

**Spain-Sarriguren: Computer support services**  
**OJ S 78/2019 19/04/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Gobierno de Navarra (Dirección General de Informática, Telecomunicaciones e Innovación Pública)

Postal address: C/ Cabárceno, 6, 3ª planta

Town: Sarriguren (Navarra)

NUTS code: ES220 Navarra

Postal code: 31621

Country: Spain

Contact person: Condearena Ortega

E-mail: [mcondeao@navarra.es](mailto:mcondeao@navarra.es)

**Internet address(es):**

Main address: <http://www.navarra.es>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Acuerdo-marco para asistencias técnicas para la evolución, mto y soporte plataformas corporativas y los sistemas de información que dan servicio a los diferentes Dptos de Admón C F Navarra año 2019

Reference number: 0005-0401-2018-000006

**II.1.2. Main CPV code**

72610000 Computer support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Resolución 317E/2018, de 10 de octubre, del Director General de Informática, Telecomunicaciones e Innovación Pública, por la que se aprueba el expediente del acuerdo marco para asistencias técnicas para la evolución, mantenimiento y soporte de las plataformas

corporativas y los sistemas de información que dan servicio a los diferentes Departamentos de La Administración de la Comunidad Foral de Navarra, durante el año 2019, por procedimiento abierto superior al umbral europeo.

**II.1.6. Information about lots**

This contract is divided into lots: yes

**II.1.7. Total value of the procurement**

Value excluding VAT: 4 782 500,00 EUR

**II.2. Description**

**II.2.1. Title**

Administración Electrónica  
Lot No: 1

**II.2.2. Additional CPV code(s)**

72611000 Technical computer support services

**II.2.3. Place of performance**

NUTS code: ES220 Navarra  
Main site or place of performance: Navarra

**II.2.4. Description of the procurement**

Administración Electrónica

**II.2.5. Award criteria**

Cost criterion - Name: Metodología de trabajo / Weighting: 60  
Cost criterion - Name: Experiencia del equipo de trabajo / Weighting: 30  
Cost criterion - Name: Criterios sociales / Weighting: 10

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Hacienda Tributaria  
Lot No: 2

**II.2.2. Additional CPV code(s)**

72611000 Technical computer support services, 72610000 Computer support services

**II.2.3. Place of performance**

NUTS code: ES220 Navarra  
Main site or place of performance: Navarra

**II.2.4. Description of the procurement**

Hacienda Tributaria

### **II.2.5. Award criteria**

Cost criterion - Name: Metodología de trabajo / Weighting: 60

Cost criterion - Name: Experiencia del equipo de trabajo / Weighting: 30

Cost criterion - Name: Criterios Sociales / Weighting: 10

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Herramientas y Arquitecturas de Desarrollo  
Lot No: 3

##### **II.2.2. Additional CPV code(s)**

72611000 Technical computer support services

##### **II.2.3. Place of performance**

NUTS code: ES220 Navarra

Main site or place of performance: Navarra

##### **II.2.4. Description of the procurement**

Herramientas y Arquitecturas de Desarrollo

##### **II.2.5. Award criteria**

Cost criterion - Name: Metodología de trabajo / Weighting: 60

Cost criterion - Name: Experiencia del equipo de trabajo / Weighting: 30

Cost criterion - Name: Criterios Sociales / Weighting: 10

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Herramientas de integración  
Lot No: 4

##### **II.2.2. Additional CPV code(s)**

72611000 Technical computer support services

##### **II.2.3. Place of performance**

NUTS code: ES220 Navarra

Main site or place of performance: Navarra

#### **II.2.4. Description of the procurement**

Herramientas de integración

#### **II.2.5. Award criteria**

Cost criterion - Name: Metodología de trabajo / Weighting: 60

Cost criterion - Name: Experiencia del equipo de trabajo / Weighting: 30

Cost criterion - Name: Criterios Sociales / Weighting: 10

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Área Económico-Financiera  
Lot No: 5

##### **II.2.2. Additional CPV code(s)**

72611000 Technical computer support services

##### **II.2.3. Place of performance**

NUTS code: ES220 Navarra

Main site or place of performance: NAvarra

##### **II.2.4. Description of the procurement**

Área Económico-Financiera

##### **II.2.5. Award criteria**

Cost criterion - Name: Metodología de trabajo / Weighting: 60

Cost criterion - Name: Experiencia del equipo de trabajo / Weighting: 30

Cost criterion - Name: Criterios Sociales / Weighting: 10

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Área Recursos Humanos  
Lot No: 6

