Description of the procurement**

The Community Hub will have the following service functions:

Daytime Hub, which will offer day time support for a range of mental health problems and for episodes of mental distress. It will be based in a static facility, providing a range of activities, advice, information and support. It will use a navigation and enabling approach, to empower people to stay well in their community and at home.

Evening Hub, which will offer sanctuary for people experiencing mental ill-health and mental distress. It will offer a calm and safe space, providing practical and emotional support, which can be used as an alternative to admission if appropriate.

Community Café; the hub will establish a community café to support those who feel distressed and/or socially isolated and will aim to help de-stigmatise mental health for those people using this feature.

Triage telephone line, and intensive support packages, offering a 6-8 week course of support, with a combination of advice, support and information, as well as group support. This will include light-touch follow up support for an agreed period of time.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 800 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Up to 2 additional years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Interested parties will be asked to present outline models for delivery of the community wellbeing hub on 14.5.2019.

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

All professional and/or trade registrations is specified within the tender documentation.

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

All technical capacity and its evaluation criteria are specified within the tender documentation.

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 187-422532](#)

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 26/06/2019 Local time: 17:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7. Conditions for opening of tenders

Date: 26/06/2019 Local time: 17:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Arden and GEM Commissioning Support Unit

Postal address: Lakeside400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

Internet address: <https://www.ardengemcsu.nhs.uk/>

#### VI.4.2. Body responsible for mediation procedures

Official name: Arden and GEM Commissioning Support Unit

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

Internet address: <https://www.ardengemcsu.nhs.uk/>

#### VI.4.4.

**Service from which information about the review procedure may be obtained**

Official name: Arden and GEM Commissioning Support Unit

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

Internet address: <https://www.ardengemcsu.nhs.uk/>

**VI.5. Date of dispatch of this notice**

16/04/2019