

NL-Heerhugowaard: telecommunications equipment and supplies

OJ S 114/2012 16/06/2012

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: ROC Horizon College

Postal address: Postbus 150

Town: Heerhugowaard

Postal code: 1700 AD

Country: Netherlands

For the attention of: Dhr. A. Nap

E-mail: a.nap@horizoncollege.nl

Telephone: +31 725476372

Internet address(es):

General address of the contracting authority: www.horizoncollege.nl

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Education

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Europese aanbesteding Telefonie.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Alkmaar, Heerhugowaard en Hoorn.

NUTS code NL1 Noord-Nederland

II.1.3. Information about a framework agreement or a dynamic purchasing system

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

De opdracht die door het ROC Horizon College (HC) wordt aanbesteed, bestaat uit:

1. Telefoniefunctie: het leveren van telefonievoorzieningen binnen de kantooromgeving van het HC. Het gaat hierbij om mobiele- en kantoortelefonie en telefonie voor telefonisten en call centers.
2. Beheerdiensten: het leveren van beheerdiensten rondom de bovengenoemde telefoniefunctie.
3. Migratiediensten: het leveren van diensten ten behoeve van de migratie/transitie van de huidige telefoniediensten en -voorzieningen naar de nieuwe. Hieronder vallen tevens integratieactiviteiten ten behoeve van koppelingen met publieke en private telefonienetwerken/-omgevingen.

Het Horizon College wil haar telefonische bereikbaarheid verbeteren voor zowel interne medewerkers als externe klantgroepen en relaties. Inkomend telefoonverkeer zal daarom in de nabije toekomst zoveel mogelijk centraal worden afgehandeld, met andere woorden er zullen afdelingen worden belast met functionele bereikbaarheid. Waar dit niet mogelijk is, is sprake van persoonlijke bereikbaarheid. Uitgangspunt hiervoor is dat de oproep in elk geval wordt beantwoord. Dit kan zijn in de vorm van achtervang van telefonisten, een voicemail, een voice melding of bijvoorbeeld een collega die de oproep beantwoord.

II.1.6. CPV code(s)

32500000 Telecommunications equipment and supplies

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT:

Range: between 200 000,00 and 250 000,00 EUR

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Zie aanbestedingsdocument.

III.1.2.

Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Zie aanbestedingsdocument.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Zie aanbestedingsdocument.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Zie aanbestedingsdocument.

III.2.2. Economic and financial ability

List and brief description of conditions: Zie aanbestedingsdocument.

Minimum level(s) of standards possibly required: Zie aanbestedingsdocument.

III.2.3. Technical and professional ability

List and brief description of conditions:

Zie aanbestedingsdocument.

Minimum level(s) of standards possibly required:

Zie aanbestedingsdocument.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information**IV.3.1. File reference number attributed by the contracting authority**

= publicatienummer

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 28.6.2012 - 11:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

27.8.2012 - 11:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.3.6. Languages in which tenders or requests to participate may be submitted**

Dutch.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 90 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 27.8.2012 - 11:30

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body****VI.4.2. Review procedure****VI.4.3. Service from which information about the review procedure may be obtained****VI.5. Date of dispatch of this notice**

13.6.2012