

United Kingdom-Norwich: Health and social work services

OJ S 106/2014 04/06/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS North & East London CSU

Postal address: Lakeside 400, Old Chapel Way, Broadland Business Park

Town: Norwich

Postal code: NR7 OWG

Country: United Kingdom

For the attention of: Timothy Heads

E-mail: t.heads@nhs.net

Telephone: +44 1603257163

Internet address(es):

General address of the contracting authority: <http://www.southnorfolkccg.nhs.uk>

Address of the buyer profile: <http://www.southnorfolkccg.nhs.uk>

Electronic access to information: <https://eocph.bravosolution.co.uk/web/login.shtml?ncp=1366801018675.99403-1>

Electronic submission of tenders and requests to participate: <https://eocph.bravosolution.co.uk/web/login.shtml?ncp=1366801018675.99403-1>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: North Norfolk Clinical Commissioning Group

Postal address: 1 Mill Close

Town: Aylsham

Postal code: NR11 6LZ

Country: United Kingdom

Section II: Object of the contract

II.1. Description

II.1.1.

Title attributed to the contract by the contracting authority

Tier 3 Community Specialist Weight Management Service

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

NUTS code UKH13 Norfolk

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

National/local context and evidence base

The NHS Commissioning board issued a document on Clinical Commissioning Policy; complex and specialised obesity surgery in April 2013 which also discussed the role of Tier 3 specialised weight management services. It stated that the treatment of obesity should be multi-component. Specialist (Tier 3 or Tier3/4) weight management programmes should include medical assessment of patients, treatments and lifestyle changes such as improved diet, increased physical activity, behavioural interventions, low and very low calorie diets, pharmacological treatments, psychological support and the consideration of referral for bariatric surgery if clinically appropriate. The staff within the team must have specialist Obesity qualifications (e.g. SCOPE certification) and training. Facilities should include the capacity to work from an appropriately equipped site, with specialised medical equipment and the ability to enable access to the appropriate level of physical activity.

Only once patients have successfully completed a minimum of 6 months of intensive obesity management can they be referred for bariatric surgery under NICE guidelines, and a year or longer is recommended. The six months spent in pre-assessment at a surgical centre can count towards the year.

North Norfolk CCG (NNCCG) and South Norfolk CCG (SNCCG) are therefore providing this service specification to specify the delivery required by a Tier 3 Weight Management services for the registered NNCCG and SNCCG population.

Local defined outcomes

Initial Outcomes

- A reduction in patients' weight of $\geq 1-5\%$ within 6 months of joining the programme in 50 % of attenders,
- A reduction in patients' weight of $\geq 5\%$ within 12 months of joining the programme in 70 % of attenders,
- A reduction in obesity related drug prescriptions,
- An improvement in quality of life scores,
- An increase in physical activity,
- An increase in healthy eating.

Intermediate Outcomes

- An increase in NNCCG and SNCCG clinical staff knowledge on the treatment of obesity,
- An improvement in Diabetic related morbidity.

Long-term Outcomes

- A reduction in the incidence of obesity related illness – for example Diabetes (Hba1c score),
- An improvement in weight loss maintenance, sustained and continued weight loss,
- Contribute to a reduction in the prevalence of adult obesity in North and South Norfolk,
- A reduction in prescriptions for medication for conditions linked to obesity,

— A reduction in obesity related admissions for Diabetes and Musculoskeletal (MSK).
The detailed outcomes for this service and the approach to evidencing these outcomes will be agreed with the service provider after contract award (See Appendix 1).

Aims and objectives of service

The aim of the Community Specialist Weight Management Service (CSWMS) is to improve the health and well-being of morbidly obese adults by supporting them to achieve and maintain a healthier weight and improve physical fitness, through making appropriate and sustainable lifestyle changes to their eating and physical activity habits.

The provision of a CSWMS is expected to:

- Support patients to make long-term lifestyle changes to manage their weight, improve their health status and their quality of life,
- Manage the access to bariatric surgery,
- Improve the screening process for those patients who are eligible for bariatric surgery.

The key functions of this Tier 3 CSWMS will be:

- To deliver a high quality clinically led programme on behalf of and within the geographical areas of North Norfolk CCG and South Norfolk CCG for referred patients, including the consideration of using a 'hub and spoke' model,
- The service will provide multi-disciplinary team assessment and intervention to motivated patients who fit the referral criteria and have tried other weight loss services but have not achieved their goals e.g. commercial weight loss programmes, primary care support or Tier 2 weight management services,
- The service will function as part of a seamless care pathway for adult overweight and obesity,
- The service will, where appropriate, refer patients for Tier 4 surgical assessment, and will contribute to the pre-operative management of these patients.

The key deliverables of this Tier 3 Community Specialist Weight Management Service are:

- That each eligible obese adult referred to the service is offered a comprehensive multi-disciplinary assessment in line with NICE guidelines,
- That each individual assessed as suitable for the service is given an individual, tailored treatment plan consisting of effective and appropriate therapeutic and educational interventions,
- Interventions will address patients' presenting needs and enable them to develop coping strategies and make behavior changes to achieve an initial weight loss of 5-10% body weight and sustained weight loss towards longer term goals, in line with clinical guidelines,
- Each adult meeting the NHS Commissioning Board criteria for Tier 4 referral will be assessed for suitability for referral to Tier 4,
- Adults found suitable for Tier 4 will be referred in line with criteria.

II.1.6. CPV code(s)

85000000 Health and social work services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

III.2.2. Economic and financial ability

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

OAP/ANGPROC/14/005

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 27.6.2014 - 17:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

27.6.2014

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

30.5.2014