

United Kingdom-London: System and support services

OJ S 107/2014 05/06/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Metropolitan Police Authority

Postal address: ICT Workstream, Floor 8 Empress State Building, Lillie Road, Earls Court

Town: London

Postal code: SW6 1TR

Country: United Kingdom

For the attention of: Mr Tim Carter

E-mail: tim.carter3@met.police.uk

Telephone: +44 2071611532

Internet address(es):General address of the contracting authority: <http://content.met.police.uk/Home>Address of the buyer profile: <http://bluelight.gov.uk/MPS>**Tenders or requests to participate must be submitted:** Official name: Metropolitan Police Authority

Postal address: 8th Floor West, Empress State Building, Lille Road, Earls Court

Town: London

Postal code: SW6 1TR

Country: United Kingdom

Contact person: Tim Carter

For the attention of: Tim Carter

E-mail: tim.carter3@met.police.uk

Telephone: +44 2071611532

Internet address: <http://www.met.police.uk>**I.2. Type of the contracting authority**

Body governed by public law

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Custody COTS Products and Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: London.

NUTS code UKI London

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The Metropolitan Police Service (MPS) is building a new platform and set of applications for its 'Core Policing' functions. These will support delivery of an end to end digital criminal justice process with capabilities to support the following business activities:

- Record and Investigate Crime
- Manage Custody
- Manage Prosecutions
- Record and Manage Intelligence
- Manage risks associated with vulnerable persons and public safety.

Our approach centres on the creation of an information centric platform based on a Service Oriented Architecture (SOA), much of which will be built by the MPS. We wish however, to procure a hosted Commercial Off-The-Shelf (COTS) package to fulfil the 'Manage Custody' component of this. Critical aspects of this procurement are:

- Delivery of a system compliant with UK legislation (e.g. Police and Criminal Evidence Act 1984 "PACE" codes of practice) with access to all MPS.
- A solution that seamlessly integrates with the rest of the new Core Policing platform allowing a seamless flow of data across platform.
- A resilient, high availability solution that operates 24 hours a day, 7 days a week that can flexibly meet the dynamic resource demands of Policing London.

The scope may be summarised as:

- Delivery management and support of a Custody Solution and its interfaces to the MPS, National Policing and Criminal Justice Systems.
- Provision of 2nd line support call handling and management system via the MPS ICT Service Provider, including all aspects of service delivery and reporting
- Support and maintenance of all hardware and infrastructure, including data network equipment
- Back end administration of the Custody application including training systems administration
- 2 integral Options, one that includes the provision of Secure Data Centre Hosting and the other to install and operate the solution from MPS nominated data centres.

II.1.6. CPV code(s)

72250000 System and support services, 72310000 Data-processing services, 75242000 Public law and order services, 72253200 Systems support services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The scope may be summarised as:

- Delivery management and support of a Custody Solution and its interfaces to the MPS, National Policing and Criminal Justice Systems.
- Provision of 2nd line support call handling and management system via the MPS ICT Service Provider, including all aspects of service delivery and reporting
- Support and maintenance of all hardware and infrastructure, including data network equipment
- Back end administration of the Custody application including training systems administration
- 2 integral Options, one that includes the provision of Secure Data Centre Hosting and the other to install and operate the solution from MPS nominated data centers.
- Optional additional modules to support core policing business activity (including property or elements of functionality such as interfaces at a later stage during the contract term.

Estimated value excluding VAT: 8 100 000 GBP

II.2.2. Information about options

Options: yes

Description of options: The Contract duration is an initial period of 3 years with an option to extend for 4 years in 2 year increments.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Custody application and Policing / CJ interfaces Hosting and support

1) Short description

Provision, implementation and support of a Custody application and Policing / CJ interfaces Hosting and end to end support.

Call handling via MPS ICT support provider

2) CPV code(s)

72250000 System and support services, 72310000 Data-processing services, 75242000 Public law and order services, 72253200 Systems support services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 2

Lot title: Custody application and Policing / CJ interfaces

1)

Short description

Provision, implementation and support of a Custody application and Policing / CJ interfaces
Call handling via MPS ICT support provider

2) CPV code(s)

72250000 System and support services, 72310000 Data-processing services, 75242000 Public law and order services, 72253200 Systems support services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Participants will be advised if this is necessary during the procurement. Parent company and /or other guarantees of performance and financial liability may be required if considered appropriate.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Details will be provided in the Invitation to Tender documents. Payment will be in pounds sterling and will be made by means of electronic transfer.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

The Authority reserves the right to require groupings of suppliers to take a particular legal form, or to require a single supplier to take primary liability, or to require that each party takes joint and several liability.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: It will be a mandatory requirement that the new COTS custody supplier provides agreed contract exit arrangements such as bulk data extraction and transfer migration assistance during the life (should the need arise) and prior to the end of the contract.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Any supplier may be disqualified who:

(a) is bankrupt or is being wound up, where his affairs are being administered by the court, where he has entered into an arrangement with creditors, where he has suspended business activities or is in any analogous situation arising from a similar procedure under national laws and regulations;

(b) is the subject of proceedings for a declaration of bankruptcy, for an order compulsory winding up the administration by the court or of an arrangement with creditors or of any other similar proceedings under national laws and regulations;

