

**United Kingdom-Doncaster: Health and social work services**  
**OJ S 105/2016 02/06/2016**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Doncaster Metropolitan Borough Council  
Postal address: Doncaster Civic Office, Waterdale  
Town: Doncaster  
NUTS code: UKE31 Barnsley, Doncaster and Rotherham  
Postal code: DN1 3BU  
Country: United Kingdom  
Contact person: Andy Perrins  
E-mail: [andy.perrins@doncaster.gov.uk](mailto:andy.perrins@doncaster.gov.uk)  
Telephone: +44 1302737451  
**Internet address(es):**  
Main address: <http://doncaster.gov.uk>

**I.1. Name and addresses**

Official name: NHS Doncaster Clinical Commissioning Group  
Postal address: Sovereign House, Heavens Walk, Doncaster, South Yorkshire  
Town: Doncaster  
NUTS code: UKE31 Barnsley, Doncaster and Rotherham  
Postal code: DN4 5HZ  
Country: United Kingdom  
Contact person: Andy Perrins  
E-mail: [andy.perrins@doncaster.gov.uk](mailto:andy.perrins@doncaster.gov.uk)  
Telephone: +44 1302737451  
**Internet address(es):**  
Main address: <http://doncaster.gov.uk>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://yortender.co.uk>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: <http://yortender.co.uk>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

## Section II: Object

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### II.1. Scope of the procurement

#### II.1.1. Title

Commissioned Care and Support at Home.  
Reference number: AABA-X4BAT8

#### II.1.2. Main CPV code

85000000 Health and social work services

#### II.1.3. Type of contract

Services

#### II.1.4. Short description

Doncaster Council (DMBC) and Doncaster Clinical Commissioning Group (Doncaster CCG) are commissioning 6 Service Contracts and a Framework Contract of suppliers to provide care and support for service users living in the community of Doncaster.

The model is a strategic relationship with Strategic Lead Providers over 6 zones (Service Contract) accompanied by a Framework Contract of Additional Support Providers (ASP's). Strategic Lead Providers (SLP's) will be the operational partner that works with the Council to deliver significant change to culture and process regarding the way that care is delivered. They will be our primary deliverer of care in each of the localities. The Additional Support Providers will be additional resource to maintain a diverse market and choice for individuals. The Contract will be delivered in a phased approach which is set out within the Tender Documents.

#### II.1.5. Estimated total value

Value excluding VAT: 170 000 000,00 GBP

#### II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2  
The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lots 1 to 6 will be awarded to a maximum of 6 and a minimum of 4 suppliers. The Lot allocation criteria is set out within the Tender Documents. Successful bidders in Lots 1 to 6 will be automatically meet the award criteria to be admitted onto Lot 7.

### II.2. Description

#### II.2.1. Title

Strategic Lead Provider Zone 1  
Lot No: Lot 1

#### II.2.2. Additional CPV code(s)

85300000 Social work and related services, 98000000 Other community, social and personal services, 79711000 Alarm-monitoring services, 85000000 Health and social work services

#### II.2.3. Place of performance

NUTS code: UK United Kingdom  
Main site or place of performance: Doncaster.

#### II.2.4. Description of the procurement

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic partner.

DMBC and Doncaster CCG will work over the life of the Contract in a partnership approach to refine elements of the service.

The evaluation criteria include a weighting of 80 % quality and 20 % price (based on volume discount (via rebate)). Details are set out within the tender documents.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out with the tender documents / Weighting: 20

#### **II.2.6. Estimated value**

Value excluding VAT: 23 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

At the discretion of the Council.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Following Contract evaluation, The Council may, at it's own discretion, enter into discussion with successful providers on Lots 1 to 6 to further refine the Lot allocation. The purpose of this will be to ensure that there is satisfactory operational presence across Lots 1 to 6.

### **II.2. Description**

#### **II.2.1. Title**

Strategic Lead Provider Zone 2

Lot No: 2

### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services, 98000000 Other community, social and personal services, 79711000 Alarm-monitoring services, 85000000 Health and social work services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: Doncaster.

### **II.2.4. Description of the procurement**

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic partner.

DMBC and Doncaster CCG will work over the life of the Contract in a partnership approach to refine elements of the service.

The evaluation criteria include a weighting of 80 % quality and 20 % price (based on volume discount (via rebate)). Details are set out within the tender documents.

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out with the tender documents / Weighting: 20

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

At the discretion of the Council.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Following Contract evaluation, The Council may, at it's own discretion, enter into discussion with successful providers on Lots 1 to 6 to further refine the Lot allocation. The purpose of this will be to ensure that there is satisfactory operational presence across Lots 1 to 6.

## **II.2. Description**

### **II.2.1. Title**

Strategic Lead Provider Zone 3  
Lot No: 3

### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services, 98000000 Other community, social and personal services, 79711000 Alarm-monitoring services, 85000000 Health and social work services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: Doncaster.

