

Spain-Madrid: Computer facilities management services

OJ S 63/2023 29/03/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Dirección General del Instituto de Mayores y Servicios Sociales

National registration number: Q2827004I

Postal address: Ginzo de Limia 58 c/v Avda. de la Ilustración s/n

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28029

Country: Spain

Contact person: Dirección General del Instituto de Mayores y Servicios Sociales

E-mail: area.contratacion.inversiones@imserso.es

Telephone: +34 917033749

Fax: +34 917033755

Internet address(es):Main address: <http://www.imserso.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2FlenFWdN6mgQK2TEfXGy%2BA%3D%3D>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=1buy1KMHyZKXQV0WE7IYPw%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2FlenFWdN6mgQK2TEfXGy%2BA%3D%3D>

2FlenFWdN6mgQK2TEfXGy%2BA%3D%3D

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Social protection

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Servicio de soporte informático in situ a los usuarios y sus puestos de trabajo localizados en los distintos Centros Territoriales del Instituto de Mayores y Servicios Sociales (IMSERSO)
Reference number: 328/2023

II.1.2. Main CPV code

72514000 Computer facilities management services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de soporte informático in situ a los usuarios y sus puestos de trabajo localizados en los distintos Centros Territoriales del Instituto de Mayores y Servicios Sociales (IMSERSO)

II.1.5. Estimated total value

Value excluding VAT: 3 821 123,81 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: ES España

Main site or place of performance: Centros y Direcciones Territoriales del IMSERSO y Servicios Centrales . .

II.2.4. Description of the procurement

Servicio de soporte informático in situ a los usuarios y sus puestos de trabajo localizados en los distintos Centros Territoriales del Instituto de Mayores y Servicios Sociales (IMSERSO)

II.2.5. Award criteria

Criteria below

Quality criterion - Name: 1.1 Solución técnica ofertada / Weighting: 20

Quality criterion - Name: 1.2.1 Calidad del plan de asunción del servicio / Weighting: 5

Quality criterion - Name: 1.2.2 Calidad del plan de devolución del servicio. / Weighting: 5

Cost criterion - Name: 2.2.1. Número de horas gratuitas comprometidas a trabajos a realizar en horario fuera de la jornada laboral para trabajos planificados y no planificados / Weighting: 10

Cost criterion - Name: 2.2.2. Número de horas anuales gratuitas comprometidas de un Técnico de Soporte Informático in situ en Ceuta / Weighting: 10

Cost criterion - Name: 2.2.3. Número de horas anuales gratuitas comprometidas de un Técnico de Soporte Informático in situ en Melilla / Weighting: 10

Cost criterion - Name: 2.1 Precio / Weighting: 40

II.2.6. Estimated value

Value excluding VAT: 3 821 123,81 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

PRÓRROGA: SI. Duración de la prórroga: Una prórroga de 24 meses.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Capacidad de obrar

No prohibición para contratar

No estar incurso en incompatibilidades

Cumplimiento con las obligaciones con la Seguridad Social

Cumplimiento con las obligaciones tributarias

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Cifra anual de negocio

Minimum level(s) of standards possibly required:

Umbral: 1000000. Expresión: Importe mínimo exigido: 1.000.000 euros

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Trabajos realizados

- Certificados de control de calidad expedidos por los institutos o servicios oficiales

- Indicación de la parte del contrato que se pretende subcontratar

- Otros

Minimum level(s) of standards possibly required:

Umbral: 700000. Expresión: Importe mínimo exigido: 700.000 euros

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Consideraciones de tipo social. Descripción: ANEXO 1B

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 036-105029](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 10/04/2023 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.7. Conditions for opening of tenders

Date: 27/04/2023 Local time: 10:00

Place:

Imsero

Datos de Dirección:

Calle: Avenida de la Ilustracion s/n c/v a Calle Ginzo de Limia, 58

CP: 28029

Población: Madrid

País: España

Information about authorised persons and opening procedure: Descripción:

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

Internet address: <https://sedeminhap.gob.es/es-ES/Sedes/TACRC/Paginas/Default.aspx>

VI.5. Date of dispatch of this notice

24/03/2023