

Belgium-Charleroi: IT services: consulting, software development, Internet and support
OJ S 65/2023 31/03/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Office Wallon de la formation professionnelle et de l'emploi

National registration number: 0236.363.165_19800

Postal address: 104 Boulevard J. Tirou

Town: Charleroi

NUTS code: BE32B Arr. Charleroi

Postal code: 6000

Country: Belgium

Contact person: Service Achat

E-mail: serviceachat.secretariat@forem.be

Internet address(es):

Main address: www.leforem.be

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=477280>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Matières liées à l'emploi et la formation

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

DMP2200577 - Marché de services portant sur le renouvellement du contrat Microsoft Unified Entreprise Support

Reference number: Le FOREM-DMP2200577/HTNMMN/PREMIER-F03_3

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Le présent marché a pour objet le renouvellement du contrat "Microsoft Unified Entreprise Support" du Forem, destiné à assurer des prestations de très haut niveau (compétences des intervenants, réactivité, disponibilité, etc.), et ce dans des situations spécifiques et critiques pour l'ensemble des solutions Microsoft utilisées au sein de l'Office.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 000 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE32B Arr. Charleroi

Main site or place of performance: Les services seront principalement prestés au siège central du Forem, à savoir : Boulevard J. Tirou, 104 à 6000 CHARLEROI.

II.2.4. Description of the procurement

Le présent marché porte sur le renouvellement du contrat "Microsoft Unified Entreprise Support" du Forem et comprend plusieurs postes et sous-postes ayant pour objet :

* Poste 1 : Renouvellement du contrat annuel "Microsoft Unified Entreprise Support"

- Sous-poste 1.1 : Unified Entreprise Support Base

- Sous-poste 1.2 : Unified Entreprise Support Flex Allowance

* Poste 2 : Ajout de services supplémentaires/complémentaires dans le contrat "Microsoft Unified Entreprise Support Flex"

- Sous-poste 2.1 : Proactive Services

- Sous-poste 2.2 : Enhanced Solutions

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Ce marché pourrait faire l'objet d'un financement européen (FSE, FEDER, ...), pour tout ou partie.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 207-591571](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: DMP2200577

Lot No: 1

Title:

Renouvellement du contrat Microsoft Unified Enterprise Support

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/03/2023

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Microsoft NV

National registration number: 0437.910.359

Postal address: Brussels National Airport – Building 1K

Town: ZAVENTEM

NUTS code: BE241 Arr. Halle-Vilvoorde

Postal code: 1930

Country: Belgium

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conseil d'Etat

Postal address: Rue de la Science, 33

Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.5. Date of dispatch of this notice

27/03/2023