

Finland-Turku: Software package and information systems
OJ S 95/2017 18/05/2017
Contract award notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Oy Turku Energia – Åbo Energi Ab

Postal address: PL 105

Town: Turku

NUTS code: FI183 Varsinais-Suomi

Postal code: 20101

Country: Finland

Contact person: Yrjö Kujala

E-mail: yrjo.kujala@turkuenergia.fi

Telephone: +358 505573152

Internet address(es):

Main address: <http://www.turkuenergia.fi>

I.6. Main activity

Electricity

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Turku Energia, Asiakaspalvelujärjestelmän uusinta.

Reference number: Drno 215/2016

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

Turku Energian nykyisen asiakaspalvelujärjestelmäkokonaisuuden uusiminen.

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: FI183 Varsinais-Suomi

II.2.4. Description of the procurement

Turku Energian tavoitteena on uudistaa asiakaspalvelujärjestelmäkokonaisuus SaaS-palveluna, joka palvelee Sähkön myynnin, Sähkön verkon, Kaukolämmön, Höyryn ja Jäähdytyksen liiketoimintoja sekä niihin liittyviä asiakaspalveluprosesseja.

II.2.11. Information about options

Options: yes

Description of options:

Mahdollisuus SaaS-palvelun jatkamiseen sovitun kiinteän sopimusjakson jälkeen.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 193-347714](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice

Section V: Award of contract

Title:

Asiakaspalvelujärjestelmän uusinta

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

24/04/2017

V.2.3. Name and address of the contractor

Official name: Tieto Finland Oy

Postal address: PL 2

Town: Espoo

NUTS code: FI1 Manner-Suomi

Postal code: 02101

Country: Finland
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

V.2.5. Information about subcontracting

V.2.6. Price paid for bargain purchases

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Markkinaoikeus
Postal address: Radanrakentajantie 5
Town: Helsinki
Postal code: 00520
Country: Finland
E-mail: markkinaoikeus@oikeus.fi
Telephone: +358 295643300
Fax: +358 295643314
Internet address: <http://www.oikeus.fi/markkinaoikeus>

VI.5. Date of dispatch of this notice

15/05/2017