##### **II.2.2. Additional CPV code(s)**

72611000 Technical computer support services

### **II.2.3. Place of performance**

NUTS code: ES220 Navarra

Main site or place of performance: Navarra

### **II.2.4. Description of the procurement**

Área Recursos Humanos

### **II.2.5. Award criteria**

Cost criterion - Name: Metodología de trabajo / Weighting: 60

Cost criterion - Name: Experiencia del equipo de trabajo / Weighting: 30

Cost criterion - Name: Criterios Sociales / Weighting: 10

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

#### **II.2.1. Title**

Sistemas de Información Corporativos

Lot No: 7

#### **II.2.2. Additional CPV code(s)**

72611000 Technical computer support services

#### **II.2.3. Place of performance**

NUTS code: ES220 Navarra

Main site or place of performance: Navarra

#### **II.2.4. Description of the procurement**

Sistemas de Información Corporativos

#### **II.2.5. Award criteria**

Cost criterion - Name: Metodología de trabajo / Weighting: 60

Cost criterion - Name: Experiencia del equipo de trabajo / Weighting: 30

Cost criterion - Name: Criterios Sociales / Weighting: 10

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

#### **II.2.1. Title**

Sistemas de Información Departamentales

Lot No: 8

**II.2.2. Additional CPV code(s)**

72611000 Technical computer support services

**II.2.3. Place of performance**

NUTS code: ES220 Navarra

Main site or place of performance: Navarra

**II.2.4. Description of the procurement**

Sistemas de Información Departamentales

**II.2.5. Award criteria**

Cost criterion - Name: Metodología de trabajo / Weighting: 60

Cost criterion - Name: Experiencia del equipo de trabajo / Weighting: 30

Cost criterion - Name: Criterios Sociales / Weighting: 10

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 199-453224](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

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**Contract No:** 1

**Lot No:** 1

**Title:**

Administración Electrónica

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

11/04/2019

### **V.2.2. Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: yes

### **V.2.3. Name and address of the contractor**

Official name: Informatica El Corte Ingles S. A.

National registration number: A28855260

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

### **V.2.3. Name and address of the contractor**

Official name: Bilbomatica, S. A.

National registration number: A48270227

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

### **V.2.3. Name and address of the contractor**

Official name: Dimatica Software Development

National registration number: A78507977

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

### **V.2.3. Name and address of the contractor**

Official name: Grupo Corporativo GFI Norte S. L.

National registration number: B48301865

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

### **V.2.3. Name and address of the contractor**

Official name: Ibermatica S. A.

National registration number: A20038915

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

### **V.2.3. Name and address of the contractor**

Official name: Memorandum Multimedia S. L.

National registration number: B44224129  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Ricoh España S. L. U.  
National registration number: B66068081  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 820 000,00 EUR  
Total value of the contract/lot: 820 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No: 2**

**Lot No: 2**

**Title:**

Hacienda Tributaria

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

11/04/2019

**V.2.2. Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Computadores Navarra S. A.  
National registration number: A31107865  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Dimatica Software Development  
National registration number: A78507977  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Eurohelp Consulting S. L. U.  
National registration number: B38472197  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Indra Soluciones Tecnologías de la Información  
National registration number: B88018098  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 285 000,00 EUR  
Total value of the contract/lot: 285 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 3

**Lot No:** 3

**Title:**

Herramientas y Arquitecturas de Desarrollo

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

11/04/2019

**V.2.2. Information about tenders**

Number of tenders received: 7  
The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Bilbomatica S. A.  
National registration number: A48270227  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Computadores Navarra S. A.

National registration number: A31107865  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Grupo Corporativo GFI Norte S. L.  
National registration number: B48301865  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Hiberus IT Development Services S. L.  
National registration number: B99537854  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Memorandum Multimedia S. L.  
National registration number: B44224129  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Oreka Information Technologies S. L.  
National registration number: B01451756  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Ricoh España S. L. U  
National registration number: B66068081  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 307 500,00 EUR  
Total value of the contract/lot: 307 500,00 EUR

**V.2.5. Information about subcontracting**

## Section V: Award of contract

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**Contract No:** 4

**Lot No:** 4

**Title:**

Herramientas de integración

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

11/04/2019

#### **V.2.2. Information about tenders**

Number of tenders received: 8

The contract has been awarded to a group of economic operators: yes

#### **V.2.3. Name and address of the contractor**

Official name: Alestis Consulting S. L.

