

187572-2026 - Competition

Norway – Telecommunications services – Mobile services and other accompanying services and equipment.

OJ S 54/2026 18/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Vågan Kommune

Email: magne.haslevang@vagan.kommune.no

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Mobile services and other accompanying services and equipment.

Description: The Contracting Authority shall enter into a framework agreement for mobile telephony with the accompanying services that cover all requirements for speech, SMS/MMS, mobile data and mobile company network system - including administration, invoicing, security, support and implementation. The system shall ensure good and stable mobile coverage and capacity across the municipalities' locations and for employees in assignments, with particular emphasis on critical services within health and care. It is a prerequisite for operational safety, redundancy, notification of planned work/errors, as well as stand-by for extraordinary events.

Procedure identifier: e33d6635-d1db-4854-ae58-425ebb0d90a1

Internal identifier: 2026/377

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The contracting authority will have a user-friendly administration tool with no additional costs, with role/rights management, real time and history reports, consumption notifications, easy changes of subscriptions/services and self-service features for both the administrator and final users. The company network and switchboard shall offer core functionality (e.g. response groups, absence status, call logs, time management) and be able to be integrated with the existing interaction and telephony platforms. Security, privacy and compliance (bl.a. ISO/best practice) is vital. The agreement shall be flexible as regards data packages, additional SIM and further development over time, with an option for renegotiation for new, appropriate systems. Invoicing shall support EHF, detailed basis per unit/department/user and optional period, as well as invoice control (policy-controlled management of private consumption, integration with wages). Customer support shall be easily accessible, in Norwegian in the first line, and with dedicated KAM. See the contract including requirement specifications for further information on the contract's extent and content.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services
Additional classification (cpv): 64210000 Telephone and data transmission services, 64212000 Mobile-telephone services, 64214200 Telephone switchboard services

2.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)
Country: Norway

2.1.3. Value

Estimated value excluding VAT: 8 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - This procurement will be carried out in accordance with the Act from 17 June 2016 no. 73 on public procurements (LOA) and the regulation 12 August 2016 no. 974 on public procurements (FOA). The procurement will be carried out as an open tender contest in accordance with PPR parts I and III. This procedure gives all interested tenderers the possibility to submit tenders for the competition.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Mobile services and other accompanying services and equipment.

Description: The Contracting Authority shall enter into a framework agreement for mobile telephony with the accompanying services that cover all requirements for speech, SMS/MMS, mobile data and mobile company network system - including administration, invoicing, security, support and implementation. The system shall ensure good and stable mobile coverage and capacity across the municipalities' locations and for employees in assignments, with particular emphasis on critical services within health and care. It is a prerequisite for operational safety, redundancy, notification of planned work/errors, as well as stand-by for extraordinary events.

Internal identifier: 2026/377

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 64210000 Telephone and data transmission services, 64212000 Mobile-telephone services, 64214200 Telephone switchboard services

5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)
Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 8 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 14/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/276535843.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/276535843.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 21/04/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information that can be supplemented after the submission deadline:

No documents can be submitted later.

Information about public opening:

Opening date: 22/04/2026 06:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Salten og Lofoten Tingrett

Review organisation: Salten og Lofoten Tingrett

Information about review deadlines: 10 days from the waiting period.

Organisation providing more information on the review procedures: Salten og Lofoten Tingrett

Organisation processing tenders: Vågan Kommune

8. Organisations

8.1. ORG-0001

Official name: Vågan Kommune
Registration number: 938644500
Postal address: Storgata 29
Town: SVOLVÆR
Postcode: 8300
Country subdivision (NUTS): Nordland/Nordlånnda (NO071)
Country: Norway
Contact point: Magne Haslevang
Email: magne.haslevang@vagan.kommune.no
Telephone: +47 75420139
Fax: +47 75420001
Internet address: <http://www.vagan.kommune.no>

Roles of this organisation:

Buyer
Organisation processing tenders

8.1. ORG-0002

Official name: Salten og Lofoten Tingrett
Registration number: 826723122
Department: Skatteetaten
Postal address: Storgt 29
Town: Svolvær
Postcode: 8300
Country subdivision (NUTS): Nordland/Nordlånnda (NO071)
Country: Norway

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures
Mediation organisation

Notice information

Notice identifier/version: fcdfa6c8-d58e-4bf0-ae1-6873ec1f61e7 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 16/03/2026 13:29:15 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 16/03/2026 15:25:07 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 187572-2026
OJ S issue number: 54/2026
Publication date: 18/03/2026