

189166-2026 - Result

Ireland – Software support services – TR2484-Total Rewards Statement Solution

OJ S 55/2026 19/03/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Electricity Supply Board (ESB)

Email: www.procurement@esb.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: TR2484-Total Rewards Statement Solution

Description: The Contracting Entity intends to procure a single party contract for the provision of a Cloud-based (and hosted) SaaS Total Rewards Statement Solution including implementation, licensing, support, and maintenance. ESB now require an enduring solution which is scalable and has the automated capability to refresh data as reward and benefits data changes throughout the year. In addition, this solution would allow for periodic updates to be applied, provide greater accessibility and an enhanced user experience. ESB are intending to procure a product which offers standard 'off the shelf' functionality. ESB intends to procure a single supplier contract for the supply, implementation, licencing, support, and maintenance for a Cloud-based, hosted Total Rewards Statement Solution. ESB has a requirement to provide a Total Rewards Statement for all ESB employees which outlines all the benefits we have to offer and compensation an employee receives from ESB as their employer. The Total Rewards Statement Solution will be used to provide a means to communicate the full value of an employee's compensation package. Instead of having to explain each component individually, the Total Rewards Statement will provide a comprehensive overview that can be distributed to all employees. The reward statement will also be used as a tool to deliver information to employees required under the up-coming EU Pay Transparency Directive.

Procedure identifier: c2ef17c6-a1bf-4aee-8e3a-cd37ac258d1c

Previous notice: 7e5b8381-8948-40bc-85ac-05bc8561b675-01

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 72210000 Programming services of packaged software products , 48920000 Office automation software package, 48921000 Automation system, 48991000 Spreadsheet software package, 48990000 Spreadsheets and enhancement software package

, 72262000 Software development services, 72263000 Software implementation services, 72264000 Software reproduction services, 72265000 Software configuration services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72267200 Repair of information technology software, 72268000 Software supply services, 72260000 Software-related services, 72310000 Data-processing services, 72312100 Data preparation services, 72313000 Data capture services, 72314000 Data collection and collation services, 72316000 Data analysis services, 72330000 Content or data standardization and classification services, 72513000 Office automation services

2.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 900 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0001

Title: TR2484-Total Rewards Statement Solution

Description: The Contracting Entity intends to procure a single party contract for the provision of a Cloud-based (and hosted) SaaS Total Rewards Statement Solution including implementation, licensing, support, and maintenance. ESB now require an enduring solution which is scalable and has the automated capability to refresh data as reward and benefits data changes throughout the year. In addition, this solution would allow for periodic updates to be applied, provide greater accessibility and an enhanced user experience. ESB are intending to procure a product which offers standard 'off the shelf' functionality. ESB intends to procure a single supplier contract for the supply, implementation, licencing, support, and maintenance for a Cloud-based, hosted Total Rewards Statement Solution. ESB has a requirement to provide a Total Rewards Statement for all ESB employees which outlines all the benefits we have to offer and compensation an employee receives from ESB as their employer. The Total Rewards Statement Solution will be used to provide a means to communicate the full value of an employee's compensation package. Instead of having to explain each component individually, the Total Rewards Statement will provide a comprehensive overview that can be distributed to all employees. The reward statement will also be used as a tool to deliver information to employees required under the up-coming EU Pay Transparency Directive.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 72210000 Programming services of packaged software products , 48920000 Office automation software package, 48921000 Automation system, 48991000 Spreadsheet software package, 48990000 Spreadsheets and enhancement software package , 72262000 Software development services, 72263000 Software implementation services, 72264000 Software reproduction services, 72265000 Software configuration services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information

technology software, 72267200 Repair of information technology software, 72268000 Software supply services, 72260000 Software-related services, 72310000 Data-processing services, 72312100 Data preparation services, 72313000 Data capture services, 72314000 Data collection and collation services, 72316000 Data analysis services, 72330000 Content or data standardization and classification services, 72513000 Office automation services

5.1.2. Place of performance

Town: Dublin

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

5.1.3. Estimated duration

Duration: 7 Years

5.1.5. Value

Estimated value excluding VAT: 900 000,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: European Dynamics S.A.

Organisation providing offline access to the procurement documents: Electricity Supply Board (ESB)

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 800 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Willis Towers Watson_33828

Tender:

Tender identifier: 000101722

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000,00 EUR

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 438394

Date of the conclusion of the contract: 12/03/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: Electricity Supply Board (ESB)

Registration number: 8F52100v

Postal address: 27 Fitzwilliam Street Lower, Dublin

Town: Dublin

Postcode: D02 KT92

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Email: www.procurement@esb.ie

Telephone: 017026699

Internet address: <https://www.esb.ie>

Buyer profile: <https://www.esb.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Willis Towers Watson_33828

Size of the economic operator: Medium

The organisation is a natural person

Registration number: 402562

Postal address: Elm Park, Merrion Road

Town: Dublin 4

Postcode: D04 P231

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Email: will.mahony@wtwco.com

Telephone: 0035316146849

Internet address: <https://www.wtwco.com/en-ie>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender
Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: 6e652fe0-bae9-4d95-8793-bac6a8db1860 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 30
Notice dispatch date: 18/03/2026 12:31:22 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 189166-2026
OJ S issue number: 55/2026
Publication date: 19/03/2026