National registration number: B31948201

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

#### **V.2.3. Name and address of the contractor**

Official name: Eurohelp Consulting S. L. U.

National registration number: B38472197

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

#### **V.2.3. Name and address of the contractor**

Official name: Grupo Corporativo GFI Norte S. L.

National registration number: B48301865

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

#### **V.2.3. Name and address of the contractor**

Official name: Ibermatica S. A.

National registration number: A20038915

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

#### **V.2.3. Name and address of the contractor**

Official name: Memorandum Multimedia S. L.

National registration number: B44224129  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Oreka Information Technologies S. L.  
National registration number: B01451756  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Ricoh España S. L. U.  
National registration number: B66068081  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 600 000,00 EUR  
Total value of the contract/lot: 600 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 5

**Lot No:** 5

**Title:**

Área Económico-Financiera

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

11/04/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Ibermatica S. A.  
National registration number: A20038915  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Informatica El Corte Ingles S. A.

National registration number: A28855260

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Oreka Information Technologies S. L.

National registration number: B01451756

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 970 000,00 EUR

Total value of the contract/lot: 970 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 6

**Lot No:** 6

**Title:**

Área Recursos Humanos

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

11/04/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Indra Soluciones Tecnologías de la Información

National registration number: B88018098

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Informatica El Corte Ingles S. A.

National registration number: A28855260  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Oreka Information Technologies S. L.  
National registration number: B01451756  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 780 000,00 EUR  
Total value of the contract/lot: 780 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No: 7**

**Lot No: 7**

**Title:**

Sistemas de Información Corporativos

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

11/04/2019

**V.2.2. Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Bilbomatica S. A.  
National registration number: A48270227  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Consultoria y Comunicaciones de Navarra S. L.  
National registration number: B31549256  
Town: Navarra  
NUTS code: ES220 Navarra  
Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Dimatica Software Development

National registration number: A78507977

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Indra Soluciones Tecnologias de la Informacion

National registration number: B88018098

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Informática El Corte Inglés S. A.

National registration number: A28855260

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Pixelware SA

National registration number: A81142358

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 495 000,00 EUR

Total value of the contract/lot: 495 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 8

**Lot No:** 8

**Title:**

Sistemas de Información Departamentales

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1.**

**Date of conclusion of the contract**

11/04/2019

**V.2.2. Information about tenders**

Number of tenders received: 8

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Alestis Consulting S. L./ Alestis Consulting S. L.

National registration number: B31948201

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Bilbomatica S. A.

National registration number: A48270227

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Consultoria y Comunicaciones de Navarra S. L.

National registration number: B31549256

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Dimatica Software Development

National registration number: A78507977

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Grupo Corporativo GFI Norte S. L.

National registration number: B48301865

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Hiberus IT Development Services S. L.

National registration number: B99537854

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Sopra Steria Euskadi, S. L.

National registration number: B01101732

Town: Navarra

NUTS code: ES220 Navarra

Country: Spain

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 525 000,00 EUR

Total value of the contract/lot: 525 000,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Gobierno de Navarra

Postal address: S.G.T. Departamento de Presidencia, Función Pública, Interior y Justicia.

Avda. Carlos III, 2

Town: Pamplona

Postal code: 31002

Country: Spain

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Cabe interponer reclamación especial en materia de contratación pública ante el Tribunal Administrativo de Contratos Públicos de Navarra, en el plazo de diez días naturales, en los términos establecidos en el artículo 124 de la Ley Foral 2/2018, de 13 de abril, de Contratos Públicos, o bien, recurso de alzada ante la consejera de Presidencia, Función Pública, Interior y Justicia, en el plazo de un mes a contar desde el día siguiente al de la presente notificación, de conformidad con lo dispuesto en los artículos 57 de la Ley Foral 15/2004, de 3 de diciembre, de la Administración de la Comunidad Foral de Navarra, y 121 y 122 de la Ley 39 /2015, de 1 de octubre, del Procedimiento Administrativo Común de las Administraciones Públicas.

**VI.5. Date of dispatch of this notice**

17/04/2019