- (c) has been convicted by a judgment which has the force of res judicata in accordance with the legal provisions of the country of any offence concerning his professional conduct;
- (d) has been guilty of grave professional misconduct proven by any means which the contract authorities can demonstrate;
- (e) has not fulfilled obligations relating to the payment of social security contributions in accordance with the legal provisions of the country in which he is established or with those of the country of the contracting authority;
- (f) has not fulfilled obligations relating to the payment of taxes in accordance with the legal provisions of the country in which he is established or with those of the country of the contracting authority;
- (g) is guilty of serious misrepresentation in supplying the information required under this Section or has not supplied such information;
- (h) has been the subject of a conviction for participation in a criminal organization, as defined in Article 2(1) of Council Joint Action 98/733/JHA;
- (i) has been the subject of a conviction for corruption, as defined in Article 3 of the Council Act of 26 May 1972 and Article 3(1) of Council Joint Action 98/742/JHA3 respectively;
- (j) has been the subject of a conviction for fraud within the meaning of Article 1 of the Convention relating to the protection of the financial interests of the European Communities;
- (k) has been the subject of a conviction for money laundering, as defined in Article 1 of Council Directive 91/308/EEC of 10 June 1991 on prevention of the use of the financial system for the purpose of money laundering.

Information and formalities necessary for evaluating if requirements are met:

Bidders must express interest and submit a Pre-Qualification Questionnaire which the Authority will use to evaluate bidders economic and financial standing, technical capacity and ability to meet the forces minimum requirement. This will include but not be limited to name, address, telephone number, contact details, status (sole trader, partnership, private or public company) together with the length of trading, parent or holding company details and other subsidiary companies within the group (if applicable). For full details, please register on the Metropolitan Police Service e-tendering portal: www.bluelight.gov.uk/MPS to access PQQ documents (Ref 9KBE-EF4SO4).

III.2.2. Economic and financial ability

List and brief description of conditions: Bidders as referred to above will complete the PQQ which will include a request for the following information:

- 1) A copy of the last 3 years audited accounts, and those of any relevant holding company;
- 2) Name and address of bankers;
- 3) Details of the company website;
- 4) Appropriate insurance;
- 5) A statement of turnover,
- 6) Business continuity and
- 7) Other information set out in the PQQ.

Bidders will be subject to a credit reference agency search.

III.2.3. Technical and professional ability

List and brief description of conditions:

within the PQQ, Bidders will be asked to evidence the following but not limited to:

- 1) Details of similar contracts including value type and recipients;
- 2) Details of references;
- 3) Details of the companies commercial and technical capacity, capability and facilities;
- 4) Details of the companies organisation which will deliver the services;

- 5) Details of the quality procedures and accreditation;
- 6) Environmental policies;
- 7) Health and safety policies and
- 8) Diversity and employment policies

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Accelerated restricted

Justification for the choice of accelerated procedure: PIN published in 2013 'Operational Policing Systems' which covered Investigation, Intelligence, Custody and Case.

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 5

Objective criteria for choosing the limited number of candidates: The criteria to be used for selecting candidates are detailed within the Pre-Qualification Questionnaire. Instructions for obtaining this document are shown in Section III 2.1.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

SS3/14/105

IV.3.2. Previous publication concerning this procedure

Prior information notice

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 24.6.2014 - 17:00
Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

30.6.2014 - 17:00

IV.3.5.

Estimated date of dispatch of invitations to tender or to participate to selected candidates

11.7.2014

IV.3.6. Languages in which tenders or requests to participate may be submitted
English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

- A) The contracting authority intends to use an e tendering system in this procurement exercise. For full details, please register on the Metropolitan Police Service e-tendering portal: www.bluelight.gov.uk/MPS to access PQQ documents (Ref 9KBE-EF4SO4).
- B) Organisations wishing to be considered for appointment as a provider of these services must submit a completed PQQ in compliance with the instructions and within the prescribed deadline;
- C) Applicants must supply all the information requested in the PQQ. Failure to do so may result in their application being rejected;
- D) The tender and all supporting documents must be priced in pounds sterling and all payments made under the contract will be in sterling;
- E) The contract shall be made in England according to English Law and shall be subject to the exclusive jurisdiction of the English courts;
- F) All documentation must be completed in English;
- G) All discussions, correspondence and meetings will be conducted in English;
- H) The contracting authority reserves the right not to make any award and reserves the right to accept all or part of any tender unless the tenderer expressly stipulates otherwise in the tender;
- I) The Freedom of Information Act (FOIA) 2000 applies to this Contracting Authority. If any tenderer considers that any information supplied by them is either commercially sensitive or confidential in nature, this should be highlighted and the reasons for its sensitivity specified. In such cases the relevant material will, in response to FOI requests, be examined in light of exemptions provided for in the Act;

VI.4. Procedures for review

VI.4.1. Review body

Official name: Metropolitan Police Authority

Postal address: Procurement Services 8th Floor Empress State Building, Lillie Road

Town: London

Postal code: SW6 1TR

Country: United Kingdom

E-mail: tim.carter3@met.police.uk

Telephone: +44 2071611532

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The Authority will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Metropolitan Police Authority

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Town: London

Postal code: SW6 1TR

Country: United Kingdom

E-mail: tim.carter3@met.police.uk

Telephone: +44 2071611532

VI.5. Date of dispatch of this notice

30.5.2014