### **II.2.4. Description of the procurement**

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic partner.

DMBC and Doncaster CCG will work over the life of the Contract in a partnership approach to refine elements of the service.

The evaluation criteria include a weighting of 80 % quality and 20 % price (based on volume discount (via rebate)). Details are set out within the tender documents.

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out with the tender documents / Weighting: 20

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

At the discretion of the Council.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Following Contract evaluation, The Council may, at it's own discretion, enter into discussion with successful providers on Lots 1 to 6 to further refine the Lot allocation. The purpose of this will be to ensure that there is satisfactory operational presence across Lots 1 to 6.

## **II.2. Description**

### **II.2.1. Title**

Strategic Lead Provider Zone 4  
Lot No: 4

### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services, 98000000 Other community, social and personal services, 79711000 Alarm-monitoring services, 85000000 Health and social work services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: Doncaster.

### **II.2.4. Description of the procurement**

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic partner.

DMBC and Doncaster CCG will work over the life of the Contract in a partnership approach to refine elements of the service.

The evaluation criteria include a weighting of 80 % quality and 20 % price (based on volume discount (via rebate)). Details are set out within the tender documents.

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out with the tender documents / Weighting: 20

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

At the discretion of the Council.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Following Contract evaluation, The Council may, at its own discretion, enter into discussion with successful providers on Lots 1 to 6 to further refine the Lot allocation. The purpose of this will be to ensure that there is satisfactory operational presence across Lots 1 to 6.

## **II.2. Description**

### **II.2.1. Title**

Strategic Lead Provider Zone 5

Lot No: 5

### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services, 98000000 Other community, social and personal services, 79711000 Alarm-monitoring services, 85000000 Health and social work services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: Doncaster.

### **II.2.4. Description of the procurement**

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic partner.

DMBC and Doncaster CCG will work over the life of the Contract in a partnership approach to refine elements of the service.

The evaluation criteria include a weighting of 80 % quality and 20 % price (based on volume discount (via rebate)). Details are set out within the tender documents.

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out with the tender documents / Weighting: 20

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

At the discretion of the Council.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Following Contract evaluation, The Council may, at it's own discretion, enter into discussion with successful providers on Lots 1 to 6 to further refine the Lot allocation. The purpose of this will be to ensure that there is satisfactory operational presence across Lots 1 to 6.

## **II.2. Description**

### **II.2.1. Title**

Strategic Lead Provider Zone 6

Lot No: 6

### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services, 98000000 Other community, social and personal services, 79711000 Alarm-monitoring services, 85000000 Health and social work services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: Doncaster.

### **II.2.4. Description of the procurement**

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its

own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic partner.

DMBC and Doncaster CCG will work over the life of the Contract in a partnership approach to refine elements of the service.

The evaluation criteria include a weighting of 80 % quality and 20 % price (based on volume discount (via rebate)). Details are set out within the tender documents.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out with the tender documents / Weighting: 20

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

At the discretion of the Council.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Following Contract evaluation, The Council may, at it's own discretion, enter into discussion with successful providers on Lots 1 to 6 to further refine the Lot allocation. The purpose of this will be to ensure that there is satisfactory operational presence across Lots 1 to 6.

### **II.2. Description**

#### **II.2.1. Title**

Additional Support Providers

Lot No: Lot 7 — Framework

#### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services, 98000000 Other community, social and personal services, 79711000 Alarm-monitoring services, 85000000 Health and social work services

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: Doncaster.

#### **II.2.4. Description of the procurement**

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Framework of Providers. The contract length of Lot 7 will be for 7 years with an option to extend for up to 3 years on an annual basis. It strategically aligns in Contract length with Lots 1 to 6 and allows the provider market to remain stable through significant change. The Framework Contract will be for an unlimited number of providers covering the Borough of Doncaster.

The number of ASP's awarded contracts shall be unlimited. The Council reserves the right, at its own discretion, to periodically open Lot 7 (ASP Framework) to new entrants subject to such new entrants complying with the Framework's evaluation and award criteria.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: 100 / Weighting: 100

Cost criterion - Name: 0 / Weighting: 0

#### **II.2.6. Estimated value**

Value excluding VAT: 32 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

At the discretion of the Council.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1.**

**Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators In the case of framework agreements, provide justification for any duration exceeding 4 years: The procurement will be undertaken under the Light Touch Regime. The requirement for strategic partners to deliver significant change and that the significant change will need to be supported by the framework over a long period of time justifies a longer length and requires the framework to last up to 10 years.

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information****IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 20/07/2016 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates****IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7. Conditions for opening of tenders**

Date: 20/07/2016 Local time: 12:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: yes

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Doncaster Borough Council

Town: Doncaster

Country: United Kingdom

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Doncaster Borough Council

Town: Doncaster

Postal code: DN1 3BU

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

31/05/2016