

**Netherlands-Amsterdam: Support services for land, water and air transport**  
**OJ S 78/2019 19/04/2019**  
**Contract notice – utilities**  
**Services**

**Legal Basis:**

Directive 2014/25/EU

**Section I: Contracting entity**

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**I.1. Name and addresses**

Official name: GVB Holding N.V.

National registration number: 34258788

Postal address: Arlandaweg 106

Town: Amsterdam

NUTS code: NL Nederland

Postal code: 1043 HP

Country: Netherlands

Contact person: Peter Jurjens

E-mail: [peter.jurjens@gvb.nl](mailto:peter.jurjens@gvb.nl)

Telephone: +31 620136529

**Internet address(es):**

Main address: <http://www.gvb.nl>

Address of the buyer profile: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=113877>

**I.1. Name and addresses**

Official name: HTM Personenvervoer N.V.

Town: Den Haag

NUTS code: NL Nederland

Country: Afghanistan

E-mail: [peter.jurjens@gvb.nl](mailto:peter.jurjens@gvb.nl)

**Internet address(es):**

Main address: [www.htm.nl](http://www.htm.nl)

**I.1. Name and addresses**

Official name: NS Reizigers B.V.

Town: Utrecht

NUTS code: NL Nederland

Country: Afghanistan

E-mail: [peter.jurjens@gvb.nl](mailto:peter.jurjens@gvb.nl)

**Internet address(es):**

Main address: [www.ns.nl](http://www.ns.nl)

**I.1. Name and addresses**

Official name: Rotterdamse Elektrische Tram N.V. (RET)

Town: Rotterdam

NUTS code: NL Nederland

Country: Afghanistan

E-mail: [peter.jurjens@gvb.nl](mailto:peter.jurjens@gvb.nl)

**Internet address(es):**

Main address: [www.ret.nl](http://www.ret.nl)

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=113877>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.6. Main activity**

Recreation, culture and religion

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Mobility as a Service Platform

Reference number: 2018-38

**II.1.2. Main CPV code**

63700000 Support services for land, water and air transport

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Deliver, run, further develop, improve, expand and maintain (mostly off-the-shelf and integrated) Mobility as a Service (MaaS) facilities consisting of at least:

- 1) An open and standardized MaaS platform;
- 2) (multiple instances of) a White-label app;
- 3) Data and functionality offered as separate modular (loosely coupled) services to be integrated in proprietary systems and apps for the joined parties GVB holding NV, HTM Personenvervoer NV, NS reizigers BV and RET NV. The joined parties want to set up an open, central MaaS platform and eco-system where mobility providers (demand) and MaaS providers (supply) connect and offer MaaS in the Netherlands.

**II.1.5. Estimated total value****II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48200000 Networking, Internet and intranet software package, 48813200 Real-time passenger information system, 60000000 Transport services (excl. Waste transport), 72000000 IT services: consulting, software development, Internet and support, 72210000 Programming services of packaged software products

### II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Amsterdam, Den Haag, Utrecht, Rotterdam.

### II.2.4. Description of the procurement

The joined parties are looking for a contractual partner that can:

1) Deliver, run, further develop, improve, expand and maintain (mostly off-the-shelf and integrated) MaaS facilities consisting of at least:

(a) an open and standardized MaaS platform;

(b) (multiple instances of) a white-label app;

(c) data and functionality offered as separate modular (loosely coupled) services to be integrated in proprietary systems and apps.

2) Deliver a Minimum Viable Product (MVP) (see 2.3.3 for what is required) of the integrated MaaS facilities in approximately 4 to 6 months after contract award;

3) Design and realize API's for connecting loosely coupled functional modules for a wide range of mobility provider types on at least a data, technical and functional level;

4) Realize further development of the above mentioned MaaS facilities for or with the joined parties and adapting to emerging Dutch data and connectivity standards;

5) Support, management and monitoring on the MaaS facilities;

6) Training in and documentation of the MaaS facilities:

Key elements regarding the contract:

The contract is twofold:

— the joined parties need an open MaaS platform connecting a large variety of mobility providers and MaaS providers. Therefore the joined parties want to obtain an exclusive right to use and commercially exploit the MaaS platform as it will be developed and delivered to the joined parties under this contract in the Netherlands. This means for example that the joined parties will instruct the contractual partner when to connect other MaaS providers and/or mobility providers. The contractual partner will support the joined parties in the realization and servicing of these connections in the way as described under bullet 5 above,

— given the fact that joined parties qualify as MaaS providers themselves, joined parties want to be connected to the MaaS platform and make use of the same services as other MaaS providers. The joined parties seek for a software as a service (SAAS) concept to which they all will be granted a license to use this platform and obtain the right for any further developments including support.

Furthermore,

— the joined parties explicitly seek for a party who is willing and able to give the joined parties either direct influence on the roadmap for the further development of the MaaS facilities or have a roadmap which aligns with the vision of the joined parties,

— also the joined parties are considering the possibility to obtain the Intellectual property rights to (parts of) the MaaS facilities so they can further develop the MaaS facilities if the contracted party no longer wishes to do so or is being (partly) sold or taken over or stops his activities on the MaaS facilities. If the joined parties are not able to obtain the IP, an Escrow agreement will be part of the contract to guarantee continuity,

— the data obtained and processed in the MaaS platform, apps or API's will exclusively belong to the joined parties or – where applicable – to the mobility providers or MaaS providers,

— the price model for this contract will be shared with the selected candidates in the next phase of the tender. However the joined parties do not seek a MaaS platform which is revenue based. Other possibilities are open like transaction based or consisting of a basic fee and a variable part with a maximum amount.

Outside the scope of this contract:

- 1) Customer support: End-user customer support through a help-desk is out of scope;
- 2) Making commercial arrangements between MaaS Provider and mobility partners.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

The joined parties will have one sided options for extension periods of (maximum) 5 years. After this period the joined parties will have the one-sided option of extension concerning the use of the MaaS platform and related facilities, as long as this MaaS platform and related facilities are in use.

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 1 Maximum number: 5 Objective criteria for choosing the limited number of candidates:

See Selection Guideline.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

The following options are part of the contract:

Further development of the MaaS facilities initiated either by the joined parties or by the vendor (contractor) which contains everything related to the MaaS platform, white-label app, modular services or 3rd party integrations that lead to an enhanced customer experience can be brought in-scope and/or to lead to a revision in the contract. Below a selected set of possible revisions/additions. The selection guideline contains a non-exclusive list of examples.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

See Selection Guideline

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See selection guideline.

### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.1.4. Objective rules and criteria for participation**

List and brief description of rules and criteria:

See selection guideline.

### **III.1.6. Deposits and guarantees required**

N/a.

### **III.1.7. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

See selection guideline.

### **III.1.8. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

See selection guideline.

## **III.2. Conditions related to the contract**

### **III.2.2. Contract performance conditions**

See selection guideline.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 17/05/2019 Local time: 14:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

See selection guideline.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Preliminary Injunction Court Amsterdam

Town: Amsterdam

Country: Netherlands

E-mail: [kortgedingciviel.rb-ams@rechtspraak.nl](mailto:kortgedingciviel.rb-ams@rechtspraak.nl)

Internet address: [www.rechtspraak.nl](http://www.rechtspraak.nl)

#### VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

See selection guideline.

### VI.5. Date of dispatch of this notice

16/04/2019